



Consolidated Annual Performance and Evaluation Report (CAPER)

Program Year 2021-2022

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What is the Consolidated Annual Performance and Evaluation Report? (CAPER)

Each year, the City of Scottsdale receives Community Development Block Grant (CDBG) funds from the U.S. Department of Housing and Urban Development (HUD). The CDBG Entitlement Program provides annual grants on a formula basis to entitled cities and counties to develop viable urban communities by providing decent affordable housing and a suitable living environment, and by expanding economic opportunities, principally for low- and moderate-income persons. As an entitlement Grantee, the city is required to publish a Consolidated Annual Performance and Evaluation Report (CAPER) detailing accomplishments achieved through CDBG program activities. The report also includes outcomes achieved through the expenditure of General Funds allocated by the Scottsdale Human Services Commission to support the delivery of public services to Scottsdale residents. The report provides an opportunity to measure the City’s progress in meeting the priority needs, goals and strategies described in the 2020-2025 Five-Year Consolidated Plan and Program Year 2021-2022 Annual Action Plan and to share successes with the Scottsdale community.

Community Assistance Office

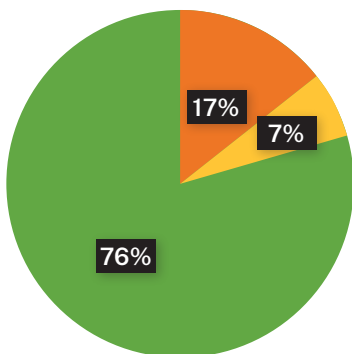
The City of Scottsdale Community Assistance Office (CAO) manages a variety of federal and local funds and programs that improve the quality of life for low to moderate-income families and assist in the stabilization of Scottsdale neighborhoods.

The CAO manages the City’s affordable housing programs and collaborates with non-profit agencies as well as other City departments to address and meet basic and critical human needs.

The CAO administers the following programs:

- Federal Housing Choice Voucher (HCV) Program
- Federal Community Development Block Grant (CDBG) Program
- Federal HOME Investments Partnership (HOME) Program
- A variety of local funding sources including \ Scottsdale Cares, General Funds and Endowment.
- A variety of housing rehabilitation programs including Green Housing Rehabilitation, Roof Repair and Replacement Program and Emergency Repair Program.

HUD Fund Sources
Program Year 2021-2022



■ CDBG & CDBG-CV	\$1,306,101
■ HOME	\$548,373
■ PUBLIC HOUSING AGENCY	\$6,027,016



Barriers to Addressing Affordable Housing

The City of Scottsdale supports housing affordability and sustainability through a variety of programs supported by federal and local funds. Federal funds from HUD support monthly rental subsidies for renters and family self-sufficiency with low-moderate income residents and local dollars provide services to promote housing stability through the Housing Partner Program.

Affordable housing development can be impeded by a variety of factors including zoning and land use policy, permitting and approval of housing development, property taxes, local building codes and development and infrastructure costs. The City has identified three primary barriers to affordable housing:

- *Current market conditions such as increased land costs, high construction costs, construction liabilities and lack of developable land constrain the housing market and become barriers to affordable housing;*
- *Financing requirements, increasing interest rates and lending discrimination make homeownership less attainable for low and moderate income households; and*
- *Regulatory/policy measures such as development fees, building codes, zoning, and the approval process create obstacles to developing affordable housing. Although the ability to eliminate, or even mitigate, some of these barriers is limited, the City continues to do the following:*
 - *Preserve and improve existing housing stock through Housing Rehabilitation;*
 - *Leverage HOME funds for acquisition and rehabilitation; and*
 - *Ensure equal access to housing by providing resources to educate and address fair housing and landlord/tenant disputes.*

The Family Self-Sufficiency Program

Commonly known as FSS, helps promote increased earnings and savings among families receiving HUD-funded rental assistance. In the City of Scottsdale there are currently 20 FSS Participants with the following accomplishments for FY 21/22:

- *In 2021 - Graduated 2 FSS Participants with \$32,145.42 total escrow*
- *Enrolled total of 6 new participants*
- *9 Participants have earned escrow for a current total of \$41,472.90*
- *Referred FSS participants to 30+ supportive services*
- *1 current participant is enrolled in banking/financial career training through a referral*
- *1 past participant was accepted into the STEP teaching certification program Education STEP Post-Baccalaureate Teacher Certification | Scottsdale Community College (scottsdalecc.edu)*

Is increasing Housing Choice Voucher participants' access to healthy, safe, and decent housing in Scottsdale. From July 1, 2021, to June 30, 2022, with the launch of the Landlord Engagement Initiative Housing Partner Program, eleven additional Housing Assistance Payment (HAP) contracts have been signed. Of those eleven HAP contracts, five are new landlords participating in Scottsdale's housing voucher program for the first time. Six of the eleven HAP contracts are additional units added to Scottsdale's housing voucher program by landlords currently participating in the housing voucher program. Seven of the eleven HAP contracts received emergency security deposit coverage to aid the housing voucher holder in obtaining safe and stable rental housing.

Accomplishments for July 1, 2021, through June 30, 2022

• <i>New Landlords:</i>	5
• <i>Additional Units Added:</i>	6
• <i>Security Deposits Covered:</i>	7
• <i>Total HAP Contracts Signed:</i>	11

Belleview Apartments

A beautiful community owned by the City of Scottsdale offering quality affordable housing.

Scottsdale Housing Rehabilitation Programs

The Green Housing Rehabilitation Program

Provides a maximum of \$65,000 in assistance to homeowners in Scottsdale through owner occupied housing rehabilitation activities. The Green Housing Rehabilitation is provided through technical assistance as a deferred loan to finance a rehabilitation contract between the applicant and a private contractor.

Anyone receiving rehabilitation assistance under this program is subject to repayment of the full amount of the loan when they sell, rent, refinance for equity, secure a home equity loan or otherwise convey (transfer the title) of the property within 36 months from completion of the contract. After 36 months, the loan is 50% forgiven. The remaining 50% is the responsibility of the loan recipient and is due upon transfer of the title. Assistance is unavailable to owners of mobile homes and homeowners who use their home to conduct business or as a rental property.

Homeowners must:

- *Owned and lived in their Scottsdale home for a minimum of 12 months prior to applying*
- *Meet the income and title eligibility requirements*

The Green Housing Rehabilitation Program Provides:

- *Provides cost-effective improvements to minimize environmental impact and reduce the energy consumption of homes while contributing to the health of its occupants.*
- *Repair or replacement of structural deficiencies that fail to meet the adopted building codes of the City of Scottsdale or Housing Quality Standards (HQS)*
- *Modifications for the elderly and disabled*



After



Before

Roof Repair and Replacement Program:

The Roof Repair and Replacement Program provides assistance through a federal grant to repair or replace deteriorated roofing systems that pose a serious threat to the health, safety or welfare of the household or affecting the immediate livability of the home. The level of assistance is limited to the specific repairs necessary for the maximum amount of \$15,000 per household. Assistance shall be granted based on priority and eligibility. This assistance is a grant provided on a one-time basis.

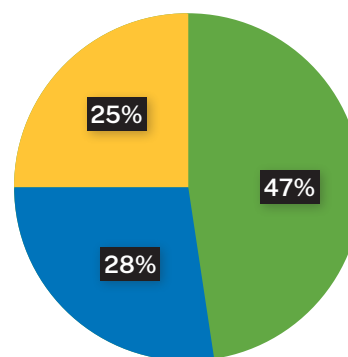
Eligible Repairs and/or Replacement shall be made to roof components that affect the immediate livability of the home, as determined by the Rehabilitation Coordinator. Repairs and/or replacement are limited to the following types of assistance:

- *Leaking systems*
- *Severely deteriorated and structurally dangerous*

Emergency Repair Program:

The Roof Repair and Replacement Program provides assistance through a federal grant to repair or replace deteriorated roofing systems that pose a serious threat to the health, safety or welfare of the household or affecting the immediate livability of the home. The level of assistance is limited to the specific repairs necessary for the maximum amount of \$15,000 per household. Assistance shall be granted based on priority and eligibility. This assistance is a grant provided on a one-time basis.

Housing Rehabilitation Programs



- EXTREMELY LOW INCOME
- LOW INCOME
- MODERATE INCOME



After Electric Panel



Before Electric Panel

Public Facilities and Infrastructure:

Project:

Apache Park Playground

The City of Scottsdale utilizes Community Development Block Grant Funds as an area specific improvement to benefit all the residents that is primarily residential. To qualify as addressing the national objective of benefit to low moderate-income persons on an area basis, an activity must meet the identified needs of low-moderate income persons residing in an area where at least 51 percent are low-moderate residents. The benefits of this type of activity are available to all residents in the area regardless of income.

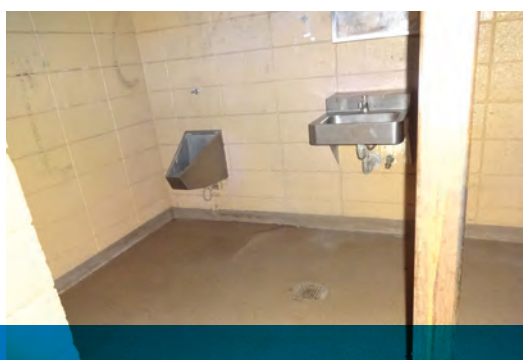
Address:

1201 N. 85th Place, Scottsdale AZ. 85257



Project:

Paiute Park Bathrooms



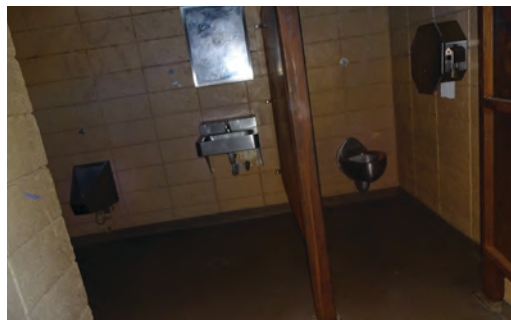
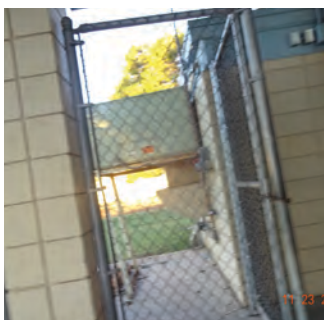
**Estimated Cost: \$809,000
utilizing CBDG-Cares Funds.**



Address:

3210 N. 66th Street, Scottsdale AZ. 85251

Reconstruct inoperable bathrooms in low/mod service area. Scottsdale Community Assistance Office proposes to invest U.S. Department of Housing and Urban Development, Community Development Block Grant funds from the federal fiscal year 20 to demolish the current facility in the east area of the park with two bathrooms and reconstruct with four unisex restrooms located at 3210 N. 66th Street. The proposed renovation is subject to cultural resources compliance Section 106 of the National Historic Preservation Act and will not increase overall size of existing park.



Efforts to Reduce and End Homelessness

Scottsdale has contracts with organizations leveraging federal and non-federal sources to work comprehensively with those experiencing street homelessness. Phoenix Rescue Mission Scottsdale Works Program offers day labor opportunities to people experiencing homelessness and to individuals referred through the City's Community Intervention Court. Participants work in various city departments but primarily with our Brick-by-Brick Program. The Brick-by-Brick program partners with homeless participants producing a community building block - an earthen brick. The blocks have been used in various capital projects throughout Scottsdale. Next steps are to make the bricks available for affordable housing development in collaboration with stakeholders throughout the Valley. This program brings people together and offers a vehicle for personal and community transformation.

The City partners with a Workforce Villages Program through St Joseph the Worker providing employed individuals temporary, non-congregate shelter with wrap around case management through a 90-day program to help them reach long term stable housing.

There is also a Day Relief Center where individuals experiencing homeless may receive meals, respite, showers, hygiene items and navigation services. Navigators from Community Bridges Inc. provide outreach services at the centers and throughout Scottsdale. Navigators assist individuals obtain personal documents, apply for benefits, connect them to resources for employment, shelters, housing and much more. Medical services are also provided by Circle the City at the centers.

Public Services to Help the Community

CDBG, CDBG-CV and HOME

The Community Development Block Grant (CDBG) and HOME funds may be used to support housing activities and public services that improve the lives of low to moderate income people and people with special needs.

■ AMOUNT CDBG	\$184,922
■ AMOUNT CDBG-CV	\$272,494
■ CLIENTS SERVED:	1,179

Awarded Agencies: Big Brothers Big Sisters, Chicanos Por La Causa Inc. Chrysalis, Family Promise, Florence Crittenton Services of AZ, Homeward Bound, Phoenix Rescue Mission, Save the Family Foundation of Arizona, Scottsdale Presbyterian Church; New Faces Day Relief Center, Scottsdale Training and Rehabilitation.

HOME \$344,448

Public Services to Help the Community

Affordable HOME Units Added: 2

Awarded Agencies: Affordable Rental Movement (ARM) of Save the Family Foundation of Arizona.

Scottsdale Cares

City of Scottsdale - Scottsdale Cares (ScottsdaleAZ.gov)

Proposals are requested for activities that promote the positive development of youth, adults and seniors, strengthen the capabilities of families and the self-sufficiency of adults, or assist residents in addressing crisis needs.

Total Funded \$160,000 Clients Served : 8,900

Agencies- Best Buddies International, Community Bridges, Courtney's Place, Family Promise, Free Arts, Health World Education Ltd., Homeward Bound, notMYkid, Phoenix Rescue Mission, Save the Family, Scottsdale Community Partners, Tempe Community Action Agency, Valley of the Sun YMCA

General Funds

City of Scottsdale - General Funds and Endowment (ScottsdaleAZ.gov)

Eligible categories are as follows:

- Brokerage Services
(agencies providing services within City of Scottsdale Human Services facilities)
- Domestic Violence Shelter Services
- Legal Services
- Regional Shelter Services
- Senior Services

**\$100,000 SRPMIC and
General Funds and \$120,000
Clients Served : 1,733**

A New Leaf, Catholic Charities Community Services Inc. , Chrysalis, Community Legal Services, Duet: Partners in Aging & Health, Family Promise, UMOM New Day Centers Inc. Tempe Community Action Agency and Jewish Family Services

Endowment Funds

Proposals are requested for activities that support city-sponsored youth programs and non-profit services to the public.

\$8,700 to Sonoran McDowell Conservancy



Public Services to Help the Community



East Valley Men's Shelter A New Leaf



Best Buddies International
Scottsdale Inclusion Project



BBAZ



Cortney's Place
Music Therapy



Chrysalis Transition East-Scottsdale



Family Promise
Halloween Spooktacular



NotMYkid Camp Scottsdale PD
Rx Tack Back Event



Duet Partners: Glenna Young (neighbor)
and Mimi Jakobe (volunteer)



Day Relief Center

Analysis of Impediments to Fair Housing Choice

As a member of the Maricopa County HOME Consortium, the City of Scottsdale is part of the April 2020 Maricopa County Analysis of Impediments to Fair Housing Choice (AI). The AI identifies goals to impediments to fair housing choice and identifies recommended actions that Maricopa County and the participating municipalities can take to address those impediments. The Maricopa County AI identified five goals to address fair housing impediments.

The City of Scottsdale took the following actions on these goals:

GOAL 1

Review zoning and municipal codes for barriers to housing choice.

GOAL 2

Increase availability of accessible housing / making reasonable accommodations for persons with disabilities.

GOAL 3

Promote homeownership and rental opportunities in high opportunity areas and outside of Racially or Ethically Concentrated Areas of Poverty (R/ECAPs). The City utilized HOME funds to support the acquisition, rehabilitation two single-family homes.

GOAL 4

Enhance community services in Racially or Ethically Concentrated Areas of Poverty (R/ECAPs).

GOAL 5

Promote community and service provider knowledge of fair housing and ADA laws.

- ***City Council passed a proclamation declaring April 2022 Fair Housing Month***
- ***Maintained a Fair Housing page on the City's web page***
- ***Maintained a direct link from the City's webpage to the HUD Fair Housing website***
- ***Participated as a member of the Arizona Fair Housing Partnership and sponsoring events with the Partnership***
- ***Maintaining a call log for Fair Housing complaints and referrals***
- ***Making Fair Housing referrals to the Arizona Attorney General's Office, Southwest Fair Housing Council, HUD, and other enforcement entities***
- ***Displaying Fair Housing posters in public buildings and at Fair Housing functions***
- ***Purchasing and distributing Fair Housing marketing materials***
- ***Included the Fair Housing logo on business cards, local brochures, and marketing information***
- ***Monitoring grant funded sub-recipients for compliance with Fair Housing and affirmative marketing requirements***
- ***Providing Community Assistance Office staff opportunities to receive education in Fair Housing, reasonable accommodations and equal opportunity best practices and laws***
- ***Intervened, educated and made referrals to landlords who fail to understand equal opportunity and fair housing regulations***

Program Monitoring

The goal of monitoring is to improve the delivery of services by ensuring activities are carried out in accordance with HUD administrative, financial, and programmatic requirements. Monitoring begins with a formal application process and pre-contract orientation. During the year Scottsdale Community Assistance office performs ongoing monitoring including fiscal audits, desk audits, risk assessments and formal on-site visits with awarded agencies.

Written agreements were entered into with non-City agencies. Written agreements included measurable objectives, monthly reporting requirements and the reimbursement process. City staff reviewed reports and source documents for accuracy, cost allowability and reasonableness prior to reimbursement. Risk assessments were based on a desk utilizing a program checklist. Formal monitoring's for CDBG and HOME were completed with four (4) CDBG recipients and four (4) HOME recipients.

Program Accomplishments

5-Year Consolidated Plan Goal	Goal Outcome Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Expected – Program Year	Actual – Program Plan
Affordable Housing Objective	Homeowner Housing Rehabilitated	Household Housing Unit	300	65	72	32
Public Facility and Infrastructure Objective	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	7500	7405	7405	7405
Public Service Objective	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1800	1027	716	234
Public Service Objective	Homeless Person Overnight Shelter	Persons Assisted	1800	688	0	194
Support Program Administration	Other	Other	5	1	1	1

Citizen Participation Plan

The CAPER was made available to the public for review electronically on the City's website at City of Scottsdale - Community Development Block Grant (CDBG) & HOME (scottsdaleaz.gov) or through U.S Mail at 6535 E Osborn Road Bldg. 8, Scottsdale AZ. 85251.

The City of Scottsdale conducted a 15-day public comment period for the CAPER. For Program Year 2021-2022 the public comment period began Thursday September 15, 2022, and closed on September 30, 2022. A public review of the CAPER was presented to the Human Services Commission on Thursday September 8, 2022.

All public comments received during the public comment period will become part of the permanent record.

City of Scottsdale Community Assistance Office

Greg Bestgen, Human Services Director

Mary Witkofski, Interim Community Assistance Manager

Christina Cooley, Housing Supervisor

Jack Miller, Grants Accountant

Chad Beougher, Housing Rehabilitation Specialist

Armando Olivares, Community Grants Specialist

Jennifer Crane, Community Grants Specialist

Christopher Groesbeck, Landlord Liaison

