

# SCOTTSDALE POLICE DEPARTMENT



2005 ANNUAL REPORT  
SCOTTSDALE,  
ARIZONA

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# Scottsdale Police Department

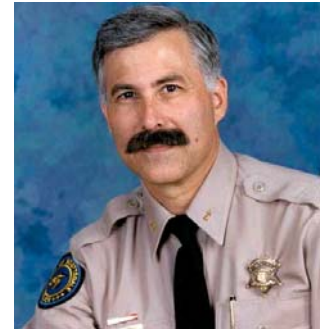
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## From the Desk of Chief Alan G. Rodbell

2005 has been a very successful year for all of us in the Police Department. We experienced an overall crime decrease of 20%. Once again, we exceeded the State averages in Case Closures in Homicide (100 v. 62%), Rape (71 v. 12%), Robbery (5 v. 19%), Aggravated Assault (79 v. 39%), and Vehicle Theft (17 v. 10%).

We began the year with successful operations like the motorcycle escorts of the Fiesta Bowl teams on January 1<sup>st</sup>, and the three world-renowned signature events (Barrett-Jackson Auto Auction, P.F. Chang's Rock 'n' Roll Marathon, PGA FBR Open). Special Events continued to be busy throughout the year, including the hosting of the San Francisco Giants Sprint Training and many other large events. All of the events present significant public safety issues, but all were successfully handled.



Our Records and Analysis Division realized the dream of adequate space for themselves with the successful relocation of the Records Unit to the Police & Fire Headquarters Building on Indian School Road.

With the leadership and support of Information Systems (IS) and the City Manager, we made great inroads in meeting our technology needs this year. We've improved officer safety and convenience by installing docking stations in all of our MDC equipped patrol vehicles. We are very excited about the successful CAD implementation and the rollout of the high-speed mobile program.

Our Communications staff, Year-to-Date, has handled a total of 360,436 calls into the Communications Center; 116,882 were 911 Emergency calls for service. 91.31% of the total 911 Emergency calls received were answered in under 10 seconds, and 98.23% were answered in under 20 seconds.

We are very blessed to have so many talented and dedicated citizen Volunteers who ask for nothing more than work and to help us out. They are a great group, individually and collectively. Additionally, we need to thank the members of the Citizen's Police Academy Alumni Association. This group of tireless Volunteers work very hard for us in support of our Explorer Scouts and community youth.

I know I have only touched the surface of all that we have accomplished this year. We are grateful to the citizens and City Leadership for all of your support throughout the year. We look forward to a successful and safe 2006.

Sincerely,

A handwritten signature in black ink that reads "Alan G. Rodbell". The signature is stylized and cursive.

Alan G. Rodbell  
Chief of Police

### ***Mission Statement***

*The Scottsdale Police Department in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and Integrity to enhance the quality of life throughout the city, knowing those we serve deserve no less.*

## Scottsdale At A Glance for 2005

### Scottsdale Data

Year of Incorporation	1951
City Budget	\$1.4 billion
Police Department Budget	\$61.4M
Sworn Officers	373
Civilian Employees	254
Total Calls For Service	271,925
Population	226,982
Area Covered by SPD	184.5 square miles

### Scottsdale Crime Clock

	2005	2004	2003	2002
One murder occurs every	73 days	91 days	61 days	365 days
One aggravated robbery occurs every	3 days	3 days	2 days	2 days
One sexual assault occurs every	7 days	6 days	6 days	6 days
One aggravated assault occurs every	1 day	1 day	1 day	1 day
One violent crime occurs	19 hours	19 hours	18 hours	18 hours
One motor vehicle theft occurs	8 hours	7 hours	6 hours	6 hours
One burglary occurs	5 hours	4 hours	4 hours	3 hours
One theft occurs	2 hours	2 hours	2 hours	2 hours
One property crime occurs	1 hr 8 min.	58 minutes	55 minutes	54 minutes
One violent or property crime occurs in the City of Scottsdale every	1 hr 4 min.	55 minutes	52 minutes	52 minutes

### Scottsdale Statistics for F/Y 2004/2005

Canine Unit Calls For Service	3,778
Police Reports Processed	34,701
Citations Issued	41,976
Traffic Accidents Resulting in a Report	5,284
Emergency & Non-Emergency Phone Calls Answered	379,312
Crime Scenes Processed	3,125
Prisoners Transported	4,866
Crime Prevention Appearances	288
Active Neighborhood Watch Programs	365

### Emergency Response Time – All Calls

	2005	2004	2003
<b>District 1</b>		4.8 minutes	5.2 minutes
<b>District 2</b>		6.3 minutes	6.0 minutes
<b>District 3</b>		8.3 minutes	7.8 minutes
<b>Citywide</b>		6.0 minutes	6.0 minutes

## Scottsdale Police Command Staff

**Alan G. Rodbell**  
Chief of Police



Member, International Association of Chiefs of Police

Member, Federal Bureau of Investigation Academy Associates

Member, Arizona Association of Chiefs of Police

Member, East Valley Chiefs of Police Association

Member, Communities Celebrating Diversity Board

Member, NAACP, East Valley Executive Board

**John Cocca**  
Deputy Chief of Uniformed Services



Member, International Association of Chiefs of Police

Member, Arizona Chiefs Association

Member, FBI National Academy Arizona Alumni Association

Member, Scottsdale Leadership Alumni

**Helen Gandara-Zavala**  
Director of Administrative Services Bureau



Member, National Association for Women Law Enforcement Executives (NAWLEEE)

Member, City of Scottsdale Technology Board

Member, City of Scottsdale Criminal Justice Technology Team

Member, Scottsdale Diversity Advisory Committee

Member, Community Celebrating Diversity Committee, Planning Committee, MLK Celebration

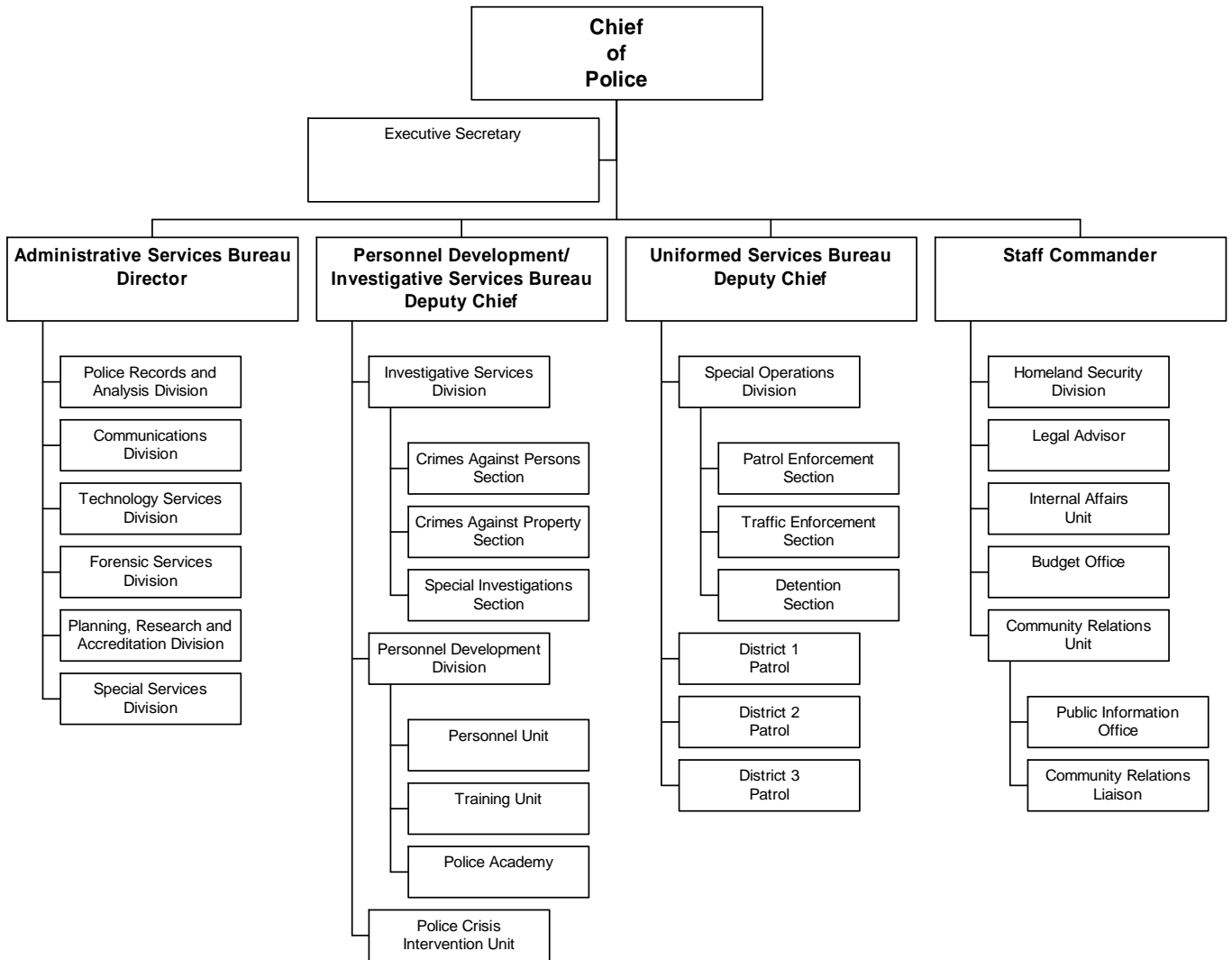
Member, Conexiones LINKS Collaborative Member

Mujer, Inc.

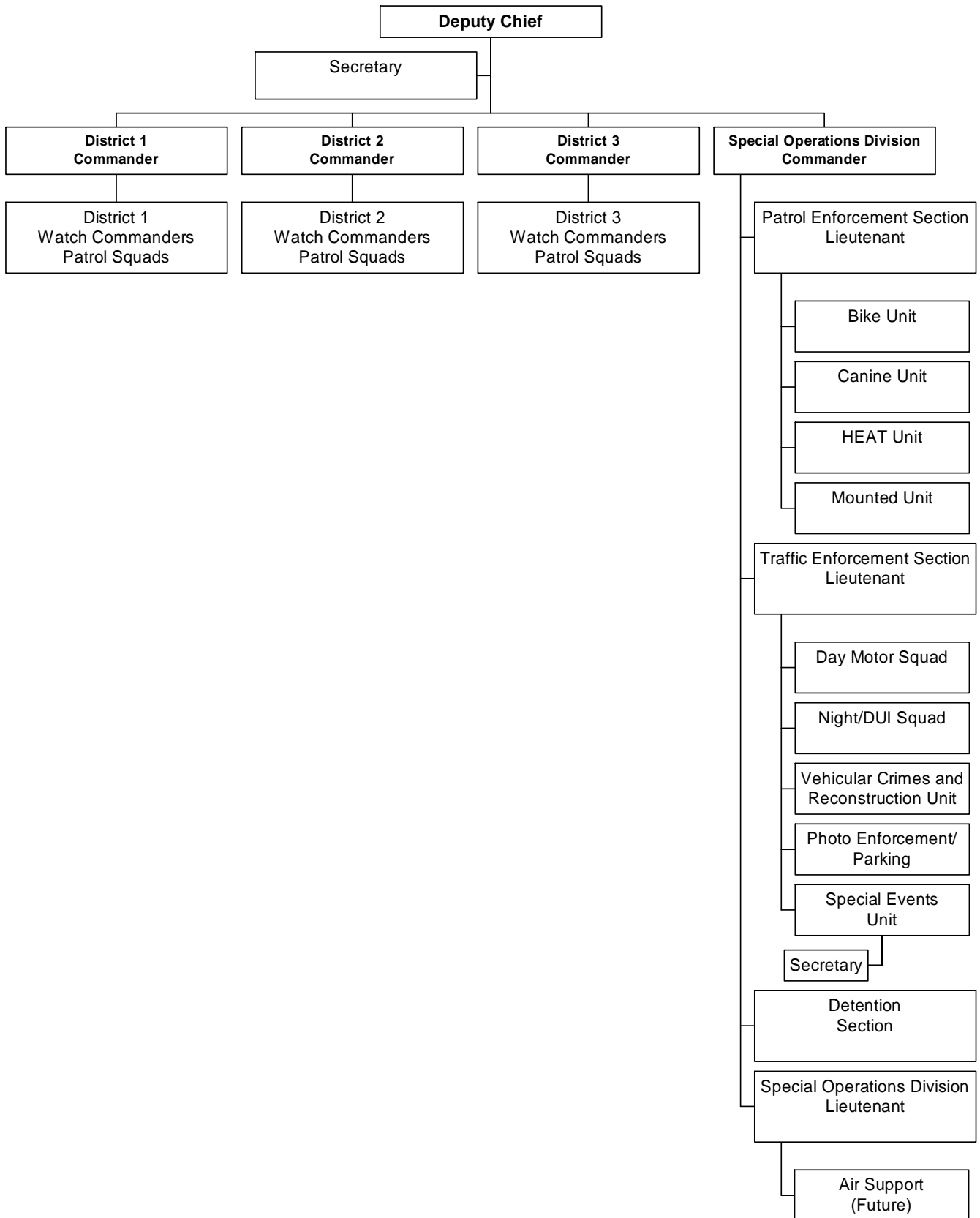
Graduate, Scottsdale Leadership



# Department Organization

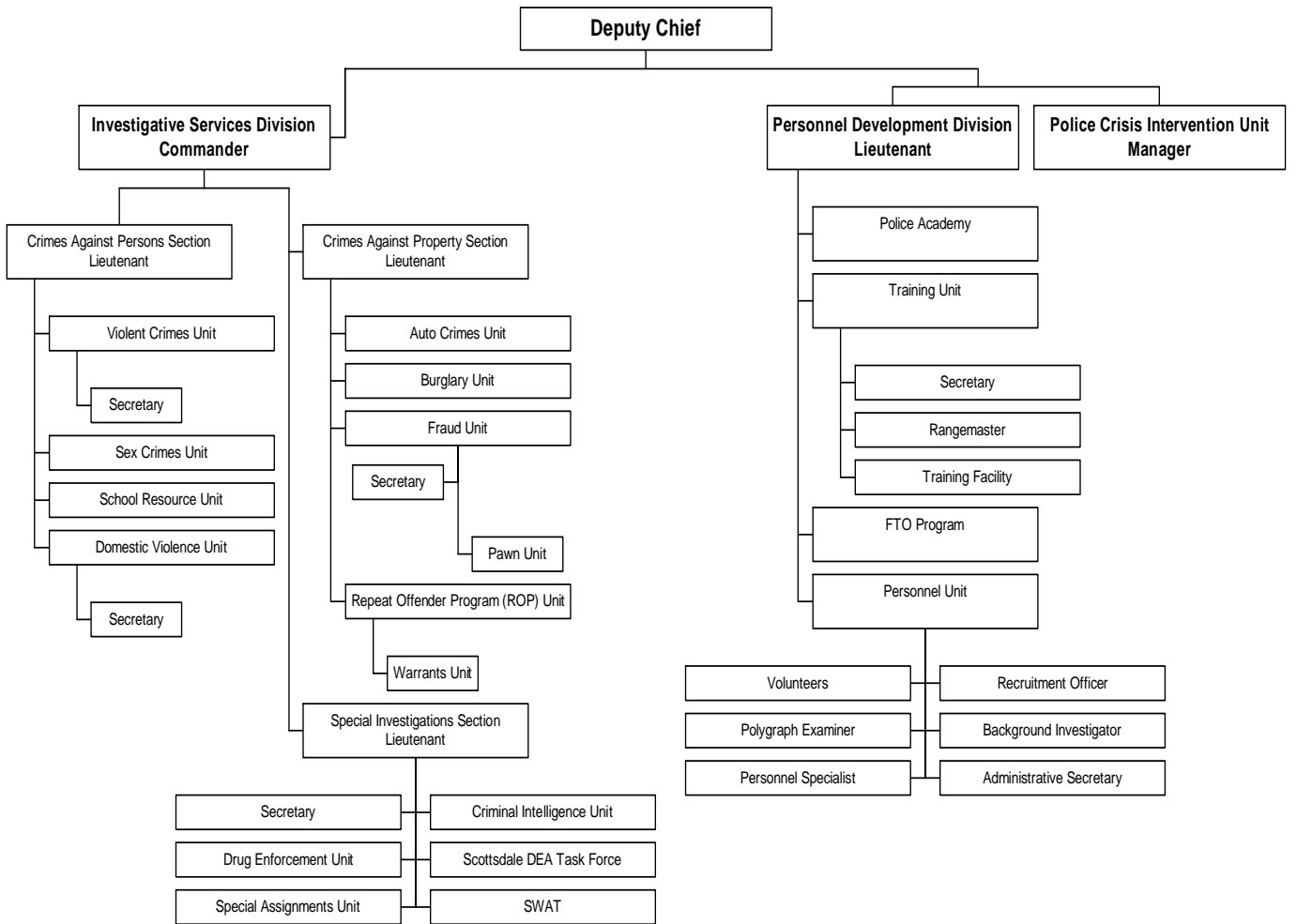


# Uniformed Services Bureau

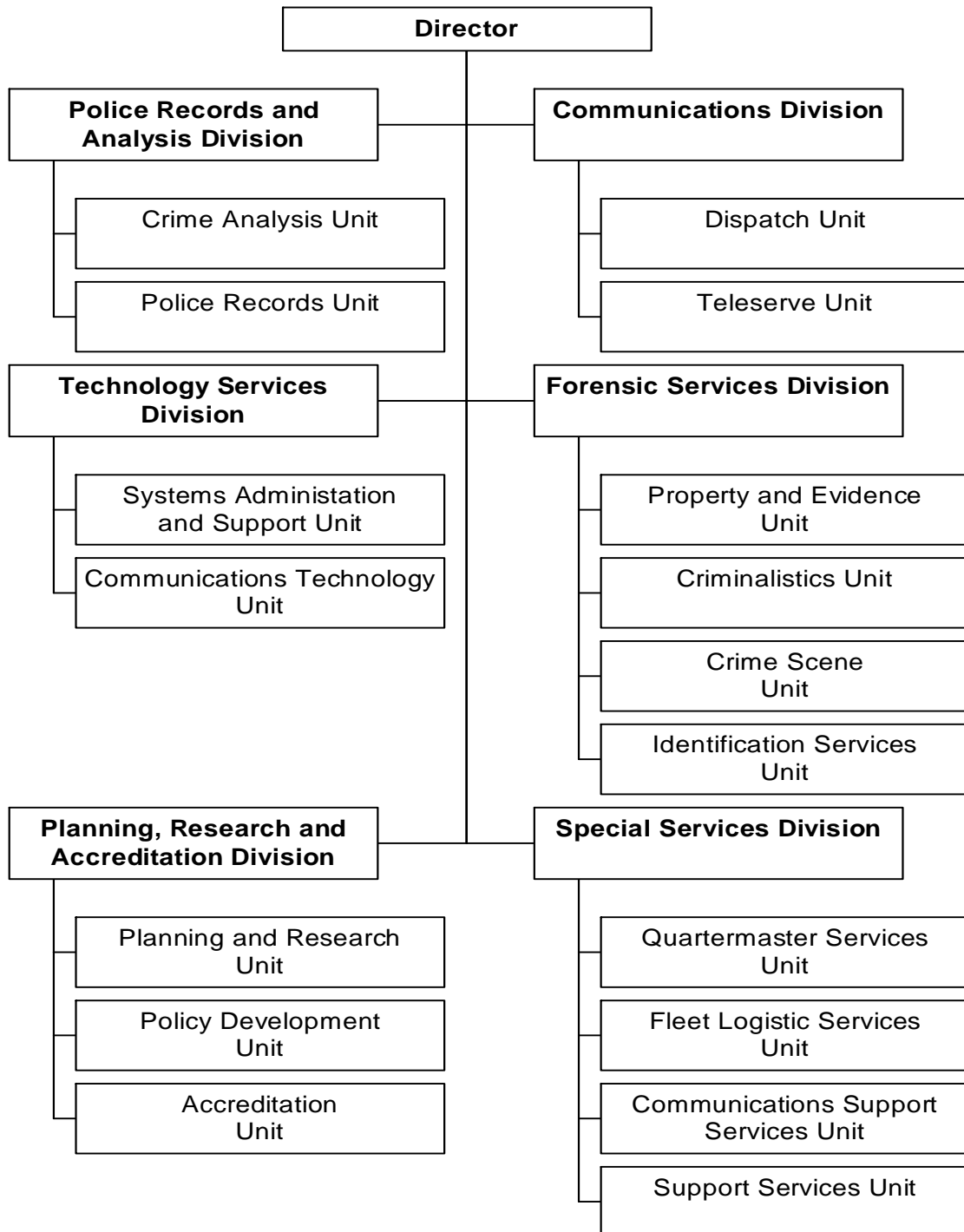




# Personnel Development/Investigative Services Bureau



# Administrative Services Bureau



## Awards and Recognition

### *Chief's Awards of Excellence*

<b>Police Supervisor of the Year</b>	Sergeant Chris Coffee
<b>Civilian Supervisor of the Year</b>	Personnel Unit Supervisor Cindy Sawyer
<b>Patrol Officer of the Year</b>	Officer Ann Santiago
<b>Special Assignment Officer of the Year</b>	Detective Randy Carruthers
<b>Rookie Officer of the Year</b>	Officer Austen George
<b>Police Aide of the Year</b>	Bonnie Cross and Terri Terlazzo (joint award)
<b>Civilian Employee of the Year</b>	Criminalist Steve Clemens
<b>Volunteer of the Year</b>	Irv Tucker
<b>Trainer of the Year</b>	Police Aide Kristi Larsen
<b>Special contribution to the Agency's Future</b>	Forensic Services Division Manager Steve Garrett
<b>Explorer of the Year</b>	Marcus Dunton
<b>Team Award</b>	Narcotics Unit in Partnership with US DEA, CIU and SAU



***Chief's Awards of Excellence Recipients and Nominees with Mayor Mary Manross, City Manager Jan Dolan and Chief Rodbell***

### *City Manager's Awards*

**"Listen, Communicate, Take Action"**

Members of the Department involved in the Paiute Neighborhood Outreach Plan: Commander Dave Marshall, Sergeant Dennis Gordon, Detective Ron Bayne, Lieutenant John Cervantes, Officer Matt Pearson and Sergeant Mark Clark.

**"Show Caring and Compassion for Others"**

Police Aide Mark Carpenter, for his actions on a Death Investigation scene.

**Donaldson Award** – awarded annually to an employee or group of employees who show great vision and innovation, help others through humanitarian efforts and work as team-builders.

PCIS Manager Phil Riccio



**Chief Rodbell and Phil Riccio**

### *Critical Incident Response Awards*

Sergeant Rob Hoskin  
Detective Mike Whitcomb

### *Awards of Valor*

Detective Akil Davis  
Detective Jeff Hawkins  
Detective Aaron Henderson  
Detective Brent Vahle



**(L to R) Lt. Craig Chrzanowski, Detective Jeff Hawkins, Detective Aaron Henderson, Detective Brent Vahle, Detective Mike Whitcomb, Detective Akil Davis and Chief Alan Rodbell**

### *Excellence In Community Policy*

Officer Damien Mendoza

## *Unit Citation Awards*

Lieutenant Tony Gibson  
Community Liaison Officer Chris Vassall  
Sergeant Chris Wilson  
Officer Jason Kibsey  
Officer John Miller  
Officer Darrin Hinrichs  
Pat Schuler (Fire Department)

Sergeant Jeromie O'Meara  
Officer Craig Abernethy  
Officer Craig Malley  
Officer Mark Johnson  
Officer Kevin Watts  
Officer Ron Gorski  
Officer Chet Anderson



***(L to R) Pat Schuler (Fire), Fire Chief Willie McDonald, Officers Mark Johnson, Jason Kibsey, Kevin Watts, Craig Abernethy, John Miller, Chet Anderson, Craig Malley, Ron Gorski and Jeromie O'Meara, Community Liaison Officer Chris Vassall and Chief Alan Rodbell***

## *Meritorious Service Awards*

Communications Dispatcher Darlene Long  
Police Analyst Nancy Mitchell  
Officer Kirk Toth



***(L to R) Sergeant Joe LeDuc, Communications Dispatcher Darlene Long, and Chief Alan Rodbell***

# Office of the Chief

- ◆ [Budget Office](#)
- ◆ [Community Relations Unit](#)
- ◆ [Internal Affairs Unit](#)
- ◆ [Homeland Security Division](#)



## Budget Office Manager Holly Christian

During CY 2005, the Budget Office coordinated the development of the FY 2005/06 annual base budget and capital budgets. The Adopted FY 2005/06 Budget of \$68.3M included 46 new positions (24 sworn, 22 civilians). The positions included:

- ◆ Patrol Deployment .....16 police officers, 4 sergeants, 7 police aides
- ◆ Training Officers .....2 police officers
- ◆ Internal Affairs:.....1 police sergeant
- ◆ Detention:.....6 detention officers, 2 detention supervisors
- ◆ Property/Evidence: .....1 support specialist
- ◆ Police Records:.....4 support specialists, 1 records supervisor
- ◆ Supply/Equipment:.....1 communications technician
- ◆ Personnel:.....1 background/polygraph police officer
- ◆ Crime Analysis:.....Conversion of 2 part time positions to 1 full time position.  
No FTE increase
- ◆ Pipeline Positions .....\$300K additional funding; stair step towards full funding of  
31 pipeline officer positions

The Police FY 2005/06 - FY 2009/10 Five Year Capital Budget is \$94M representing significant construction projects such as the Operational Support Building and Police Records/CAD system replacements. Additional projects approved to start in FY 2005/06 are:

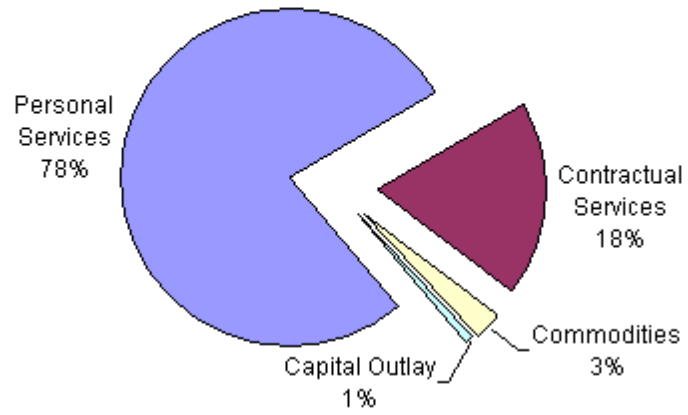
- ◆ **Police Automated Vehicle Location System** - reduce response time by ensuring the closest, appropriate units are dispatched to calls for service; improve officer safety, and reduce radio traffic.
- ◆ **Beat Office Technology Upgrade** - connect key city police beat offices to the wide area network replacing the slower dial up system.
- ◆ **Document Imaging for Records** - provide document imaging for departmental reports replacing the current microfilming process.
- ◆ **Special Investigations Microwave Surveillance Equipment** - purchase two camera systems and receivers to improve command/control of critical incidents and improve covert monitoring capabilities.
- ◆ **Detention Facility Consolidation** - funding to start in FY 2006/07 to expand the District One Detention Facility and close the second facility to increase the effectiveness of detention staffing scheduling and improve the safety/security.

The Budget Office administered 25 grants totaling \$800,000 from federal and state agencies for equipment ranging from emergency preparedness supplies to traffic safety equipment.

The Budget Office coordinated the department's response to the City's annual single point audit on all federal and state grants to a successful conclusion with no material findings noted.

Police Department FY 2005/06				
(All Funds)				
	Actual	Adopted	Adopted	% Chg
	2003/04	2004/05	2005/06	PY Adp
<b>Personal Services</b>	\$44,177,611	\$47,251,824	\$53,291,930	13%
<b>Contractual Services</b>	\$ 9,604,750	\$11,330,306	\$12,610,074	11%
<b>Commodities</b>	\$ 988,253	\$ 1,943,707	\$ 1,826,571	-6%
<b>Capital Outlay</b>	\$ 93,584	\$ 905,850	\$ 616,000	100%
<b>Total</b>	<b>\$54,864,198</b>	<b>\$61,431,687</b>	<b>\$68,344,575</b>	<b>11%</b>

## Adopted FY 2005/06 Budget by Expenditure Type





## Community Relations Unit



**Community Liaison Officer Chris Vassall**

The unit is also responsible for organizing and coordinating a Teen Police Academy once a year. The Teen Police Academy is for youth 15-17 years of age who may be interested in a law enforcement career. The week long academy is held every June and is run more like a real police academy where recruits wear uniforms, participate in daily physical fitness, and have a more hands-on approach to policing.

Several other responsibilities of the unit include, organizing and coordinating all promotion and retirement ceremonies within the department, organizing and coordinating the Chief's Awards of Excellence yearly, Hosting outside police agency training in the city, acting as liaison for business leaders and groups to organize speaking engagements for the department, assisting the Chief of Police and Command staff on a variety of assignments, assigned as an advisor for the 907 Club (the women's police auxiliary), and an advisor for the Citizens Police Academy Alumni of Scottsdale (CiPAAS) organization.



**May 2005 Citizen Academy Graduates**

CiPAAS members attend police sponsored events, work tirelessly whenever they are asked and give funds and support to important programs in our department. Some of the many CiPAAS accomplishments for 2005 include:

- ♦ 2006 Scottsdale Police Calendar - all proceeds were donated to the Scottsdale Police Department for youth related programs.
- ♦ 2<sup>nd</sup> Annual Golf Tournament.
- ♦ Sponsoring the G.A.I.N. (Getting Arizona Involved in Neighborhoods) Event.
- ♦ Assisting at the Tip-A-Cop fundraiser for the Special Olympics.
- ♦ Partnered with community events which garnered two K-9 vests for our dogs.
- ♦ Donating funds to sponsor 5 underprivileged kids for Shop-With-A-Cop.
- ♦ Donating funds to various groups including the Police Unity Bike event, Explorer Post for BVD shirts, Police Museum at PDHQ, S.M.I.L.E. for items for children, and the Bike Unit for helmets for children.
- ♦ Matched the funds donated during a departmental bake sale for Hurricane Katrina victims.

**Internal Affairs Unit  
Commander Burl Haenel**

The Internal Affairs Unit accepts, assigns, tracks and investigates internal and external complaints regarding employee misconduct.

The Scottsdale Police Department thoroughly and objectively investigates all complaints against its employees in order to preserve public confidence. All Investigations are conducted in a fair and expeditious manner in accordance with department, state, and federal laws and regulations. In most cases, the supervisor of the employee conducts an inquiry into the alleged misconduct. The Internal Affairs Unit conducts and prepares investigations of all serious allegations.

Any person who witnesses or has direct knowledge of police employee misconduct may lodge a complaint with the Internal Affairs Unit. The department will investigate any employee actions that are contrary to department policy, are a violation of city, state, or federal law, or involve the use of excessive force or discourteous treatment.

The Internal Affairs Unit also accepts commendations of Scottsdale police employee conduct as it relates to the performance of their duties. Commendations are forwarded through the Office of the Chief to the employee, with a copy placed in the employee's personnel file. Although police employees do not expect to be thanked for everything they do, recognition of exceptional service is always appreciated.

**2005 Statistics**

- Total number of investigations .....236
- Number of internal investigations.....138
- Number of internally generated complaints .....208
- Number of externally generated complaints ..... 18
- Vehicle collisions .....98
- Employee chargeable collisions.....77
- Pursuits .....7
- Out of policy pursuits.....2

## **Homeland Security Director Marc Eisen**

The Office of Homeland Security, managed by Homeland Security Director Marc Eisen, is responsible for the Homeland Security preparedness of the Police Department, planning and coordination of grant acquisition with the City Emergency Management Division, all City facilities security planning, and administration of City security guard contracts, as well as City facility access control, Police capital projects, administration of the False Alarm Reduction Program, Business Continuity planning for the Police Department, coordination with the City Emergency Management Director for emergency drills for City departments, workplace violence and security planning and Incident Management training for the police and other City departments. The office also provides oversight for the contract with Maricopa County for Animal Control Services.

### **2005 Statistics**

- ◆ Disaster drills completed.....3
- ◆ Work areas inspected by the City Workplace Safety Task Force ..... 17
- ◆ False alarm calls ..... 11,722

### **Municipal Security Program**

The Municipal Security program, under the lead of coordinator Dan Porter, is responsible for the physical security of city offices, facilities, employees, and visitors. This includes the operation and maintenance of facility access control, intrusion detection, panic alarm, and surveillance systems. Additionally, he administers the city-wide contract for security guard services. The current contract encompasses over 65,000 guard hours per year.

Municipal Security is also responsible for the design, development and installation of physical security measures and systems at new and existing city facilities, as well as the development of security programs and policies affecting city facilities and employees for violence in the workplace/safety issues.

Municipal Security conducts training on such areas as workplace violence prevention, workplace safety and personal awareness, entry control point screening, and safe mail handling practices.

The Municipal Security Coordinator is a member of the American Society of Industrial Security, and the Association of Threat Assessment Professionals.

### **2004 Statistics**

- ◆ Workplace Violence Cases Investigated: ..... 12
- ◆ Site security assessments: ..... 17
- ◆ Workplace safety/security trainings: ..... 9

### **Alarm Enforcement Program**

Alarm Coordinator Gary White works with citizens, alarm companies and the police department in administering the alarm enforcement program in accordance with the City's alarm ordinance. The Alarm Coordinator organizes the Alarm Awareness School, develops and monitors prevention strategies, prepares ordinance revisions, public educational materials, brochures and training guides, and revocation and waiver letters. The Alarm Coordinator also makes personal site visits to companies and residences that are experiencing excessive amounts of alarm activation.

The Alarm Coordinator is a member of the Arizona Burglar and Fire Alarm Association and serves as the liaison between the police department and alarm companies.

One of the leading challenges of the program is dealing with the number of false alarms and educating alarm users. Alarms were originally designed to protect lives and property. Properly installed, used, and maintained, alarms are a real asset. When misused, they become a liability. The police department responds to alarm calls; however, false alarms waste precious tax dollars and divert public safety officers, including the Fire Department, from emergency situations. False alarms do not reduce crime and can cause a certain level of complacency.

They also increase the liability and endanger the safety and welfare of the public, responsible parties, and responding police agencies.

**2005 Statistics**

- ◆ Known alarm users .....27,685
- ◆ Alarm calls for service..... 19,015
- ◆ False activations ..... 11,722
- ◆ Cancelled alarm calls for service.....5,829
- ◆ DRs created from alarm calls ..... 168
- ◆ Average alarm calls for service per day .....52.1
- ◆ Alarm classes presented ..... 10
- ◆ Citizens attending alarm classes ..... 78

For information on the alarm enforcement program, the alarm ordinance or the Alarm Awareness School, contact Scottsdale Police Department Alarm Coordinator Gary White at (480) 312-1987.

# Uniformed Services Bureau

- ◆ [District One Patrol](#)
- ◆ [District Two Patrol](#)
- ◆ [District Three Patrol](#)
- ◆ [Special Operations Division](#)



**Volunteer In Policing Steve Zimmerman**

## **DISTRICT ONE PATROL**

### **Commander David Marshall**

District 1 started the 2005-year with a significant accomplishment in the success of the second annual New Year's Eve Block Party on Craftsman Court. With an estimated attendance of 11,000 patrons, the event experienced no significant law enforcement or public safety problems. In fact, a total of only six arrests occurred related to the event, all for minor crimes such as attempting to enter the event without paying or alcohol related disturbances.

Patrol personnel, in conjunction with HEAT and crime analysis participation, successfully mitigated a trend in auto crimes occurring in several apartment complexes in Beat 6. Through directed activity and the district Crime Prevention Officer working with apartment managers on Crime Prevention Through Environmental Design (CPTED) improvements, there was a 60% reduction in auto thefts, burglary and thefts from autos in a three-month period from April to June.

Beat 2 personnel identified an increase in property crimes, assaults and disturbance calls at the apartment complex located at 8750 E. McDowell Road. Through the SARA process, the root problem was identified as new residents with gang affiliations who were intimidating other residents and attracting other criminal elements. An action plan was developed, encompassing proactive patrol, the POPS officer and the beat team hosted CPTED security enhancements coordinated by Officer Kory Sneed and a community meeting with residents. Within four months most of the problem residents had been arrested for criminal activity or warrants, lighting and other security improvements were made by management and calls for service dropped dramatically.

District 1 personnel remain committed as a key partner with all other city departments in the revitalization goals of the residential areas of the district. During the past year, three public safety days were conducted in different areas of the district. These events were held in partnership with other city departments present to provide information and services on neighborhood revitalization as well as crime prevention and safety. Related to revitalization, the community identified a key perception of neighborhood degradation was attributable to abandoned vehicles and illegal parking in the residential areas. In April, District 1 implemented a residential parking enforcement initiative in a two-phased approach. In partnership with Code Enforcement, warning notices were distributed to all areas of the district announcing that a zero tolerance approach was being taken towards illegal parking and abandoned vehicles. This was followed by a focused effort by all district personnel with issuing parking violation citations in all areas of the district. Within four months the number of citations issued dropped significantly, attributed to voluntary compliance by district residents and business owners. Also, there was overall positive feedback from the community that these actions improved the appearance of the neighborhoods. District 1 continued to strengthen their partnership with Code Enforcement in addressing other blight related neighborhood issues by continuing to provide information for follow up on code violations and supporting Code Inspectors on contacts with uncooperative homeowners.

During 2005, the development and staffing of the Downtown patrol deployment squads continued. Staffing of personnel within the two squads was accomplished, with full staffing anticipated to be complete by the second quarter of 2006.



**Police Aide Kristi Larsen**

## **DISTRICT TWO PATROL**

### **Commander Michael Rosenberger**

Each month, District 2 personnel identifies its top priorities related to crime and traffic concerns and develops strategies documented in formal action plans to address these priorities.

#### **2005 Top Priorities**

- ◆ Commercial burglary reduction plan
- ◆ Shea Boulevard traffic safety plan
- ◆ Drug sales/use 8400 McDonald Dr.
- ◆ Scottsdale/Shea property crimes

Other projects include:

- ◆ Continued to strengthen our partnership with D2 Neighborhood Watch and HOA groups.
  - 65% increase in the number of NW Captains over 2004 (97 to 137)
- ◆ Expanded the District's Patrol Based Bicycle Program to four bicycles and thirteen IPMBA certified officers.
- ◆ Established a collaborative alliance with Scottsdale/Shea area business owners to share crime prevention information. Monthly meetings held with over two dozen business owners and District Crime Prevention Officer.
- ◆ Fully trained all squad officers-in-charge (OIC) in basic supervision to ensure adequate competency of all officers who serve as OIC in the sergeant's absence.
- ◆ Continued with the monthly publication of the District newsletter to share information with the community.
- ◆ Conducted training for all interested department personnel in crime prevention.
- ◆ Hosted the Safety Magic in Law Enforcement (SMILE) annual conference November 17-19<sup>th</sup>.



**Officer Mark Ruffennach of SMILE**

- ◆ Hosted a Crime Prevention and Safety Fair at Scottsdale/Shea.
- ◆ Maintained collaborative relationships with adjoining police agencies including MCSO, Paradise Valley, SRIPD, and Phoenix.
- ◆ Collaborated with Traffic Engineering, Town of Fountain Hills, and MCSO to develop a traffic plan designed to minimize the disruption related to major collisions occurring on Shea Boulevard east of 124<sup>th</sup> St. IGA awaiting approval by Scottsdale City Council and Fountain Hills Town Council.
- ◆ Certified two district officers as instructors in traffic radar.

## DISTRICT THREE PATROL Commander Sean Duggan



**Officer Donna Mulvey**

**Top Priorities:** Monthly “top priorities” for the District were identified to effectively focus our resources and attention: By utilizing crime data analysis, community input and police observation, we created a system to identify top priorities in the District. District-based action plans were developed to address each top priority.

### **2005 Top Priorities**

- ◆ Pima/Scottsdale Roads traffic safety action plan
- ◆ Beat 17 property crimes action plan
- ◆ McDowell Mountain Ranch criminal damage action plan
- ◆ Dinner time burglar action plan

**Apartment complex alliance program:** The city's first apartment complex alliance meeting was held on September 21<sup>st</sup>. Certain apartment communities are frequent targets of criminal activity due to their size, location, etc. Our intent was to improve communication and the sharing of timely information within the apartment community in order to reduce and/or prevent crime. The alliance meeting enabled apartment managers to come together to learn how the police can help them with their problem solving efforts and provided them with an opportunity to meet other managers in their area.

**Cross border networking program:** All District 3 supervisors completed a cross border-networking program with their peers in adjoining jurisdictions. In an attempt to remove barriers and to ensure an effective and efficient flow of information during critical incidents, all District 3 supervisors (sergeants, lieutenants and commander) met with their counterparts from Phoenix Police Desert Horizon Precinct, Maricopa County Sheriff's Office District 4 and Department of Public Safety. The networking program is an on going requirement for all District 3 supervisors.

**REACH (Recognizing Excellence And Community Heroes) School Program:** District 3 and Cold Stone Creamery continued their partnership to recognize outstanding achievement in local elementary schools. The school initiative was designed to help foster positive interaction between local police officers and elementary school students. The REACH program enables the police to create an atmosphere where officers can visit elementary schools and reward students with the coveted REACH t-shirts, REACH certificates and Cold Stone ice cream coupons. Their respective schools, in recognition of their outstanding achievements, selected the recipients.

**Community Safety Fairs:** District 3 hosted/participated in more than 20 community safety fairs in 2005. We co-hosted our largest event in November at the Target store located at Frank Lloyd Wright Rd. and the Loop 101. Safety fairs provide community members with a variety of crime prevention information and materials such as, vehicle VIN etching, neighborhood watch information, gun safety material, child fingerprinting and safety seat inspections.

**Wild land fire training:** District 3 facilitated wild land fire training for police supervisors in June. The training was the first ever police-fire training initiative to be conducted with the new Scottsdale Fire Department.



## SPECIAL OPERATIONS DIVISION Commander William Wilton

The Special Operations Division is comprised of the Traffic Enforcement Section (Vehicular Crimes Reconstruction Unit, Motors Squad, Nighttime DUI/Aggressive Driving Squad, Photo Enforcement, Special Events/Off-Duty Unit and Police Explorers), the Patrol Enforcement Section (Bike Unit, Canine Unit, Mounted Unit and Patrol Problem Solving Surveillance Team known as HEAT), and the Detention Section.

### Traffic Enforcement Section

**The Vehicular Crimes Reconstruction Unit** investigates all fatal collisions and many serious injury collisions. In 2005, this unit restructured their workload, which enabled them to provide a full-time Commercial Vehicle Safety Inspector to the citizens. The growth of the City has caused a significant increase in the number of commercial vehicles on our streets, many of which are unsafe. A federal follow-through grant was obtained to provide all the equipment for this position.

**The Motor Unit** continued to lead the state in the amount of citations per officer written. All the equipment for the new squad of motor officers was purchased this year. They also upgraded some equipment by purchasing laser radars and helmets, and began changing the motorcycle fleet from Kawasaki's to the technologically advanced BMW RTP-1000.



*(L to R) Motor Officers Jay Rusch, Ken Varichak, Tom Jensen and Tim Wattier with the new BMW motorcycles.*

**The DUI/Aggressive Driving Squad** had another year filled with notoriety and accolades from the Governor's Office of Highway Safety for their outstanding work in DUI enforcement. Our department was the recipient of well over \$100,000 in grants from GOHS because of the dedication we have shown to providing traffic safety.

**Photo Enforcement** is used to supplement our other traffic enforcement efforts as part of our Focus on Safety program. This year Scottsdale worked on a pilot program with the State to look at the feasibility of a Photo Enforcement program on the 101 freeway.

**The Special Events Unit** organizes and schedules officers and police aides for all the major events including the FBR Open and the Barrett Jackson Auto Auction and special requests for the City. They oversee the contracting of the officers as well as reviewing the security plans for various events.

**The Police Explorer Program** is a component of the Special Events Unit and is for 14 to 20 year olds who are interested in learning about law enforcement and maybe even entering the field at a later time.

## Patrol Enforcement Section

**The Canine Unit** is an excellent officer safety tool. The dogs have the ability to locate suspects, narcotics and explosives that officers cannot. The teams participated in several dignitary protection details including one for President Bush and assisted in the seizure of large amounts of narcotics, currency and assets. The unit hosted the 3<sup>rd</sup> Annual Desert Dog K-9 Competition and the event was once again a huge success.



(L to R) K9 Officers Travis Kerby & Lex, Dave Alvarado & Rocky, Sgt. J.R. Parrow & Striker, Chance Lovell & Marco, Owen Keefe & Nitro, and Scott DiIullo & Spike



**Officer Owen Keefe & Nitro**

**The Mounted Unit** saw a long-term goal of a new barn come to fruition this year. They also responded to over 2,500 calls for service and administered crowd control in almost 200 incidents. Two horses, Smokey and Rojo, had to retire this year due to age and medical conditions. Two new horses, Zeus and Skip, are currently being evaluated as replacements. The unit participated in the 100<sup>th</sup> anniversary celebration of the province of Alberta, Canada by invitation of Alberta's premier. Six officers and their horses traveled to Canada to perform for Canada Day and to demonstrate and compete at the Calgary Stampede. The Mounted Unit has a reputation at the Stampede – they placed first in the commercial mounted color guard competition in 2002, unseating the Royal Canadian Mounted Police, who had won the previous 10 years.



**Sergeant Tom Hill**

**The HEAT Unit** was responsible for 110 felony arrests and 81 misdemeanor arrests. They assisted the Investigative Services Bureau with a number of significant arrests for crimes such as homicide, kidnapping and armed robbery. The unit also participated in the apprehension of suspects from other agencies like DEA, Phoenix PD, Salt River PD and the California Department of Corrections.

**The Bike Unit** hosted the 2005 International Police Mountain Bike Association Conference (IPMBA). Attendees touted the conference as the best one they had ever attended. Bike Officers developed and implemented a program to introduce bike officers into the Mobile Field Force program and also hosted two other bike schools.



**Scottsdale Police Bike Unit Officers**



**Scottsdale Police Bike Unit Officers Mark Johnson, Kevin Watts, Chet Anderson & Craig Malley participated in the 74<sup>th</sup> Street Holiday Block Party**



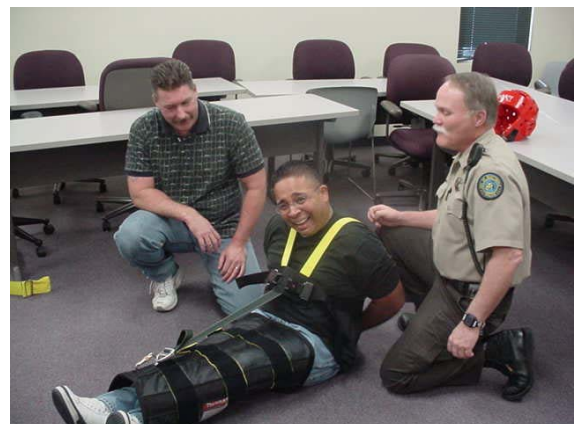
**SPD Bike Officers Ron Gorski and Mark Johnson with donations from the Bike Ride and Food Drive to benefit Vista del Camino Food Bank. Sixty-five boxes of food were collected, along with cash donations.**

### Detention Section

**The Detention Section** is responsible for the custody and care of prisoners at two 24/7 jail facilities. This year their antiquated CCTV system was replaced with a state-of-the art CCTV that is digital, provides a much clearer picture, and has exceptional storage capacity. The section also received approval to increase the amount of Detention Sergeants from four to six and increase the amount of Detention Officers. WRAP systems were purchased as an additional tool for combative prisoners. These systems will improve the safety and security of the officers and prisoners.



**(L to R) New Detention Sergeants Ryne Buycks, Richard Keilich and Don Vogel**



**Detention Sergeant Jeff Landum (L) and Detention Officer Allen Hale (R) demonstrate the Wrap Restraint device on Detention Officer Alex Orona**

# Personnel Development / Investigative Services Bureau

- ◆ [Crimes Against Persons](#)
- ◆ [Crimes Against Property](#)
- ◆ [Special Investigations Section](#)
- ◆ [Police Crisis Intervention Unit](#)
- ◆ [Personnel Development Division](#)



***Detectives Kim Miller and Pete Salazar***

**PERSONNEL DEVELOPMENT /  
INVESTIGATIVE SERVICES BUREAU  
Commander Barry Vassall**

The Personnel Development / Investigative Services Bureau experienced a number of challenges in the calendar year of 2005.

The Personnel Unit was faced with an intensive recruitment and hiring effort. The Personnel Development Division inherited a monumental training task for newly hired employees while maintaining rigid standards of advanced training for tenured employees.

Investigative Services conducted aggressive and proactive criminal investigations resulting in a reduction of crime and an increase in cases cleared by arrest.

Another issue that impacted this Bureau was the unexpected resignation of Deputy Chief Ray Schultz, who accepted a job position with the Albuquerque Police Department as Chief of Police in April of 2005.

Commander Barry Vassall was appointed as the Acting Deputy Chief of Police in the Personnel Development / Investigative Services Bureau and served in that capacity from April of 2005 until December of 2005.

**Personnel Unit  
Manager Cindy Sawyer**

The Personnel Unit has worked diligently to achieve ambitious hiring goals during the calendar year. Unit personnel dedicated many hours, both paid and voluntary, to this year's hiring process.

The Unit processed over 1,400 employment applications, resulting in 259 persons advancing to the background investigation process. Ultimately 54 new police officer trainees and 36 civilian employees were hired.

Without the dedicated service of the Personnel Unit's staff to the Department and the citizens of Scottsdale, filling all of the approved entry level positions would not have become a reality.

**Personnel Development Division  
Lt. Marcy Miller**

The Personnel Development Division houses the Training Unit, Police Academy personnel, Field Training Administrative Officers and Firearms Range Facility. This division is tasked with preparing and administering promotional processes, conducting and coordinating thousands of hours of basic, in-service and advanced training for department personnel, and special projects such as the Scottsdale Police Department Police Academy proposal.

Significant achievements this year include developing a partnership with the Maricopa County Sheriff's Office to send Scottsdale police recruits to the MCSO police academy for basic training. The first academy class began in August of 2005. In October of 2005, MCSO also agreed to train new SPD detention officer recruits at no cost to the city. The goal of this partnership is to expedite the training of new police recruits, meet hiring goals, and provide significant cost savings from running a city of Scottsdale police academy.

In July the Training Unit instituted a new two-week "Pre-Academy" training program. The purpose of this program is to assist new police candidates in preparing for the rigors of the police academy and reduces the failure rate. Police cadets are given instruction on all aspects of academy life including formation inspection, uniform care and physical fitness. To date the program appears to be a success.

The impact on Field Training Officers, Field Training Police Aides and other Training Personnel within this agency is tremendous. With the Personnel Unit processing 54 new police officer trainees, 36 civilian employees, the commitment of the "Pre Academy" and "Post Academy", the FTO's and Field Training staff has

been more than busy this year. To date this agency has 37 Police Officers and 5 Police Aides acting as Field Trainers. The average field-training period is 3 months, with a recruit being schooled by four different trainers during that period. Ultimately the Field Training Officer of Police Aides has no break between recruits. This schedule requires a great amount of dedication and determination.

**Crimes against Persons Section  
Lt. Scott Popp**

The Crimes Against Persons Section is managed by a lieutenant and is comprised of the Violent Crimes Unit, the Domestic Violence Unit, the Sex Crimes Unit and two School Resource Officer Units.

<b>2005 CLEARANCE RATES</b>	
<b>OFFENSE</b>	<b>Percentage</b>
<b>CRIMINAL HOMICIDE</b>	<b>100%</b>
<b>FORCIBLE RAPE</b>	<b>63%</b>
<b>ROBBERY</b>	<b>54%</b>
<b>AGGRAVATED ASSAULT</b>	<b>73%</b>

**The Violent Crimes Unit (VCU)** is charged with the investigation of all homicides, robberies, police involved shootings and aggravated assaults. During the calendar year of 2005 the city of Scottsdale experienced 5 homicides, 125 robberies, 285 aggravated assaults and 3 police involved shootings. The Detectives in this unit continue to do an outstanding job investigating these cases. This is evident in the clearance rates achieved in these areas, which far exceed the state average.

**The Sex Crimes Unit** investigates all sexual assault cases and cases of child exploitation. This year the city of Scottsdale had a significant decrease in sexual assaults (19%) bringing the total to 51.

Child exploitation cases continue to be a priority with this agency. During the calendar year of 2005, due to the diligence of detectives, 16 offenders were arrested for dangerous crimes against children, sexual exploitation of children, luring a minor for sexual exploitation, furnishing harmful items to minors using the internet, and surreptitious videotaping or digital recording. These investigations involved offenders both instate and as far away as Georgia. Detectives spent hundreds of hours monitoring activity inside of chat rooms where known attempts of sexual exploitation occur. These hours of monitoring resulted in the assignment of over 100 Investigative files, many of which are still classified as ongoing investigations.

Recognizing this to be a significant problem, in June of 2005, detectives from the Sex Crimes Unit conducted an Internet Safety Program for SPD personnel, the Scottsdale Unified School district and Cave Creek Unified School District. This program, "Internet Safety Education for the Youth and Parents" was part of an original proposal for the Sex Crimes Unit - Internet Crimes Against Children Detail (ICAC). This program is designed to reach middle school aged children illustrating the dangers of potential encounters on the Internet. This program will be taught in the middle schools throughout Scottsdale.

**The School Resource Officers (SRO)** - Two sergeants supervise the fourteen School Resource Officers assigned to various high schools and middle schools located within the city of Scottsdale. The SRO squads are involved with a multitude of enforcement and educational activities during the school year. There were details during the summer months to assist in the District One enforcement detail, Property and Evidence Section, the Warrant Unit, and the Scottsdale Police Teen Academy.

One event not planned for this year was the Cave Creek Complex Fire. The command post and staging area for the Southwest Area Incident Management Team was in Scottsdale. School Resource Officers provided seven-day-a-week security coverage and acted as police liaisons. The officers received commendations from all participating federal agencies of this event to include the Incident Commander and the Security Manager.

**The Police Crisis Intervention Service Unit (PCIS)** main mission is to provide support to Police Patrol Services when dealing with citizens in crisis. Some of their tasks include making death notifications, referring clients to the proper help organization, making emergency living arrangements for displaced persons and assisting crime victims.

Among the accomplishment this year; PCIS celebrated its thirtieth (30) year in operation, formed Crisis Intervention Team Officer Program (recruitment, training and coordinating), developing the "Smart Card" program to enhance police and fire services to developmentally disabled or mentally ill citizens, received the 2005 "City of Scottsdale Outstanding Contribution to Human Services Award", for providing comprehensive crisis services to the citizens of Scottsdale and the 2005 "Scottsdale City Star Award" for a critical response to the 2004 apartment fire assisting victims and evacuees

**Crimes against Property Section  
Lt. Craig Chrzanowski**

The Crimes Against Property Section is managed by a lieutenant and is made up of the Burglary Unit, the Arson Detail, Auto Crimes Unit, Repeat Offender Program, Fraud Unit, the Warrant Unit, the Pawn Detail and Computer Crimes Unit.

<b>2005 CLEARANCE RATES</b>	
<b>OFFENSE</b>	<b>Percentage</b>
<b>BURGLARY</b>	<b>8%</b>
<b>THEFT</b>	<b>16%</b>
<b>MOTOR VEHICLE THEFT</b>	<b>17%</b>
<b>ARSON</b>	<b>20%</b>

**The Burglary Unit** works a very high volume of theft and burglary cases. The trends this year show a decrease in burglary cases from 2,087 in 2004 to 1,869 in 2005, a 10.4% reduction.

Over the last several years the Burglary Unit has prioritized the cases that are part of a crime trend. Through aggressive case investigation and networking with other agencies we have substantially reduced the rate of burglaries in Scottsdale. In 2002 there were 2,786 reported burglaries in Scottsdale. In 2003 that number fell to 2,315. In 2004 it dropped again to 2,087. In 2005 the burglary rate dropped to an all time low of 1,869, a 10.4 % reduction. Theft statistics also have show a decrease in reported offenses from 5,593 in 2004 to 4,703 in 2005, which equates to a 15.9% reduction.

An example of the fine work this unit has done this past year is as follows. In September, Burglary Unit Detectives successfully identified a suspect that was linked to over one hundred commercial burglaries in Scottsdale. Detectives from the Burglary Unit recognized the suspect from surveillance video obtained at one burglary scene, and arrested him at a local fast food restaurant. Two search warrants were served and stolen property from several burglaries was recovered.

**The Arson Detail** added two trained police arson investigators in preparation of the Scottsdale Fire Department start up. The detail now includes one Detective from the Burglary Unit, one Detective from the Warrant Unit, one Detective from the Fraud Unit, and two Detectives from the ROP Unit. Since the inception of the Scottsdale Fire Department in July 1, 2005, the Scottsdale Police Department has partnered with SFD Fire Investigators in the investigation of several fires. Joint investigations include three arsons of occupied structures that were cleared by arrest. The Arson Detail now has Detectives on call 24 hours a day, 7 days a week.



**The Auto Crimes Unit** has been instrumental in the reduction of auto theft within the City of Scottsdale. This unit has conducted several VIN etching sessions targeting large corporations in the City of Scottsdale. This has resulted in numerous vehicles being VIN etched and also registered in the "Watch Your Car Program". The "Bait Vehicle" program on board communication system has been upgraded through a grant from the Arizona Auto Theft Authority, and has been deployed 53 times resulting in seven arrests for Auto Theft.

The Scottsdale Police Department Auto Crimes Unit investigated 1,161 Auto Theft Cases in 2005 resulting in a 17% arrest clearance rate and an 11.9% reduction in auto thefts from the previous year.

The stolen vehicles recovered by Scottsdale and other police agencies are:

- ◆ 279 Scottsdale stolen vehicles recovered by Scottsdale Police Department.
- ◆ 639 Scottsdale stolen vehicles recovered by other Police Agencies.
- ◆ 193 Stolen vehicles from other jurisdictions recovered by Scottsdale Police Dept.

The total value of vehicles recovered (based on Kelly Blue Book) was \$11,955,566.00

**The Repeat Offender Program (ROP) Unit** continues with its mission to reduce crime in Scottsdale by arresting repeat criminal offenders where probable cause has been developed to make an arrest. From December 2004 to December 2005, the ROP Unit targeted and successfully introduced into the repeat offender program 92 persons involved in recurring criminal activity. During this same time period the ROP Unit, through GANG/ROP prosecution, realized total prison sentences of 529.5 years for 71 convicted felons sentenced to either prison or probation.

One of the more significant cases the ROP unit investigated during 2005 was a "Take Down" armed robbery crew. Detectives developed information that the same suspects committing valley-wide armed robberies were responsible for a commercial burglary at Rawhide in north Scottsdale where several antique firearms were stolen. A surveillance team consisting of Detectives from the Department of Public Safety and numerous Scottsdale Police Detective Units resulted in the suspect and his crew being arrested for an armed robbery at a Mesa Radio Shack store. The surveillance team witnessed the armed robbery and they quickly arrested all of the suspects at the scene of the crime. A total of seven suspects have been indicted and are currently in-custody.

**The Fraud Unit** - A sergeant is responsible for supervising the Fraud Unit, the Warrant Unit and the Pawn Detail.

The Fraud Unit investigated 131 forgery cases (solved 52% of the cases), 380 fraud cases (solved 54% of the cases), and 8 embezzlements (solved 100% of the cases).

Examples of the casework completed by the Fraud Unit include:

- ◆ Several suspects were identified and arrested, and charged with Fraud Scheme, Felony Theft, Forgery by Making a False Document and Identity Theft. The suspects obtained a \$215,000 mortgage on a property they did not own by posing as the actual owner. \$75,000 was recovered as the result of this lengthy investigation. Two of the suspects entered guilty pleas and third suspect is still pending trial.
- ◆ Detectives arrested a fugitive named Walter Ray Lewis after the Fraud Unit opened an investigation. Lewis victimized a citizen in Scottsdale using an alias during the Scottsdale fraud case, but was quickly identified as Walter Ray Lewis, the subject of a nationwide manhunt. Numerous law enforcement agencies throughout the country wanted Lewis on charges of Probation Violation, Forgery, Fraud and Grand Theft.

**The Warrant Unit** - Two Detectives in the Warrant Unit have the responsibility of serving Scottsdale City Court warrants. In 2005, these detectives cleared 1,314 active Scottsdale warrants with a bond value of \$889,878.00. This Unit also received 140 Order of Protection Service requests and served 75 within the first 24 hours.

**The Pawn Detail** will enter 32,000 pawn and second hand slips into the Maricopa County Pawn System in 2005. Year to date \$56,000 in stolen property has been identified by this unit and recovered by Crimes Against Property Section Detectives at valley pawnshops. The monthly pawn report also identifies persons with active

felony warrants that frequent use pawnshops. These warrants are distributed to ROP Unit, HEAT Unit and Special Assignment Unit for the purpose of tracking down and arresting these individuals.

**The Computer Crimes Unit** - Sergeant Mike Snader was selected as the supervisor for the newly formed Computer Crimes Unit. The unit acquired state-of-the-art forensic laptop computers along with several job specific software packages. Other hardware acquisitions included kits used for write blocking, digital cameras and associated peripheral equipment used in concert to document computer related crime. Detectives were selected for eventual transfer into this unit and received relevant training such as IACIS, EnCase 2, FTK Boot Camp, and Oceans Video Enhancement, Basic Online Tracking and the National White Collar Crime Center Economic Crime Summit.

This unit began with one detective working with the Department of Public Safety Computer Forensic Lab, conducting forensic computer examinations. Eventually a second detective joined the unit. With only two detectives, 14 computers were forensically analyzed and approximately twelve more were "previewed" using forensic software. One of the cases included a computer seized by the Burglary Unit. The examination solidified a large case involving the trafficking of stolen property and the making of fake identification. The examination also revealed ten additional victims. Armed with these skills, detectives were also able to assist several other agencies with much needed forensic lab work. These agencies included the Bureau of Alcohol Tobacco and Firearms (ATF), the Arizona Attorney General's Office and the Arizona Department of Public Safety. When this unit is fully staffed, it will consist of one sergeant and six detectives.

### Special Investigations Section Lt. Steve Gesell



The Special Investigations Section is managed by a lieutenant. His responsibilities include the Criminal Intelligence Unit, the Special Assignment Unit, the Narcotics Task Force, the Drug Enforcement Unit and the SWAT Team.

**The Criminal Intelligence Unit** is tasked with vice enforcement, liquor licensing enforcement, criminal intelligence gathering, dignitary protection, organized crime investigations and terrorism assistance/investigations.

Several undercover operations involving organized houses of prostitution were conducted which resulted in many arrests for Illegal Enterprise and Running a House of Prostitution. Many search warrants were served providing additional evidence of an illegal enterprise. These investigations were complex and spanned the course of two and one half years to complete. An example of such an enterprise is the AZ Touch of Class Escort Service located in the City of Scottsdale. Detectives served 11 search warrants connected to this criminal case throughout the Phoenix Metro Area and Tucson. Search Warrants as well as Seizure Warrants served on this criminal enterprise involving organized prostitution resulted in seven arrests of key individuals and seizure of over 1 million dollars in U.S. currency.

**The Special Assignment Unit (SAU)/SWAT Team** is involved in support of every patrol and detective unit within this agency. Responsibilities include surveillance, the service of high-risk search warrants, the arrest of offenders who are known to be violent, service of felony fugitive warrants, response to barricades, other situations requiring the expertise of a tactical team, the maintenance and operation of SWAT Team equipment and advanced department training.

In August, the Department of Public Safety solicited assistance from our SWAT team for a tactical operation in the recent marijuana grow near Strawberry, Arizona. This particular marijuana grow had an estimated value of over 300 million dollars and was guarded by six armed Mexican Nationals who lived in a camp on-site. The crop was extremely close to harvest. The end result, four of six suspects were captured as they fled. This was a joint operation including Scottsdale Fire Tactical Medics.



**Narcotics Task Force** - The Task Force (Group 21) is composed of federal agents from the Drug Enforcement Agency (DEA) and Narcotics Detectives from the Scottsdale Police Department. This unit investigates major drug conspiracy cases that have local, state, national and international ties to the illegal drug trade.

**The Drug Enforcement Unit** consists of seven Scottsdale Detectives and a supervisor. This unit is primarily tasked with community drug enforcement issues.

Both Narcotics Units are instrumental in the war on drugs. This year these units made 75 narcotics arrests, seized 22 pounds of Methamphetamine, 6,000 pounds of Marijuana and 12 kg of Cocaine. To date an estimated gross illegal assets and proceeds seized of criminal organizations involved in narcotics trafficking totals 8.5 million dollars.

## ADMINISTRATIVE SERVICES BUREAU

Director Helen Gandara-Zavala

The Administrative Services Bureau provides administrative and logistical support, strategic planning, technology implementation, policy setting and decision making relative to all divisions in the Scottsdale Police Department.

- ◆ [Communications Division](#)
- ◆ [Forensic Services Division](#)
- ◆ [Planning, Research & Accreditation Division](#)
- ◆ [Police Records & Analysis Division](#)
- ◆ [Special Services Division](#)
- ◆ [Technology Services Division](#)



## COMMUNICATION DIVISION Manager Thomas Melton

The Communications Division consists of the 9-1-1 Communications Center and the Teleserve Unit.

**The 9-1-1 Communications Center** Dispatchers answer all the incoming City of Scottsdale 9-1-1 emergency calls and non-emergency calls for service. The primary purpose for our Communications Center is to provide quality customer service to our citizens and timely and accurate information to our field personnel. Dispatchers utilize a multitude of technology tools to accomplish their daily tasks. They dispatch calls for service, keep track of officers citywide to ensure their safety and dispatch them efficiently, provide information to assist them with their duties and access computerized databases for criminal history.

### Highlights

- ◆ Year-to-Date, a total of 360,436 calls were dialed into the Communications Division, 116,882 were 911 Emergency calls for service. 91.31% of total 911 Emergency calls received were answered in under 10 seconds, and 98.23% were answered in under 20 seconds.
- ◆ This division has a total of 46 approved positions and 2 pipeline positions. At the end of this year, we are at a record retained staff level of 40 Communications Dispatchers; 32 of which are fully trained and 8 are currently in training.
- ◆ Three of the ASB Employee of the Month honors were awarded to Communications Dispatchers.
- ◆ A proposed career path plan and a mentoring program have been newly developed for our Communications Staff. Additionally, we are in the developmental stages of a plan for continued Dispatcher professional development.
- ◆ Three new Communications Supervisors were hired. This brings our total Supervisor Staff to 9, 2 of which are currently in training. This will allow for full supervisory coverage of all available shifts and a more productive use of Supervisors' time to guide projects to completion.
- ◆ In January of 2005, the core CAD transition team was trained on the Intergraph Public Safety CAD. In preparation for implementation, current operational guidelines were adjusted to account for the improved operating systems. The adjustments included Event documentation, review and adjustment of the current Event type and Sub-types, streamlining the available Event type and Sub-types for ease of use and accuracy, modification to the existing consoles and equipment to allow for more equipment.
- ◆ September 20, 2005 turned on the new Intergraph Public Safety CAD System, making the transition to the next generation of Public Safety Software.
- ◆ With the transition to the IPS CAD, we have improved the ability to train new personnel in a simulated live environment. Four positions have been modified to work as training simulators in a dynamic network allowing for direct interaction between positions in a critical realistic setting. Although the positions are normally utilized as a part of the public safety mission of the Communications Center, this flexibility allows for improved training without sacrificing operational effectiveness.
- ◆ The Teleserve Unit of the Communications Division was able to provide service to the community by processing 2,895 Calls For Service, resulting in 2,009 departmental reports being formally filed. Additionally, the Teleserve Unit accounted for the entry of 2,992 Field Interview Cards into the Records Management System, as well as generating an additional 151 FI cards from their direct contacts.



***Communications Supervisor Laura Berfield working with the new Intergraph Public Safety Computer Aided Dispatch system***

## FORENSIC SERVICES DIVISION Manager Steve Garrett

The Forensic Services Division provides service to customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

The division manager leads and directs the functions of the Criminalistic Unit, the Crime Scene Specialist (CSS) Unit, the Identification Services Unit, the Property and Evidence Unit and the division secretary.

### Crime Lab

- ♦ The Crime Lab completed the installation of its Laboratory Information Management System (LIMS). The lab has gone completely paperless with its case records and as of July 2005 all case notes, data and administrative documents are now stored electronically. Through the use of the LIMS, the lab will no longer have to rent additional offsite storage space each year to store lab examination case files.
- ♦ This past spring the lab initiated a new testing procedure within the DNA Unit called Y-STR. This new procedure targets only male DNA and allows the lab to analyze samples of biological evidence with limited amounts of DNA in sexual assault cases or from other contact type evidence.
- ♦ In November, the Lab implemented the use of Identifiler Kits within the DNA Unit. This new kit replaces the older two-part kit previously used in DNA analysis. By converting over to this new kit, the lab is able to perform DNA analysis quicker and cheaper. Using the new kit will generate a savings of over \$4,000 per year in DNA supplies and will allow the unit to increase its case output by up to 15%.
- ♦ The lab received a \$100,000 grant from the Arizona Criminal Justice Commission to purchase an instrument that will improve and enhance our current toxicology service. This grant will also provide money for our crime scene supervisor to participate in a blood spatter interpretation internship-mentoring certification program.



### Property Unit

- ♦ The Property Unit initiated major changes in Chapter 23 of the City Ordinances. These changes allow for a more efficient process in the disposal of property and evidence.
- ♦ The Property Unit implemented a bar coding system to facilitate the tracking of property and evidence impounded by the police department.
- ♦ The Property Unit converted all old property and evidence MAPPER data over to RMS.

### Crime Scene Unit

- ♦ The Crime Scene Unit purchased digital cameras for each of the crime scene specialists to replace their current 35mm cameras. This purchase completes the final phase of a three phase, multi-year project to convert from 35mm imaging to digital imaging. Converting to digital imaging will allow quicker access of crime scene photos to the detectives, reduce the cost of producing photos by eliminating the use of expensive chemicals and paper, and reduce physical storage needs.
- ♦ The Crime Scene Unit completed the publication of a new Crime Scene Processing Manual. This manual is used for field reference and training support and has been requested by other agencies for their own use. The cost of this publication was paid for through the use of grant funds.



### Identification Unit

- ♦ The AFIS Livescan system was upgraded in both the ID Unit and the jail in preparation for the future capability and implementation of capturing and storing palm prints in digital format.

## **PLANNING, RESEARCH & ACCREDITATION DIVISION**

### **Manager Will Davis**

The Planning, Research and Accreditation program encompasses four distinct responsibilities:

- ◆ Strategic planning
- ◆ Research and administrative staff support
- ◆ Policy development
- ◆ Accreditation

The Planning, Research and Accreditation (PRA) Division is a resource to the Chief's Office, and is responsible for completing special projects and research, performing policy development, monitoring trends and issues related to policing, coordinating accreditation compliance and managing the Department strategic planning efforts.

#### **Highlights**

- ◆ Completed the Quality Assessment Inspection Report and Follow Up report to Chief Rodbell.
- ◆ Arranged and implemented a process to assign accreditation standards to Lieutenants and Managers.
- ◆ Coordinated and conducted the annual review retreat meeting for the Strategic Plan.
- ◆ Redesigned the Strategic Plan reporting process and tools to eliminate redundancy and confusion.
- ◆ Completed the annual Performance Report on the Strategic Plan.
- ◆ Compiled, edited, and distributed the 2004 Police Department Annual Report.
- ◆ Coordinated and implemented the relocation of Teleserve to the Himovitz Building to assist with Accreditation.
- ◆ Completed the annual report to CALEA on Accreditation status.
- ◆ Coordinated and conducted monthly strategy review meetings with Command Staff and produced quarterly performance reports on strategic plan.
- ◆ Produced and distributed monthly PoliceLine Newsletter and completed a survey of user satisfaction.
- ◆ Total policies in review and inactive reduced to 39, down from the January 2005 total of 47.
- ◆ Resolved or incorporated over 137 revisions/changes into the policy revision process.
- ◆ Distributed over 210 hard copy General Orders, Patrol Operation Orders, CDs, and other operations orders.
- ◆ Distributed 42 total policies and sent over 75 policies and information to outside agencies.
- ◆ Conducted over 100 research requests and projects.
- ◆ Participated in Mock Assessment for Chandler PD and spoke at Public Forum for Mesa PD and Chandler PD.
- ◆ Conducted a comprehensive assessment of the proposed changes to the CALEA standards.

## **POLICE RECORDS AND ANALYSIS DIVISION**

### **Manager Paul Bentley**

**The Police Records Unit**, supervised by Glenda Hanks, Kathy Jackson, Kathy Kellett, Michael Keran and Ida Stephens, serves as the central repository for all police reports and related records. The unit is responsible for maintaining strict accountability for all police reports, accident reports and citations. The Records Unit is comprised of 30 positions that provide support to officers and other law enforcement agencies, including the courts and prosecutors. The Records Unit provides criminal history information and 24-hour warrant coverage.

#### **Records Highlights**

- ◆ Successful relocation of the Records Unit to the Police & Fire Headquarters.
- ◆ Implementation of the Electronic Citation Book Request System. Over 400 citation books have been distributed within a 10-week period.
- ◆ Four years (equating to over 3,000 reports) of backlogged Final Disposition Reports have been eliminated.
- ◆ Established formalized training team to assist in the training of new employees and continued development of existing staff members.
- ◆ Implemented conversion of archived microfilm to digital format resulting in a monthly cost savings of approximately \$3,000.
- ◆ Created and implemented a successful recruitment assessment center resulting in the hiring of two highly qualified Records Unit Supervisors.
- ◆ Reviewed, updated and submitted a new retention schedule to the State for approval.
- ◆ Focused effort from all members of the Division to test, create workflow, and train on the new Records Management System towards successful Q1 2006 implementation.

**The Crime Analysis Unit** utilizes three types of analysis in support of patrol and investigations: tactical, strategic and administrative.

**Tactical:** CAU meets monthly with other valley agencies to link crime series, patterns and trends between jurisdictions. We provide support to detectives, patrol and specialty units in the form of spatial and time/day analysis. We also collect and present information for the monthly Crime Trends meeting.

**Strategic:** CAU provided extensive support through data preparation and analysis. Areas of interest:

- ◆ Staffing affecting calls for service response and travel times.
- ◆ Staffing based on needs assessment (time of day, day of week, geographic considerations).
- ◆ Increased patrol staffing demands on support personnel.

**Administrative:** Uniform Crime Report, crime reporting as a requirement from the federal government, is a time intensive task that has to be accurate.

#### **CAU Highlights**

- ◆ Mary Kirkwood was elected as the President of the Arizona Association of Crime Analysts.
- ◆ Completed the Northwestern University Center of Public Safety Allocation, Deployment and Scheduling study. This study resulted in methodologies and models for multiple work areas to use towards successful resource planning.
- ◆ Members of the Crime Analysis Unit coordinated with Bair Software to bring ATAC training to the Valley resulting in greater SPD involvement.
- ◆ Members of the Crime Analysis Unit received the 2005 "Collaborate as a Team" Kachina award for their efforts in conjunction with the Burglary and ROP units.



## SPECIAL SERVICES DIVISION Manager Tom Dworzanski

The Special Services Division (SSD) is one of the most diverse sections within the department and consists of four units:

**Quartermaster Services Unit** is responsible for issuance of vouchers, uniforms, officer equipment, office supplies, the dry cleaning contract, and officer support during contingency operations.

**Fleet Logistics Services Unit** manages the police vehicle fleet, installation of emergency equipment, and assignment/replacement of vehicles.

**Communications Support Services Unit** is responsible for radio repairs, installation, portable/mobile radio system troubleshooting, computer/modem assignments, repair, in-car installation, and procurement of all wireless equipment utilized within the police department.

**Support Services Unit** is responsible for custodial and maintenance for all police department off-site facilities; responsible for equipment transport and the delivery and warehousing of uniforms and equipment.

### Highlights

- ◆ New badge design implemented, 363 shirt badges issued to Police Officers and 35 to Detention Officers.
- ◆ Six 2006 Crown Victoria vehicles for Patrol, 2 for each district, configured in a "Slick-Top" look. The top of the vehicle is smooth and all lights are located in the front and rear windshields.
- ◆ Patrol Supervisor vehicles are being converted from the Expedition model to the Explorer model following City guidelines to downsize SUV's.
- ◆ Issued 74 phones to ISB detectives and 6 phones to PCIS. These are Nextel phones with radio interconnect capability for better communications in dead spots and the ability to use the group "ping" function for better command and control.
- ◆ Installed Kodiak docking stations and Edge modems in 153 vehicles.
- ◆ All new patrol vehicles brought into service will have one- piece prisoner transport seats installed in the rear for Officer safety and easier cleanup.
- ◆ The new 2006 Crown Victoria vehicles procured this year will have factory fire suppression systems installed eliminating the fuel bladder installation.
- ◆ Replaced 115 Panasonic CF-27 Toughbook computers with new CF-29 computers for Patrol use.
- ◆ Installed 186 back-up alarm systems in Police Department vehicles as an additional driver's aide to enhance the driver's ability to safely reverse.

## **TECHNOLOGY SERVICES DIVISION**

### **Police Technology Director Joe Hindman**

The Technology Services Division (TSD) provides technical support to all Police employees through the Systems Administration & Support Unit and the Communications Technology Unit.

- ◆ The primary duties and responsibilities for this Division include:
- ◆ Security and maintenance of police computer systems
- ◆ Police Records Management System (RMS) maintenance and upgrades
- ◆ Computer Aided Dispatch (CAD) maintenance and upgrades
- ◆ SmartZone Radio System maintenance, upgrades and future planning
- ◆ Police network, server and laptop support
- ◆ Support access to other data and reporting systems (PACE, AZAFIS, ACJIS, NCIC, NLETS, MVD, SIS and County Booking)
- ◆ Provides needs assessments and program evaluations for requests
- ◆ Develop Capital Improvement Projects, RFP development and contract management, and provide project management

#### **Highlights**

- ◆ Improved officer safety and convenience by installing docking stations in all of our MDC equipped patrol vehicles.
- ◆ The top accomplishment was the successful CAD implementation and the rollout of the high-speed mobile program.
- ◆ Very close to having the 5 new radio frequencies ready to broadcast from downtown.
- ◆ Made several improvements to the Department's web page in coordination with an employee led work group who made recommendations.
- ◆ Obtained a copy of the Multi-Unit Crime Free Housing Program from Phoenix for implementation in Scottsdale in 2006
- ◆ Accomplished Intergraph Public Safety CAD, about 35% of the work required to implement the new RMS in early 2006.

## Contact Information

### How to Reach Us:

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Scottsdale, AZ 85251

District 2: 9065 E. Via Linda  
Scottsdale, AZ 85258

District 3: 20363 N. Pima Rd.  
Scottsdale, AZ 85255



#### **In Case of Emergency.... 9 – 1 – 1**

(480) 312-5000 Main non-emergency Number  
(480) 312-1922 Community Relations

Website: [www.ScottsdaleAZ.gov](http://www.ScottsdaleAZ.gov)

To share commendations or concerns, you may email the Internal Affairs Unit at: [spdia@ScottsdaleAZ.gov](mailto:spdia@ScottsdaleAZ.gov)

#### **Employment Information**

Contact City of Scottsdale Human Resources at (480) 312-2491. You may also call the Police Department 24-hour job hotline at (480) 312-5033 for taped information of current positions available or visit our website at [www.ScottsdaleAZ.gov](http://www.ScottsdaleAZ.gov).

#### **Volunteer Information**

Contact the Police Department Volunteer Coordinator Office at (480) 312-1942.

The Annual Report is published by the City of Scottsdale Police Department Planning, Research & Accreditation Division.

#### **EDITOR**

Connie Wyckoff  
Police Analyst

#### **COVER PHOTO –**

District Two Headquarters submitted by Lara Rivera, Communication Division



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