

Scottsdale Police Department



2006 Annual Report

Scottsdale, Arizona





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Scottsdale Police Department

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- ◆ 2006 City of Scottsdale Statistics (At A Glance)
- ◆ 2006 City of Scottsdale Crime Clock
- ◆ Command Staff
- ◆ Department Organization
- ◆ Awards and Recognition





From the Desk of Chief Alan Rodbell

2006 has been a very successful year for all of us in the Police Department.

Again this year we began with successful operations like the motorcycle escorts of the Fiesta Bowls teams on January 1st, and the three world-renowned signature events (Barrett-Jackson Auto Auction, P.F. Chang's Rock 'a' Roll Marathon, PGA FBR Open). Special Events continued to be busy throughout the year, including the hosting of the San Francisco Giants Spring Training, the Macabbi Games and many other large events.

A total of 370,496 calls have dialed in to the Communications Division. 106,964 of which were 911 Emergency calls for service and 32,731 of which resulted in generated departmental reports. 91.3% of total 911 Emergency calls received were answered in less than 10 seconds, and 98.61% were in less than 20 seconds.



In 2006, the Violent Crimes Unit achieved a 100% clearance rate for all Homicides committed in Scottsdale. Detectives were assigned to the "Serial Shooter Task Force" to assist in the investigation of the thousands of leads generated as a result of the extensive media coverage. During the course of the investigation, two suspects were identified and arrested by Task Force members on August 3, 2006.

Our commitment to community policing includes proactive steps to reduce victimization. During this year we held 12 VIN etching events resulting in 44 vehicles being registered in the Watch Your Car Program and 300 vehicles being VIN etched.

In February of 2006, we implemented the First Responder Smart Card Program. We were the first agency in Maricopa County to deploy this program and recently received the 2006 Mental Health Awareness Police Award. This card is designed to provide first responders with critical information when responding to citizens with special needs in a safer and more effective manner.

We had several new facilities opened during the year. A new barn for our Mounted Unit and the Lou Witzeman Public Safety Building were both dedicated in 2006.

The City of Scottsdale also embarked on an ambitious experiment to install photo enforcement on the 7.8 mile portion of the State Route 101 Freeway that runs through the City of Scottsdale. The experimental phase is completed and evaluation in progress, with the results due in early 2007.

We received several national accreditations this year. The Crime Laboratory, the Crime Scene Unit and the Property and Evidence Unit were reaccredited through the American Society of Crime Laboratory Directors/Laboratory Accreditation Board. And, we had a successful re-accreditation of the Police Department in November through the Commission on Accreditation for Law Enforcement Agencies (CALEA).

We realized a number of new technologies this past year. We implemented the I/LEADS portion of the Intergraph Applications Suite. I/LEADS is the largest and most complicated component in the Intergraph Suite of products. The result will be an improved records management capability, property management, jail management and Uniform Crime Reporting.

Once again, I know I have only touched the surface of all that we have accomplished during 2006. We remain grateful to the citizens and City leadership for all of your support throughout the year. We look forward to a successful and safe 2007.

Sincerely,

A handwritten signature in black ink, appearing to read "A. G. Rodbell". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Alan G. Rodbell
Chief of Police



City of Scottsdale Police Department

The Scottsdale Police Department proudly serves the City of Scottsdale, a vibrant southwest community of more than 225,000 persons spread over an area of 185 square miles. The Department remains a progressive and innovative law enforcement agency, possessing strong values that emphasize ethical behavior, principled decision-making, commitment to serving the community and an appreciation for diversity. The organization is proud to be nationally accredited by the Commission on Accreditation for Law Enforcement Agencies, reflecting the commitment to the Department to constantly improve the quality of service provided to the citizens of Scottsdale.

Our Mission

The Scottsdale Police Department in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and Integrity to enhance the quality of life throughout the city, knowing those we serve deserve no less.

Our Vision

"The Scottsdale Police Department is a professional organization with exemplary leadership and employees. We are known as a community that is safe and secure, and have reduced the fear of crime for all of our citizens and visitors. We have collaborative working partnerships with the community and City government. Our resources, including finances, technology and staffing levels, are aligned with our 5-year strategic directions."





City of Scottsdale Police Department

Headquarters Dedication

On November 30th, 2006 city officials and police and fire department members attended the formal dedication ceremony of the Louis A. Witzeman Jr. Public Safety Building at 8401 E. Indian School Road, along with members of the Witzeman family. The 48,000 square foot structure serves as the headquarters for the Scottsdale Police and Fire Departments and is the former headquarters of Rural/Metro Fire Department. Lou Witzeman founded Rural/Metro in 1948 and retired in the early 1980s. A plaque bearing Witzeman's name was placed on the building near the front door as part of the dedication.



The Witzeman family unveils the plaque dedicated to Lou Witzeman



The group gathered in the front for the ceremony



Former Police Headquarters on Via Linda



2006 City of Scottsdale Statistics

- ◆ Year of Incorporation 1951
- ◆ Population (2006)..... 232,929
- ◆ Maricopa Co. Population (2005) 3,648,545
- ◆ Arizona Population (2006)..... 6,166,318
- ◆ Elevation..... 1,260 feet above sea level
- ◆ City Slogan “The West’s Most Western Town”
- ◆ Area Covered by SPD..... 184.5 square miles

- ◆ City Budget..... \$490,624,631.00
- ◆ Police Department Budget..... \$80 million
- ◆ Sworn Officers 415
- ◆ Civilian Employees 250
- ◆ Total Calls For Service 370,496
- ◆ 911 Call For Service..... 106,964
- ◆ Police Reports Processed..... 32,731





2006 Crime Clock

	2006	2005
<i>One murder occurs every</i>	<i>73 days</i>	<i>73 days</i>
<i>One robbery occurs every</i>	<i>2 days</i>	<i>3 days</i>
<i>One sexual assault occurs every</i>	<i>5.6 days</i>	<i>7 days</i>
<i>One aggravated assault occurs every</i>	<i>1.3 days</i>	<i>1.3 days</i>
<i>One violent crime occurs every</i>	<i>17 hours</i>	<i>19 hours</i>
<i>One motor vehicle theft occurs every</i>	<i>8 hours</i>	<i>8 hours</i>
<i>One burglary occurs every</i>	<i>5 hours</i>	<i>5 hours</i>
<i>One theft occurs every</i>	<i>2 hours</i>	<i>2 hours</i>
<i>One arson occurs every</i>	<i>7 days</i>	<i>12 days</i>
<i>One property crime occurs every</i>	<i>1 hr. 43 min.</i>	<i>1 hr. 8 min.</i>
<i>One violent or property crime occurs in the City of Scottsdale every</i>	<i>59 minutes</i>	<i>1 hr. 4 min.</i>

SOURCE: Uniform Crime Reporting (UCR)
Prepared by the Crime Analysis Unit 03/08/07
Scottsdale AZ Police Department



Command Staff



Alan G. Rodbell
Chief of Police

- ♦ Member, International Association of Chiefs of Police
- ♦ Member, Federal Bureau of Investigation Academy Associates
- ♦ Member, Arizona Association of Chiefs of Police
- ♦ Member, East Valley Chiefs of Police Association
- ♦ Member, East Valley NAACP
- ♦ Member, Latino Peace Officer's Association
- ♦ Board Member, Communities Celebrating Diversity Committee
- ♦ Board Member, LINKS Collaborative
- ♦ Board Member, Health World



John Cocca
Deputy Chief of
Personnel Development/
Investigative Services

- ♦ Member, International Association of Chiefs of Police
- ♦ Member, Arizona Chiefs Association
- ♦ Member, FBI National Academy Arizona Alumni Association
- ♦ Member, Scottsdale Leadership Alumni
- ♦ Member, Scottsdale Criminal Justice Team
- ♦ Paradise Valley School District Parent Advisor for Mountain Trail Middle School
- ♦ Member, East Valley Chiefs of Police Association



Sean Duggan
Deputy Chief of
Uniformed Services
Bureau

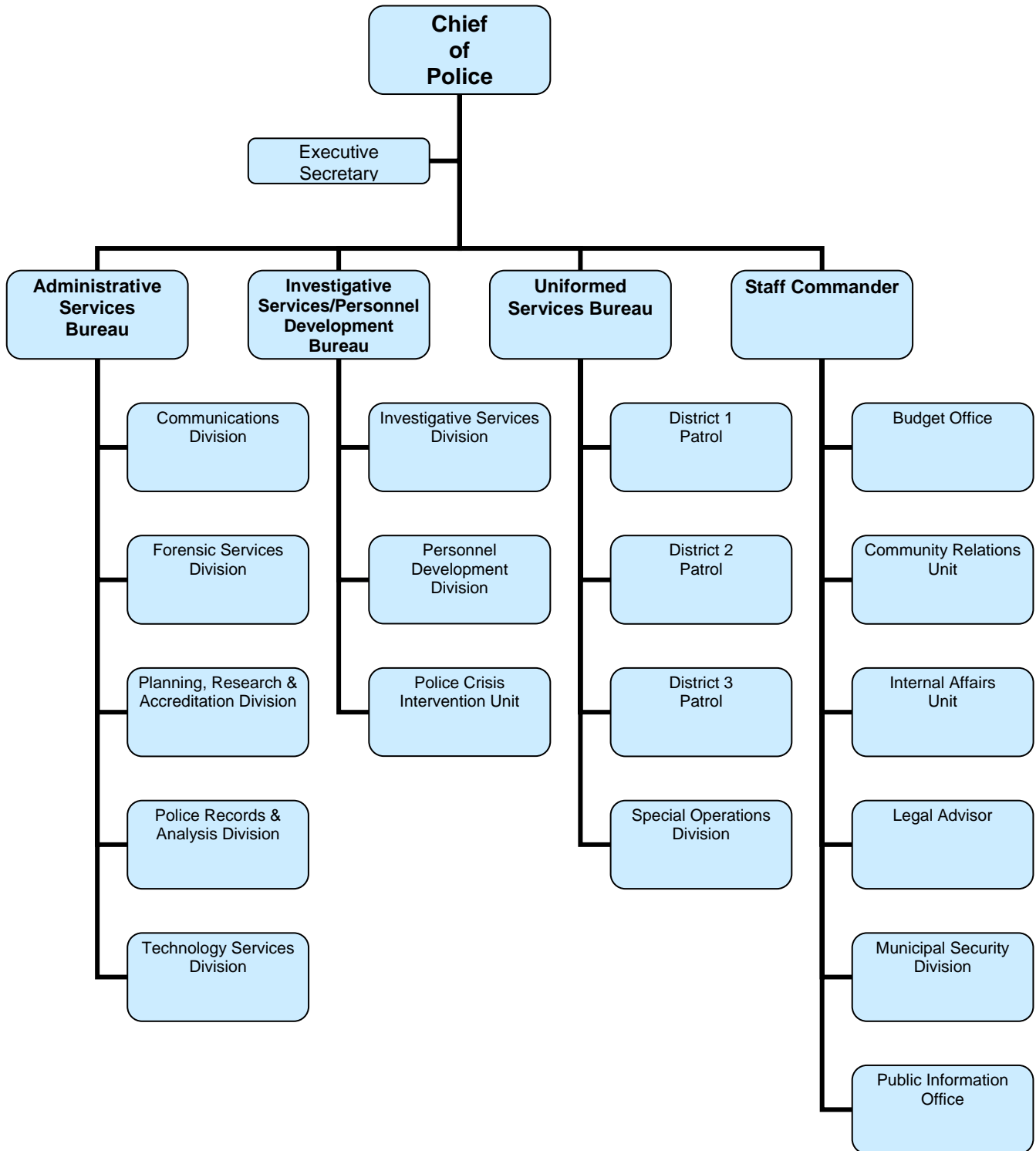
- ♦ Member, International Association of Chiefs of Police
- ♦ Member, FBI National Academy Arizona Alumni Association
- ♦ Member, Arizona Chiefs Association
- ♦ Member, International Police Association
- ♦ Member, World Affairs Council of Arizona
- ♦ Member, Scottsdale Leadership Alumni Association
- ♦ Member, Scottsdale Criminal Justice Team
- ♦ Member, Public Safety Executive Steering Committee
- ♦ Member, Scottsdale Fraternal Order of Police Lodge #34
- ♦ Member, Desert Mountain High School Hockey Club
- ♦ Member, CEO Forum



Helen Gandara-Zavala
Director of Administrative
Services Bureau

- ♦ Member, National Association for Women Law Enforcement Executives (NAWLEE)
- ♦ Member, Scottsdale Technology Board
- ♦ Member, Scottsdale Criminal Justice Team
- ♦ Member, Scottsdale Diversity Advisory Committee
- ♦ Member, Community Celebrating Diversity Committee/MLK Celebration
- ♦ Chairperson, Conexiones Community Collaborative
- ♦ Member, Mujer, Inc.
- ♦ Member, Scottsdale Leadership Alumni
- ♦ Member, MAG 911 Oversight Team
- ♦ Board member, South-west Interdisciplinary Research Center (ASU)
- ♦ Commissioner, Arizona Juvenile Justice Commission

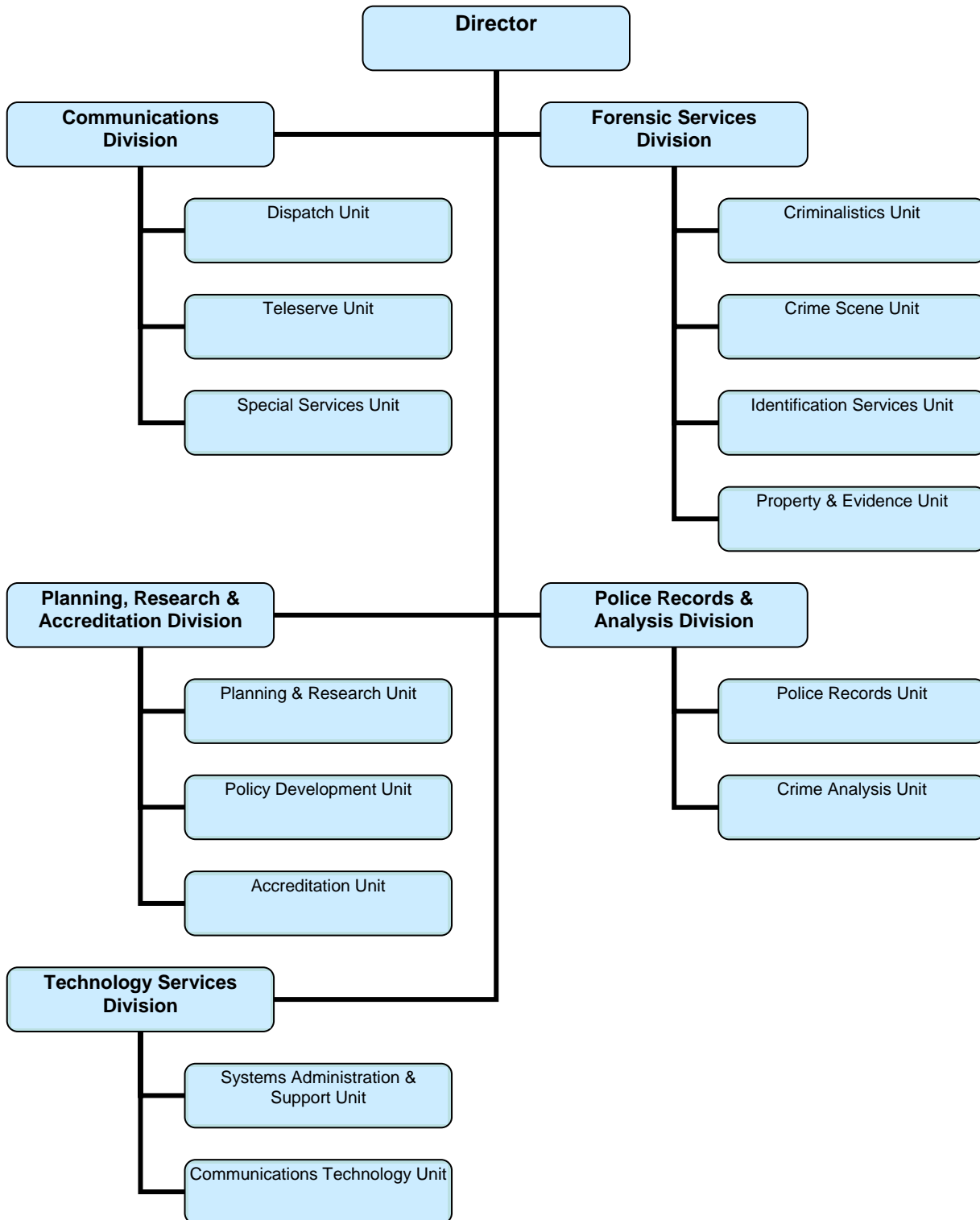
Department Organization





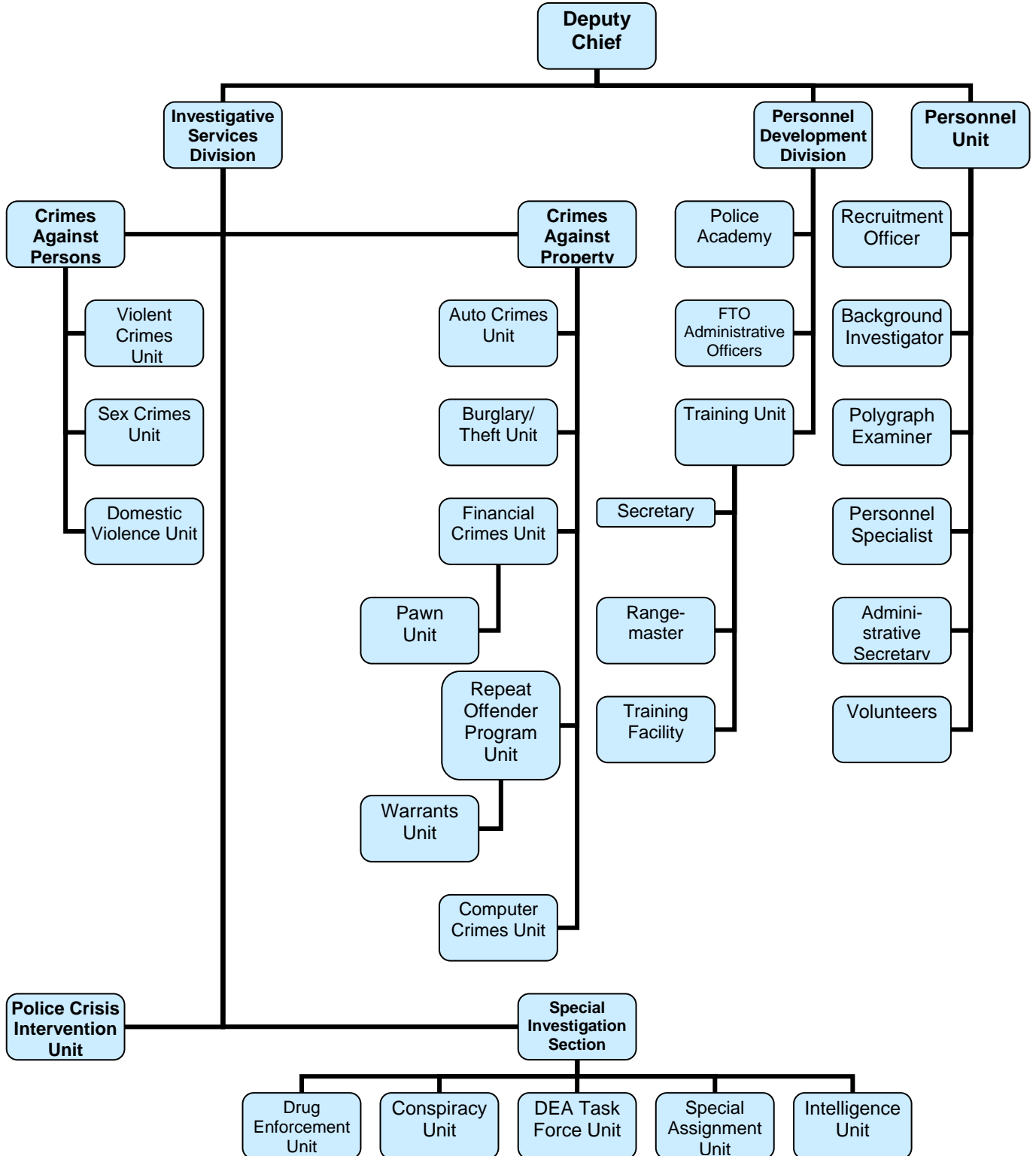
Department Organization

Administrative Services Bureau



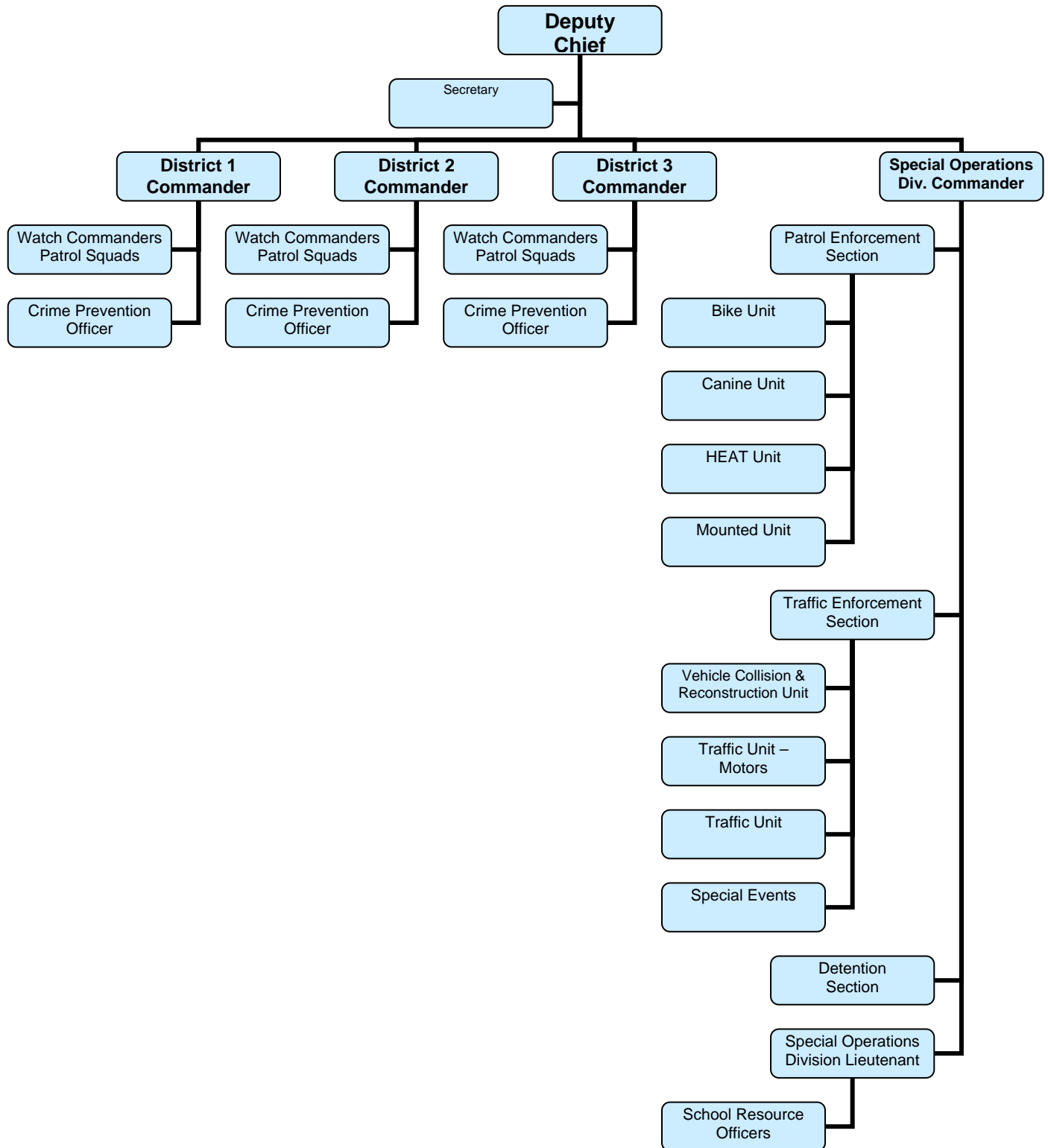
Department Organization

Personnel Development / Investigative Services Bureau



Department Organization

Uniformed Services Bureau



Awards & Recognitions

Chief's Awards of Excellence for 2006

Police Supervisor:

Sgt. Ron Bayne

Civilian Supervisor:

Records Supervisor Glenda Hanks

Patrol Officer:

Officer Brandi White

Special Assignment Officers:

Detectives Hugh Lockerby & Pete Salazar, Violent Crimes Unit

Rookie Officer:

Officer Christopher DiPiazza

Police Aide:

John Davis

Civilian Employee:

Natalie Summit, PCIS

Volunteer: (tie)

Robert Stump, Public Information Office
Jim Vail, Volunteers In Policing (VIP)

Trainer, Sworn:

Officer Travis Hash

Trainer, Civilian:

Police Aide Kelsey Stephens

Explorer:

Zach Altman

Special Contribution to the Agency's Future:

Sergeant Heidi Parrow

Team Award:

Squad R1, District 1, Patrol Bureau - Sergeant Todd Larson, Officers Trevor Anderson, Joshua Boyer, Richard Burkmier, David Chilczuk, Donald Dittman, Scott Galbraith, Daniel Garcia Jr., and Timothy Olson

City Manager's Awards of Excellence for 2006

Innovate & Plan for the Future Award:

Downtown Squad – Sergeant Heidi Parrow, Officers Brian Amrine, Lee Campbell, Brian Hartman, John Heinzelman, Jason Kibsey, Ryan Mc Kinnon, Police Aide Chris Henningsen, and Parking Control Checker Patty Schulz



(L to R) Officers Ryan McKinnon, Jason Kibsey, Brian Hartman, John Heinzelman, Brian Amrine, Parking Control Checker Patty Schulz, Police Aide Chris Henningsen, Sgt. Heidi Parrow, and Officer Lee Campbell

Awards & Recognitions

Bill Donaldson Award:

For Leadership for the 101 Photo Enforcement Demonstration Project – Commander Barry Vassall, Lieutenant Frank O'Halloran, Sergeant Mark Clark, Contract Administrators Bruce Kalin and Dick Baranzini



(L to R) Chief Alan Rodbell, Contract Administrator Dick Baranzini, Commander Barry Vassall, Sgt. Mark Clark, Contract Administrator Bruce Kalin and Lt. Frank O'Halloran

Award of Valor **Officer James Peters**

Lt. John Cervantes, Officer James Peters, Chief Alan Rodbell





Awards & Recognitions

Critical Response Award

Officer Dave Alvarado
Sergeant Dan Rincon



Chief Alan Rodbell, Lt. John Cervantes, Sergeant Dan Rincon, Councilman Ron McCullagh

SAFETY AWARD

For employees who have gone 15 or 20 years without a preventable accident or injury

Officer Doug Montemayor (15 years), Lt. Ernie Anderson (20 years), Commander Scott Popp (15 years), Sgt. Dave Larson (20 years), Officer Darrin Hinrichs (15 years), Lt. Patrick Connor (20 years) and Police Aide Sherry Cross-Cano (20 years),

Risk Management Manager Mike Mason, Officer Doug Montemayor, Lt. Ernie Anderson, Sgt. Dave Larson, Officer Darrin Hinrichs, and Risk Services Manager Paul McKee.





- ◆ Staff Commander
- ◆ Budget Office
- ◆ Community Relations Unit
- ◆ Internal Affairs Unit
- ◆ Legal Advisor
- ◆ Municipal Security Division
- ◆ Public Information Office





**Budget Office
Manager Holly Christian**

During CY 2006, the Budget Office coordinated the development of the FY 2006/07 annual base budget and capital budgets. The Adopted FY 2006/07 of \$80M included 26.5 new positions (15 sworn, 11.5 civilians). The positions included:

- ◆ Patrol Deployment: 4 sergeants, 8 police officers, and 4 police aides
- ◆ Surv/SWAT: 1 lieutenant
- ◆ Mounted Patrol: 2 officers
- ◆ Crime Laboratory: 1 criminalist III for DNA
- ◆ Crime Scene Process: 1 crime scene specialist
- ◆ Internal Affairs: 1 secretary
- ◆ Detention: 3 detention supervisors
- ◆ Records: 1 records supervisor
- ◆ Property/Evidence: 5 property/evidence technician

In addition to the operating budget, the City Council also approved the Police FY 2006/07 - FY 2010/11 Five Year Capital Budget at \$85M, representing the continuation of significant projects such as the Operational Support Building, Police/Fire Training Facility Phase 2, and District 1 Police Facilities. Other projects approved are:

- ◆ **Public Safety Radio System Phase I** - starting in FY 2006/07, purchase a new radio system that provides improved coverage, interoperability with other public safety agencies, and increased bandwidth to handle growth in voice and data transmissions.
- ◆ **Police Major Software Upgrade** - upgrade for Intergraph Police products to contain many new features to improve system efficiencies. Upgrade also includes major change to the case reports as required by the County Attorney.
- ◆ **Backup of Police Mission Critical System Components** - includes 2 back up full function Communications workstations to allow staff to operate at full capacity while other equipment is being repaired/replaced. Also provides backup servers to prevent downtime and degraded compute system performance.
- ◆ **Police Crime Scene Surveying System** - high definition laser surveying 3D imaging system to provide more detailed and accurate measurements at crime and accident scenes, reduces time required to process scenes, and provides juries with virtual imaging of the scene.

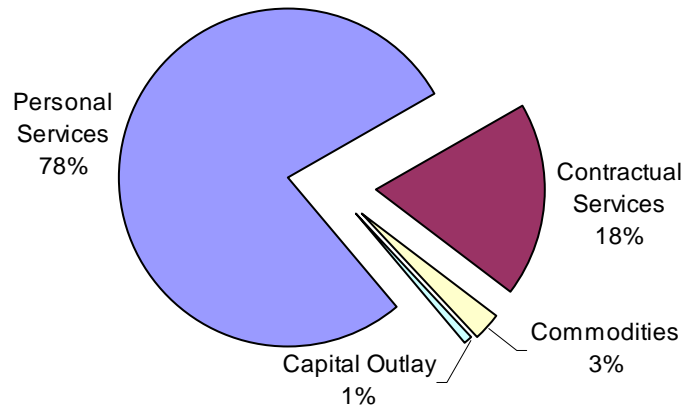
The Budget Office administered 15 grants totaling \$600,000 from federal and state agencies for equipment.

The Budget Office coordinated the department's response to the City's annual single point audit on all federal and state grants to a successful conclusion with no material findings noted.



Police Department FY 2006/07				
(All Funds)				
	Actual 2004/05	Adopted 2005/06	Adopted 2006/07	% Chg PY Adp
Personal Services	\$45,855,301	\$53,291,930	\$60,411,236	13%
Contractual Services	\$11,266,220	\$12,610,074	\$17,267,921	37%
Commodities	\$ 2,022,163	\$ 1,826,571	\$ 2,031,275	11%
Capital Outlay	\$ 183,049	\$ 616,000	\$ 318,000	-48%
Total	\$59,326,733	\$68,344,575	\$80,028,432	17%

Adopted FY 2006/07 Budget - \$80M by Expenditure Type





**Community Relations Unit
Community Liaison Officer Chris Vassall**

The Community Relations Unit primary responsibility is to coordinate both internal and external event requests. These requests come from SPD employees, city employees and the citizens we serve from our community. In 2006 several SPD employees were promoted and a few of them retired, each event being celebrated with a ceremony coordinated by Community Relations. Many events were planned and coordinated including the Annual Chief's Awards of Excellence, Volunteer Breakfasts, Citizens Police Academy, Law Enforcement Memorial Day, the Behind the Badge program and countless community meetings and city events.

It is the responsibility of the unit to outreach to community members and businesses to partner on programs and events that will benefit the quality of life, open the lines of communication between citizens and their police department and to bring awareness of public safety to its citizenry.

In 2006, the Community Relations Unit conducted two sessions of the Citizen's Police Academy. Each session is twelve weeks long, meeting once a week. Citizens interested in learning more about the Police Department attend and are exposed to all facets of law enforcement in Scottsdale. Each graduate is offered the opportunity to join the Citizen's Police Academy Alumni Association of Scottsdale (CiPAAS), which is sponsored and facilitated through Community Relations.



2007 CiPAAS Board Members
(L to R back row) John Packham, John Anderson, Barry Werblow, Kevin Bergner, Richard Blum, John Sloan and Linda Hartrick.
(L to R front row) Miriam Packham, Patricia Konning, Juli Thiede and Ann Filippone

CiPAAS, a non-profit organization consisting of citizen's police academy graduates, works hand in hand with the Scottsdale Police Department to raise funds for community education programs and raise awareness of public safety issues.

Their mission of "Building Stronger and Safer Communities" is their #1 goal and they provide support and assist the police department in several on-going programs. Some of the highlights from 2006 that they contributed to, both financially and physically are, financial support of the Lyons Quest program for the Scottsdale Unified School District, major sponsor of the GAIN event, volunteerism and financial support of the Shop with a Cop program, assisting the SPD Explorer post with funds to supplement their training and



uniforms, supports the Tip-A-Cop program benefiting Special Olympics, provide monies for the annual Law Enforcement Unity Tour in Washington DC, provides support to the SMILE program benefiting our youth in crime prevention programs, they have sent both monetary donations and supplies to our Police Officers who also serve their country as soldiers in Iraq, they coordinate and organize the annual CiPAAS golf tournament that enables them to provide funds to the department when needed and have given many volunteer hours in support of all that SPD is involved with. Their dedication and unwavering support of the Scottsdale Police Department is commendable.

Every year as our city grows and the department expands, new challenges and assignments are given to Community Relations and each year we are up for the challenge.

The unit will continue to support this department, its employees and the citizens we serve.



Cover of 2006 CiPAAS fundraising Calendar



Internal Affairs Unit
Commander David Marshall

The primary responsibility of the Internal Affairs Unit is to provide fair, impartial and objective investigations of internal and external complaints regarding the conduct of Police Department employees.

The Internal Affairs Unit also identifies patterns or trends of inappropriate employee conduct that could signal employees displaying symptoms of job stress, performance problems, training needs, or the need for policy modification.

There are currently three sergeants and one secretary assigned to the unit. Their daily duties include:

- Investigate complaints assigned directly to IA.
Conduct staff reviews as assigned by the Chief.
Handle citizen complaints and assign when necessary.
Monitor the employee early warning system.
Prepare investigative packets, disciplinary history reports, notice of investigations, and corrective action letters.
Act as liaison between supervisors and managers on the completion of internal investigations not being conducted by one of the three IA investigators.
Complete reviews and act as a liaison with the Vehicle Operations Review Board for the review of employee involved vehicle collisions and vehicle pursuits.
Use of Force data collection and annual analysis.
Additional duties assigned to members of the unit include the department Systems Security Officer and Awards Board Committee chairman.

2006 Statistics

Table with 2 columns: Category and Value. Categories include Total number of investigations (479), Number of internal investigations (321), Number of internally generated complaints (460), Number of externally generated complaints (19), Vehicle collisions (117), Employee chargeable collisions (56), Pursuits (3), and Out of policy pursuits (1).



Legal Advisor Luis Santaella

The Police Legal Advisor provides legal advice to sworn and civilian employees on issues ranging from search and seizure to public records on a daily basis, and carries a police pager 24 hours a day/7 days a week.

Highlights of 2006

- ♦ Provided Legal Update training to over 400 police officers and civilian personnel, including classes held at 10:00 PM at night.
- ♦ Responded to two officer involved shootings to provide legal advice.
- ♦ Settled a claim for unpaid prisoner medical bills that saved the City between \$16,000 and \$20,000.
- ♦ Helped the Police Department recognize that some officers were wearing unsafe vests and helped them complete paperwork necessary to get compensation in a class action suit against the vest manufacturer.
- ♦ Provided numerous legal updates/bulletins to keep officers informed of changes in the law, including case law.
- ♦ Participated in the 2006 Sergeant's Promotional Process.
- ♦ Was a member of the Police Vehicle Operations Review Board, which reviews police vehicle accidents and pursuits.
- ♦ Secretary of the statewide Arizona Law Enforcement Legal Advisor's Association.
- ♦ Drafted a drunk in public ordinance that the Council approved in May.
- ♦ Worked on numerous Inter-governmental Agreements (IGA) that included ones such as involvement with the state gang task force, Cave Creek and Scottsdale school districts, and the Town of Paradise Valley.
- ♦ Assisted the Police Department with numerous public records issues and drafting of resolutions for Council approval of grants.



**Municipal Security
Director Marc Eisen**

Municipal Security Unit

The Municipal Security Unit had an extremely active 2006. This unit developed, planned and managed numerous physical security projects at new and existing buildings throughout the City. These included the new Granite Reef Senior Center, and Chaparral Water Treatment Plant, and the conversion of the Municipal Court and District 2 access control systems.

Municipal Security also continued working extensively with the Water department on an aggressive program to secure critical Water/Wastewater facilities citywide. Over 10 critical water storage and delivery sites were hardened utilizing physical barriers, access control, intrusion detection, and CCTV systems.

We also established an around the clock security monitoring center within the City to monitor all fire, intrusion, access control, and CCTV security systems at city facilities. This required expanding contracted guard positions to accommodate the new monitoring capabilities, and staffing the reception desk at the new Police/Fire Headquarters building. Municipal Security managed the overall operations of the contract guard services which involved 75,840 guard hours on-site during 2006.

Other enhancements to city facilities security included installing weapons lockers for all city buildings in order to comply with a change in the law related to prohibiting the possession of weapons in City buildings. Now, any city building that is posted as prohibiting weapons have weapons lockers to allow visitors to store their weapon on-site. The process was initiated in late 2006 to hire and train three full time police employed security guards to provide security at City Hall.

Municipal Security personnel also continued their role of assisting all other city departments' management and staff with the evaluation and mitigation of potential violence in the workplace issues. Numerous physical security projects are in progress or on the horizon including the new McDowell Mountain Ranch Aquatics center, the San Francisco Giants Training Center and the new Arabian Library. These are in addition to continuing with our physical security improvements at the North Corporation Yard, and One Civic Center facilities, which are targeted for completion in 2007.

Police Facilities

2006 was a busy year for Police facilities. In April the remodeling and opening of the new Police/Fire Headquarters facility at 8401 East Indian School Road was accomplished. This facility combined the administrative functions of the Police and Fire Departments in a shared facility, along with housing the Police Department Records function. Along with the office space, display areas for the very first SPD museum exhibits were created.

With the opening of the new headquarters, this allowed for extensive demolition and redesign to begin at the old headquarters located on East Via Linda. The space formally occupied by Command Staff now houses a new state of the art Communications Center. The new center will occupy more than half of the top floor of the building, and will incorporate the latest state of the art equipment and lighting. While the room is completed, installation of the technology continues, and it is expected the room will become operational the second quarter of 2007.

The first floor of the building was also the scene of renovation. The old Police Records area was demolished to make room for an expanded, centralized, Investigations Bureau. This work continues into 2007, although several units have moved into the new space.

Planning for a new \$30 million Police Operational Support Facility was the other priority for the year. The plans for the new Property and Evidence Warehouse, Crime Laboratory and the New District One patrol

station were completed and a contractor was selected. Construction of the new complex will occur in the first Quarter of 2007 with an expected 24 month completion date. In addition, the expansion of the Police/Fire training facility was begun. This will provide additional classroom, office and locker room space and is expected to be complete in the third quarter of 2007.



Artists rendering of the Police Operational Support Facility planned for District 1. When completed, this facility will house the Property & Evidence Warehouse, Crime Lab and the District 1 Patrol Station.

Expansion of the District Three patrol station locker and weight room areas began in the third quarter, with completion in the second quarter of 2007.

Police Facilities has also begun work on the plans to centralize all jail facilities at the downtown Justice Facility, which will allow closing the Via Linda jail facility once the expansion is completed at the downtown facility. Additional future remodeling for expansion is underway for the Via Linda facility as the current Crime Lab and Evidence warehouse space become available with the completion of the new facilities.

False Alarm Reduction Program

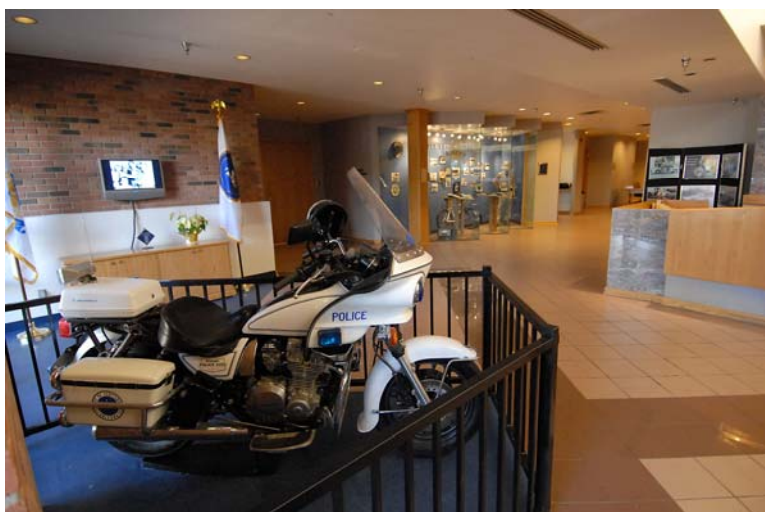
The False Alarm reduction unit continued its mission of citizen and industry education and working with the citizens to reduce the number of false alarms police personnel must respond to. Alarm Awareness classes are conducted monthly to educate alarm users on the proper maintenance and operation of their alarm systems to reduce the number of false alarms. These classes are open to any resident wishing to learn more about alarm system usage. Coordinating with the City's Tax and License Department, a system was developed to identify excessive false alarm customers so problems and abuse of the system can be corrected.

A new False Alarm Ordinance has been drafted, which has been a multi year project that will put us in step with many of the surrounding cities and towns. The new ordinance, which is expected to be adopted by the City Council in 2007, will feature reciprocity with our neighboring communities, which will give us better oversight and information to manage alarm companies, their agents and alarm system consumers.

Police Museum

With the opening of the new Police/Fire Headquarters, the reality of beginning a Scottsdale Police Museum took place. Many hours of research and outreach, seeking donations from past employees were done by Police Volunteer Maria Marshall, museum curator, and retired Scottsdale Police Officer Tom Star.

Items now on display at the new Headquarters include many old photographs chronicling the evolution of the Police Department, original badges and the uniform of the first Scottsdale Police Chief, the late Walter Nemetz (donated by his wife). Other items on display, in the first of future exhibits to come, include a police motorcycle and the department's first police bicycle in the headquarters lobby and a video display of department personnel and facilities throughout Scottsdale's history.





**Public Information Office
Sergeant Mark Clark**

In 2006 the Police Public Information Office continued informing the community and the news media of events within the public domain that were handled by, or involved the Department. The PIO office handled thousands of public information requests from news media, as well as requests that are forwarded through the Records unit.

In addition, the PIO office has taken part in marketing and promotion of the Department and employees. In crafting a positive public image of the Department, public support has been gained.





Director Helen Gandara-Zavala

The Administrative Services Bureau provides administrative and logistical support, strategic planning, technology implementation, policy setting and decision making relative to all divisions in the Scottsdale Police Department.

- ◆ Communications Division
- ◆ Forensic Services Division
- ◆ Planning, Research & Accreditation Division
- ◆ Police Records & Analysis Division
- ◆ Technology Services Division





Administrative Services Bureau

Communications Division Manager Tom Melton

The Communications Division consists of the 9-1-1 Communications Center, the Teleserve Unit and Police Supply & Equipment Unit.

The Communications Center dispatchers answer 9-1-1 emergency and non-emergency calls for service for the Police Department. The call taker is often the first point of contact for the public and is responsible for determining the type and urgency of the assistance required and the most effective response. The radio operators are responsible for dispatching officers, monitoring and updating field unit activities, managing calls for service and accessing computerized databases for criminal history, motor vehicle information and driver's license information.

The Teleserve Unit is responsible for taking delayed police reports by telephone and via the Internet, including bicycle thefts, stolen vehicles, fraud, domestic violence and criminal damage reports. The Teleserve Specialists continue to be among the highest producers of police reports for the department. In addition to report writing duties, the Specialists contribute and assist with major Police Department projects such as assisting the Records & Analysis Division with their retention project and working with Planning, Research & Accreditation Division on the departmental CALEA (Commission on Accreditation for Law Enforcement Agencies) reaccreditation.

The Police Supply & Equipment Unit is responsible for providing logistical support for supplies and equipment needed by Police Department personnel. The unit is responsible for maintaining the PD vehicles and all associated vehicle equipment, and support of field operations during large investigations, events and callouts. The unit operates the PD Command and SWAT vans.

2006 Statistics and Highlights

- ◆ A total of 370,496 calls were dialed in to the Communications Division in 2006. Of those calls, 106,964 were 911 Emergency calls for service. And 32,731 of those calls resulted in a department report being generated. 91.3% of the total 911 Emergency calls received were answered in less than 10 seconds, and 98.61% were answered in less than 20 seconds.
- ◆ The Communications Division is developing a Community Education Program to educate the citizens of Scottsdale on the proper use of the 911 system. All city employees will be encouraged to attend this training to better utilize this system internally.
- ◆ To further our Dispatcher Professional Development program, we completed a class on "Training in the 21st Century". The class was attended by 11 other valley agencies. Two additional classes have been developed, "Customer Service" and "Shift Work Strategies" to premier in the first quarter of 2007.
- ◆ A mentoring program has been implemented due to projected Supervising Dispatcher vacancies. Program goals are to help develop dispatcher's skills and abilities to be able to participate in the supervisor assessment center.
- ◆ Grant funding was obtained to provide dispatchers with ergonomic equipment to make their jobs easier and reduce on the job injuries.
- ◆ All dispatchers were honored during National Telecommunicator's Week at a banquet attended by Mayor Manross and Chief Rodbell. The Mayor read a Proclamation designating that day in April as Telecommunicator's day in Scottsdale.
- ◆ Communications Supervisor Laura Berfield is representing Scottsdale PD as the Co-Chair of the Intergraph Public Safety CAD User's Group.
- ◆ The Communications Center project is nearing completion with expected occupancy of the new facility in the first quarter of 2007.
- ◆ The Teleserve unit was temporarily assigned to assist with the CALEA certification process, which ended successfully with the re-accreditation of the police department.
- ◆ Employees of Teleserve have been tasked with streamlining the backlog of records in the I-Leads system.



Administrative Services Bureau

- ◆ Special Services Unit serviced, installed and repaired 2,419 portable and mobile radios; serviced 2,654 modems and computers; serviced 1,353 pagers and cellular phones; and serviced 179 radar units/PBT's.
- ◆ Special Services Unit processed 6,803 supply requests; made 2,024 minor vehicle repairs; and completed 198 petty cash transactions.



Construction of the new Communications Center



Forensic Services Division Manager Steve Garrett



The Forensic Services Division (FSD) recognizes its role within the Scottsdale Police Department as a provider of support and assistance to both department personnel and members of the community in crime scene processing and forensic evidence analysis, and storage. In the performance of these responsibilities, the Division is committed to responding to requests for service in a manner that is courteous, helpful, timely and satisfies all legal mandates and department standards.

FSD is under the direction of Manager Steve Garrett, who is responsible for all work produced by the division. FSD provides service to our customers to aid in the successful disposition of all investigations in accordance with legal and professional guidelines through the identification, documentation, collection, analysis, and preservation of physical evidence.

FSD includes the functions of the Identification Services Unit, the Crime Scene Specialist (CSS) Unit, the Criminalistic Unit, and the Property and Evidence Unit.

- ◆ The Identification Services Unit is responsible for collecting and disseminating arrest and identity information, processing of latent prints left at crime scenes using techniques and methods not normally available to the Crime Scene Specialist Unit, and for the comparison of latent prints submitted to the laboratory.



- ◆ The CSS Unit is responsible for processing all crime scenes. The unit is comprised of personnel responsible for the photographing, documenting and sketching of crime scenes, as well as recognizing, collecting and preserving physical evidence.



Administrative Services Bureau

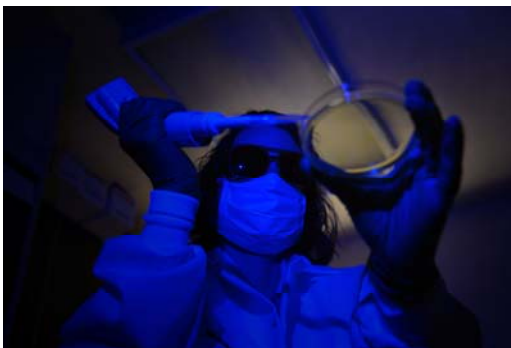
- ♦ The Criminalistics Section is responsible for analyzing forensic evidence to include all blood alcohol submissions, drug submissions, forensic biology/DNA samples, paint, fiber and hair comparisons, firearms/toolmarks, and fire debris submissions.



- ♦ The Property and Evidence Unit is responsible for the proper storage, maintenance, and release of all evidence and property collected by the Scottsdale Police Department.

Some main accomplishments for the 2006 calendar year were:

- ♦ After a five day inspection by six external inspectors, the Crime Laboratory, the Crime Scene Unit and the Property and Evidence Unit were reaccredited through the American Society of Crime Laboratory Directors/Laboratory Accreditation Board.
- ♦ The Crime Scene Unit went to an all digital format for crime scene photos, making it possible for department personnel to more easily and quickly gain access to crime scene photos. The conversion reduced the need to maintain large quantities of photographic chemicals and film on site and significantly reduced the photographic supply budget needs.
- ♦ An updated electronic security monitoring system was implemented for the Property and Evidence Unit and the Crime Laboratory to ensure the continued integrity of the evidence housed within those locations.





Planning, Research & Accreditation Division Manager Will Davis

The Planning, Research and Accreditation (PRA) Division encompasses four distinct responsibility areas and is a resource to the Administrative Services Bureau Director and the Office of the Chief.

Strategic Planning – includes developing, implementing and tracking of the Police Department strategic plan; conducting annual forums and retreats; creating the annual strategic plan and annual performance report.

Highlights:

- ◆ Development and publication of the 2006/07-2010/11 Strategic Plan.
- ◆ Development and publication of 2005/06 Annual Performance Report on the Strategic plan.
- ◆ Coordination of the Gang Forum held in March 2006 and the Annual Retreat held in May 2006.
- ◆ Development and publication of an article on the Scottsdale Strategic Plan and process in the December 2006 issue of the IACP *Police Chief* Magazine. Article co-authored by Will Davis and Debra Allemang and titled *Strategic Planning as a Management Philosophy: The Scottsdale Approach*.
- ◆ Development of a white paper on the Scottsdale Strategic Plan and process and subsequent presentation at the *International Association of Law Enforcement Planners* (IALEP) conference in Rhode Island.
- ◆ International recognition for the Scottsdale strategic planning process and plan and emulation by Departments across the country.

Research and Administrative Staff Support – includes responding to requests for research and management information; conducting process mapping and implementing process improvements; conducting surveys and compiling survey responses; benchmarking; quality audits; performance measures; and other reports.

Highlights:

- ◆ Development and publication of the 2005 SPD Annual Report.
- ◆ Creation of InfoCard brochure for important contact information for citizens.
- ◆ Completion of 36 special projects including data collection for surveys and research studies.
- ◆ Development and publication of 12 issues of *PoliceLine* Newsletter.

Policy Development and Maintenance – includes developing department wide policy to meet current best practices and legal guidelines; disseminating, tracking and archiving policies.

Highlights:

- ◆ Developed and distributed 41 policies with updated procedures, legal updates and best practices.
- ◆ Responded to 49 policy and information requests to outside agencies or other police departments.
- ◆ Compiled and distributed 192 Policy Manuals to department resource areas and new employees.
- ◆ Conducted Policy Review Committee meetings, policy acknowledgment tracking, and created monthly reports showing policy development statistics and status.

Accreditation – includes ensuring the Department is maintaining compliance with the accreditation standards set forth by the Commission on Accreditation for Law Enforcement Agencies (CALEA) through inspections, audits, assessments and on-site reviews. This also ensures the adherence to departmental policy and General Orders as they relate to accreditation.

Highlights:

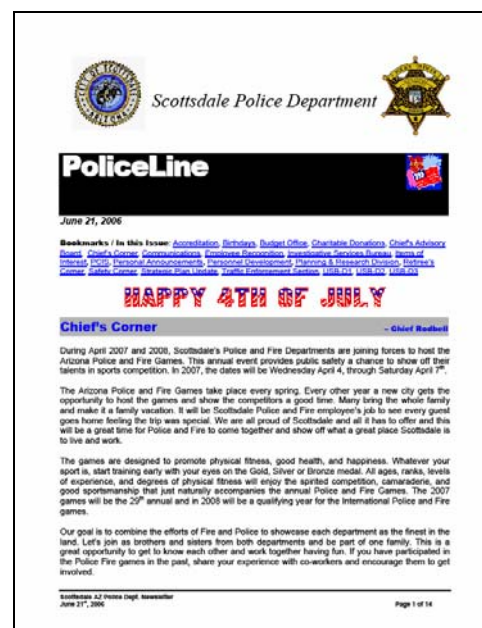
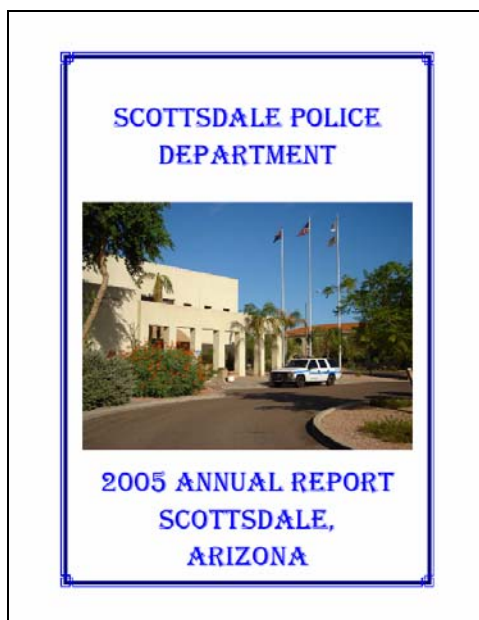
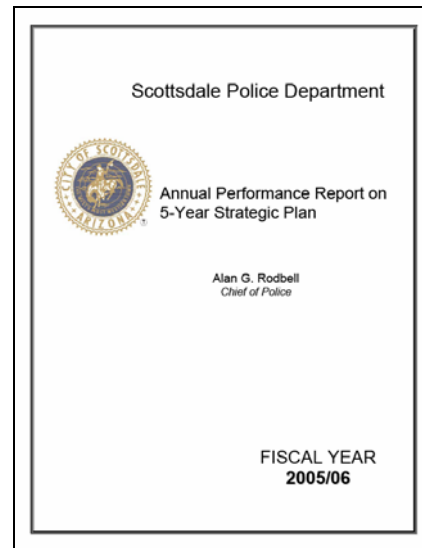
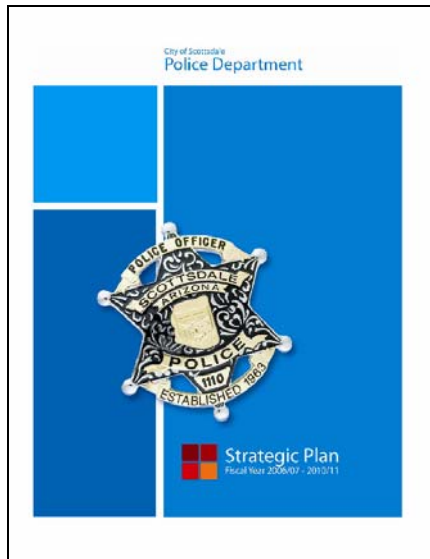
- ◆ Coordinated Department wide participation in the collection of accreditation compliance documentation.
- ◆ Coordinated with Teleserve Unit, assigned to assist with accreditation compliance efforts and preparation for on-site assessment.



Administrative Services Bureau

- ♦ Arranged and conducted a Mock Assessment of accreditation compliance to ensure successful reaccreditation on-site.
- ♦ Arranged and conducted the triennial on-site inspection by CALEA assessors which resulted in a very favorable report and a recommendation for re-accreditation status.
- ♦ Participated with Chief Rodbell at the CALEA Conference in Reno NV to receive formal recognition for re-accreditation and presentation of re-accreditation award.

These four responsibility areas and related activities directly support the law enforcement services delivered to the community and ensure the organization is following best practices in policing to deliver the highest quality police services to the citizens of Scottsdale.





Administrative Services Bureau

CALEA Reaccreditation August 2006



(L to R) Police Support Specialist Leah Susanto, Teleserve Specialist Karen Nygaard, Chief William Miller (Elgin, IL), Teleserve Supervisor Toni Todd, PR&A Manager Will Davis, Accreditation Manager Marilyn Stieneke (Cary, NC), Teleserve Specialist Lara Rivera, Chief James Fox (Newport News, VA), Teleserve Specialist Lance Davidson, Policy Development Specialist Teri Wardell, and Police Analyst Vicki Coe



Traffic Enforcement



Crime Scene Unit



Command Van



Detention Unit



Mounted Unit



SWAT



Administrative Services Bureau



Crime Lab



Communication Center



Detention Unit



Homeland Security



Internal Affairs



Records Unit



**(Front row L to R) Chief James Fox, Accreditation Manager Marilyn Stieneke, Chief William Miller
(Back row L to) Commander David Marshall, Deputy Chief Sean Duggan, ASB Director Helen Gandara
Zavala, Chief Alan Rodbell, Deputy Chief John Cocca, Commander Bill Wilton, Commander Barry
Vassall, and Commander Scott Popp**



Police Records & Analysis Division Manager Michael Keran

The Police Records Unit serves as the central repository for all police reports and related records. The unit is responsible for maintaining strict accountability for all police reports, accident reports and citations. The Records Unit is comprised of 32 positions that provide support to officers and other law enforcement agencies, including the courts and prosecutors. The Records Unit provides criminal history information and 24-hour warrant coverage.

Records Highlights

- ◆ Successful implementation of a new records management system (RMS) thus improving all internal workflows and processes.
- ◆ Creation of an ongoing cross departmental committee to address the adaptation of the new RMS.
- ◆ Successful conversion of historical reports from microfiche to digital images eliminating offsite storage and equating to a continual savings of \$17k annually.
- ◆ 15 Employee Promotions.
- ◆ 28,412 Moving Citations and 5,585 collision reports processed.
- ◆ Approximately 7,800 walk-in customers serviced.
- ◆ Approximately 18,000 customer phone calls received.



Records Unit new work area

The Crime Analysis Unit utilizes three types of analysis in support of patrol and investigations: tactical, strategic and administrative.

Tactical: CAU meets monthly with other valley agencies to link crime series, patterns and trends between jurisdictions. CAU provides support to detectives, patrol and specialty units in the form of spatial and time/day analysis and collects/prepares information for the monthly Crime Trends meeting.



Strategic: CAU provides extensive support through data preparation and analysis. Areas of interest:

- ♦ Staffing affecting calls for service response and travel times.
- ♦ Staffing based on needs assessment (time of day, day of week, geographic considerations).
- ♦ Increased patrol staffing demands on support personnel.

Administrative: CAU completes all Uniform Crime Reports to satisfy a requirement from the Federal Bureau of Investigation in order to provide reliable and uniform crime statistics across the U.S.

CAU Highlights

- ♦ The Scottsdale Police Department Crime Analysis Unit played a critical role in bringing the 2006 Inaugural Arizona Association of Crime Analysts Conference to the Valley. Approximately 150 crime and intelligence analysts from 10 states and Canada traveled to the valley for this unique training conference.
- ♦ The Crime Analysis Unit completed 61 Criminal Information Bulletins on crime series, trends and patterns that were disseminated throughout the department.
- ♦ The Crime Analysis Unit completed 8 link analysis charts that were used to aid detectives in criminal investigations and successful prosecution of offenders.



Technology Services Division Police Technology Director Joe Hindman

The Technology Services Division (TSD) provides planning, implementation, training and maintenance support for the majority of the police department's computer based technologies. TSD is comprised of three units: (1) Management and Administration, (2) Desktop, Communications/Dispatch and Mobile Applications, and (3) General Applications, Security and Network Support.

The primary duties and responsibilities for this Division include:

- ◆ Security and maintenance of police computer systems
- ◆ Police Records Management System (RMS) maintenance and upgrades
- ◆ Computer Aided Dispatch (CAD) maintenance and upgrades
- ◆ Police network, server and laptop support
- ◆ Support access to other data and reporting systems (PACE, AZAFIS, ACJIS, NCIC, NLETS, MVD, COPLINK, SIS and County Booking)
- ◆ Provides needs assessments and program evaluations for requests
- ◆ Develop Capital Improvement Projects, RFP development and contract management, and provide project management

2006 Highlights

- ◆ Technology Services Division implemented the I/LEADS portion of the Intergraph Applications Suite. I/LEADS is the largest and most complicated component in the Intergraph Suite of products. I/LEADS provides records management capabilities, property management, jail management, and Uniform Crime Reporting.
- ◆ Developed an automated interface to City Court that filters and corrects Citation data being uploaded.
- ◆ Partnered with the Phoenix Police Department to develop a new Multi-Unit Crime Free Housing System that is currently in the final stages of testing, with production implementation scheduled for the first quarter of 2007. This system will automatically inform apartment managers and owners of any incidents that take place at their properties.
- ◆ Developed a new "Scottsdale Police Detailed Reporting System" (SPDRS) that supplies average response time data by District, Beat, and Sub-zone, by month, quarter and year. Managers can have access to any call for service that has taken more than a specified number of minutes to complete. It also allows management to monitor incidents at specific locations (i.e. bars, night clubs, parks, schools), keeps a top ten offense/incident list for each district, and can track arrests by type and location.
- ◆ Equipped two separate training areas in the Himovitz building. One area is equipped to train MDC users on the mobile applications, and the larger second area is equipped to train I/LEADS and Communications users.
- ◆ Negotiated agreements with the Maricopa County Sheriff's Office and the Phoenix Police Department. The County agreement provides an interface to the County Booking System that will reduce the data entry requirements to book a suspect by 66%, saving officer time and effort. The Phoenix Police agreement will allow Scottsdale to share incident data with Phoenix, Tucson, Mesa, Tempe, and Peoria. Both of these projects are scheduled for completion in FY 06/07.
- ◆ Presently negotiating an agreement with the Maricopa County CJIS Office that will allow Scottsdale to use the County's "Justice Web Interface". This system will allow on demand access to State mug photos and MVD photos. This system will help the department combat identity theft.



Deputy Chief John Cocca

The Investigative Services Division, managed by Commander Michael Rosenberger, is responsible for the investigation of crimes against persons, including homicide, robbery, assault, kidnap, extortion, domestic violence, sex crimes and computer crimes; crimes against property, including burglary, trespass, theft, criminal damage, arson, shoplifting, fraud, auto theft, and targeting career criminals; and special investigations including drug enforcement, criminal intelligence, and SWAT.

The Personnel Development Division, consisting of the Police Training Unit and the Field Training Administrative Officers, is responsible for conducting basic and advanced officer and civilian training for department employees. The Training Unit also manages all administrative functions relating to training at two police academies and the Scottsdale Police/Fire Training Facility and maintains all training records.

The Personnel Unit is responsible for conducting recruiting and hiring of new sworn and civilian employees, and responsible for the facilitation of a wide variety of personnel related issues for incumbent employees within the Police Department.

The Police Crisis Intervention program, supervised by Manager Phil Riccio, provides crisis counseling, assessment, stabilization and referral services for a variety of victim-related, accident-related and behavioral health emergencies. In addition, training and educational services related to the appropriate handling of crisis situations are made available to police department employees.

- ◆ Crimes Against Property
- ◆ Crimes Against Persons
- ◆ Special Investigations Section
- ◆ Personnel Development Division
- ◆ Personnel Unit
- ◆ Police Crisis Intervention Services



Investigative Services Bureau Commander Michael Rosenberger



Crimes Against Property Section Lieutenant Jeff Smythe

The Crimes Against Property Section is comprised of five investigative units each with a specific focus and three additional areas of responsibility.

- ♦ **The Auto Crimes Unit** investigates all crimes against vehicles such as theft of the vehicle, theft from the vehicle, and burglary from the vehicle.
- ♦ **The Burglary Unit** deals with all burglaries and thefts within the City. They have additional responsibilities for oversight of all pawn shops and second hand stores in the City as well as any arson investigations.
- ♦ **The Computer Crimes Unit** is responsible for a narrow range of economic internet crimes and has a primary responsibility to help gather computer related evidence for all other investigative components. Their tasking includes gathering evidence from cell phones, computers, handheld planners and all other electronic media.
- ♦ **The Financial Crimes Unit** investigates a wide variety of financial crimes such as embezzlement; bank, mortgage and credit card fraud; fraudulent schemes; and Identity Theft.
- ♦ **The Repeat Offender Program (ROP) Unit** is responsible for identifying, tracking and effectively prosecuting known and/or high volume offenders. They also have detectives assigned responsible for locating fugitives and then directing appropriate resources to safely arrest them.

During 2006, the greatest impact on the section has been the remodel at District Two. The majority of the first floor was demolished and rebuilt after we acquired the space vacated by Records and the Crime Analysis Unit. All of the detectives are hard at work in brand new cubicles with extra space for all the complex cases they are working.



Detective Bob Tufts working in his new cubicle at District Two.



Auto Crimes Unit Sergeant Tom Macari

The Auto Crimes Unit has worked diligently to reduce auto theft and other vehicle related crimes within the City of Scottsdale. The unit believes in partnerships and proactive programs to accomplish citizen awareness and reduced victimization. The unit has conducted several VIN etching sessions targeting large corporations, multi-housing complexes and shopping centers in the City of Scottsdale. This has resulted in numerous vehicles being VIN etched and also registered in the "Watch Your Car Program".



Sergeant Tom Macari is headed to get additional equipment during a large scale VIN etching event conducted in partnership with Target Corporation. Other detectives are in the background gathering essential information from vehicle owners.

The Scottsdale Police Department Auto Crimes Unit investigated 1,064 Auto Theft Cases in 2006, resulting in a 22% clearance rate and a 9.1% reduction in auto thefts from the previous year.

The stolen vehicles recovered by Scottsdale and other police agencies are:

- ◆ 240 Scottsdale stolen vehicles recovered by Scottsdale Police Department.
- ◆ 537 Scottsdale stolen vehicles recovered by other Police Agencies.
- ◆ 199 Stolen vehicles from other jurisdictions recovered by Scottsdale Police Department.

The total value of vehicles recovered (based on Kelly Blue Book) was \$10,363,938.00.

The Auto Crimes Unit also investigates Burglary from Vehicle, Criminal Damage to Vehicles and Thefts from Vehicles. These cases totaled 3,353 in 2006. The Auto Crimes Unit had a 5.91% clearance rate on these cases. This was an increase over 2005 where the Auto Crimes Unit handled 2,799 of these cases with a clearance rate of 5.64%

Burglary Unit
Sergeant Eric Rasmussen

The Burglary Unit works a very high volume of burglary and theft cases. The trend this year for burglary cases is consistent with what it has been over the last five years. The actual number of burglaries being committed in Scottsdale has decreased for a fifth year in a row. This is an unprecedented 38% drop in reported burglaries over the last five years, even as the population in Scottsdale and Maricopa County grows at a significant rate.

YEAR	BURGLARIES REPORTED
2002	2,786
2003	2,315
2004	2,087
2005	1,869
2006	1,721

The Burglary Unit continues to use proactive strategies developed in our "Crime Trends" meetings in order to target pattern crimes and positively impact offenders who commit multiple offenses. Through aggressive investigations, advanced equipment and sharing information with other agencies, we have been able to incorporate investigative information that has assisted in linking cases and/or suspects to specific crimes or crime trends.

An example of an aggressive multi-agency investigation was in early 2006 when the Burglary Unit was meeting with Maricopa County Sheriff's Detectives about a series of commercial burglaries that were occurring along Shea Blvd. With the information that was shared that day, Scottsdale detectives identified two suspects, a mother and son burglary team. Detectives were able to link these burglars to crimes all across Maricopa County. Using advanced surveillance techniques and equipment, detectives actually observed the suspects committing a burglary in Phoenix. When these suspects were arrested and search warrants were served, detectives cleared over 70 burglary cases across the county.



Detective Tom Kane and Maricopa County Sheriff's Detectives examine recovered stolen property from a search warrant in the Woodford/Dunn case.



Personnel Development / Investigative Services Bureau

The Scottsdale Police Burglary Unit also took the lead in the county-wide Automatic Teller Machine (ATM) Theft/Burglary case. After a six week intensive investigation, nine search warrants were served and ten suspects were arrested for various crimes.

The Arson Detail is staffed by four Arson Detectives who work arson cases as a collateral duty to their other primary investigative roles. During this year, reported Arsons increased 67 percent from last year. In 2005, there were 30 reported arson cases and in 2006 there was a substantial increase to 50 reported arsons. The reason for the sharp increase was due to an increase in reported dumpster fires in District 1 and a crime trend where a suspect is taking American flags down from residential flag poles and then burning the flags in the driveway of the residence.

Computer Crimes Unit Sergeant Mike Snader

The Computer Crimes Unit experienced a large shift in work load as the focus of the work changed and grew exponentially with the need for technical assistance to other investigative functions. Compared to 2005, where Forensic Detectives analyzed 14 computers and conducted 12 "field previews" of computers seized during search warrants; in 2006, 49 computers were imaged and analyzed and more than 500 digital storage devices were imaged and examined. In addition, Computer Crimes Detectives completed 71 requests for video and still photo enhancement and forensically analyzed 84 cellular phones. This exceptional increase is expected to continue with dynamic growth for the next several years.



***Detective Frank McCleary working in the Computer Lab at the
Arizona Counter Terrorism Information Center (ACTIC)***

Financial Crimes Unit Sergeant Bryan Thomas

The Financial Crimes Unit experienced an increase of approximately 20 percent in reported financial crimes, which include identity theft, fraud, forgery, and embezzlement.

Several trends are responsible for the increase in crimes related to identity theft, check cashing, and credit card fraud. One factor affecting the rising identity theft rate is the availability of laptop computers, high quality laser printers, and stolen identity information available on the internet. This has made it possible for identity thieves to produce false ID cards, counterfeit checks, and even counterfeit U.S. currency with equipment that will fit in a suitcase.



Mortgage fraud is also increasingly common in the real estate and mortgage lending businesses. Our unit joined efforts with other law enforcement and prosecutorial agencies in the newly-formed Mortgage Fraud Task Force sponsored locally by the FBI and the Arizona Department of Financial Institutions (DFI). Working with the DFI, Detective Matt Rigberg arrested the owner of a mortgage lending company that was defrauding borrowers all over the United States.

Repeat Offender Program (ROP) Unit Sergeant Rob Hoskin

The ROP Unit continues with its mission to reduce crime in Scottsdale by arresting repeat criminal offenders where probable cause has been developed or an arrest warrant has been issued. During the year, the ROP Unit targeted and successfully introduced into the repeat offender program 116 persons involved in reoccurring criminal activity. This is an increase of 26 percent from last year. During this same time period, the ROP Unit, through Gang/ROP prosecution, realized total prison sentences of 667.5 years for 95 convicted felons sentenced to either prison or probation. The ROP Unit also made 114 custodial felony arrests for a wide variety of new crimes.

2006 was a year of significant change for the Warrant Unit. The detectives assigned to this detail saw their jobs changing focus away from misdemeanor warrants and placing a much greater focus on felony warrants and fugitives from justice. We have begun partnering with other police departments around the state and nation to locate, arrest, and bring individuals to justice who have fled from prosecution. These are often violent and dangerous career criminals and the detectives' time is well spent attempting to locate them.



Personnel Development / Investigative Services Bureau

Crimes Against Persons Section Lieutenant Craig Chrzanowski

CRIME TYPE	NUMBER	CLEARANCE RATE
Homicide	5	100% clearance
Sexual Assault	65	40% clearance
Robbery	153	33% clearance
Aggravated Assault	282	58% clearance

Sex Crimes Unit Sergeant Joe Leduc

The Sex Crimes Unit is responsible for investigating all Sexual Assaults, Child Luring and Exploitation cases as well as monitoring all registered sex offenders living in the City of Scottsdale.

In 2006 the Sex Crimes Unit implemented a number of process improvement changes. These changes focused on customer service, training, teambuilding, and efficiency.

In addition, there was an effort to improve upon the initial response to sex related crimes by first responders. To facilitate these improvements, the Sex Crimes Unit authored, designed and facilitated two comprehensive web-based training programs for the Uniformed Services Bureau (USB). The first program trained first-responders in the sex crimes/child abuse protocol. The second program reviewed crime scene preservation. In an effort to improve the quality of customer service and increase the effectiveness of sex crimes investigations, a comprehensive Field Training Program was designed for all new Persons Crimes Detectives.



Detectives Lockerby and Heinzelman confer while working a case.

Improvements to the Scottsdale Family Advocacy Center included a new pediatric exam room, waiting room, bathroom and new evidence impound room. The evidence room was outfitted with a new drying cabinet and work area for visiting investigators. In addition, the monitoring rooms went digital, as 6 DVD-R machines were purchased and installed. The advocacy center served as a model for other jurisdictions, including Albuquerque, New Mexico, who flew a delegation to Scottsdale so they could tour the center and study its operations.



A new Internet Crimes against Children (ICAC) detective was selected and attended a number of required training courses. The detective now has an office in both Scottsdale and with the Phoenix ICAC Unit, increasing the availability of support resources. Since that time, Scottsdale's ICAC detective has been involved in several significant arrests involving child exploitation and luring.

The Sex Crimes Unit investigated several high profile cases in 2006. Each resulted in the arrest and charging of a suspect/s. One of these cases involved a contract employee of the Scottsdale Unified School District. Another involved approximately 22 victims and 3 suspects at a Scottsdale middle school.

Violent Crimes Unit Sergeant Bernie Hill

The Violent Crimes Unit is responsible for investigating violent crimes including Homicides, Robberies, and Aggravated Assaults, as well as all Officer Involved Shootings.

The Violent Crimes Unit underwent a leadership change in the latter stages of 2006. A renewed emphasis was placed on service to USB and a goal of providing advanced training to line level officer and patrol supervisors. This has been accomplished through briefing trainings, ASPEN Videos, laminated callout cards for supervisors, and Power Point presentations. These projects were initiated with the goal of maintaining superior lines of communication between USB and the Violent Crimes Unit.

In 2006, the Violent Crimes Unit achieved a 100% clearance rate for all Homicides committed in Scottsdale. This figure far exceeds the West Region average of 53.9%. The murder of Claudia Gutierrez-Cruz became one of several valley homicides linked to the "Serial Shooter Killings". On May 2, 2006, Ms. Gutierrez-Cruz was shot while walking home from work near 61st Street and Thomas Road. At the time of the murder, investigators had very little information to work with.

Detectives Hugh Lockerby, Pete Salazar, and Sergeant Don Bellendier were assigned to the "Serial Shooter Task Force" to assist in the investigation of the thousands of leads generated as a result of extensive media coverage. During the course of investigation, suspects Dale Hausner and Samuel Dietman were identified and arrested by Task Force members on August 3, 2006.

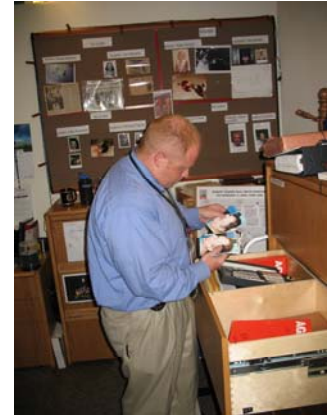
Immediately after the suspect's arrest, Detective Lockerby prepared search warrants for the suspect's home and Detective Salazar interrogated both Hausner and Dietman. For their efforts, Detectives Lockerby and Salazar received the Chief's Award of Excellence for Special Assignment Officer of the year.



Personnel Development / Investigative Services Bureau

The Violent Crimes Unit also began the process of investigating unsolved or “Cold Case Homicides”. One full time sworn detective along with one reserve detective were assigned the task of reviewing and evaluating cases that were believed to be the closest to being solved.

Detective Lockerby looking for clues from “cold cases”.



Domestic Violence Unit Sergeant Dan Rincon

The Domestic Violence Unit is responsible for investigating all crimes with a nexus to domestic relationships as defined by state statute.

In 2006 the Domestic Violence initiated several procedural changes that resulted in improved efficiency for the unit and the Persons Crimes Section. Domestic Violence Unit detectives broadened their scope and expertise by attending specialized training in surveillance and forensic interviewing. This provided additional resources and expertise for the section and significantly improved the investigative process. Domestic Violence Unit members provided support to both the Sex Crimes Unit and the Violent Crimes Unit. Their assistance aided in a number of high profile cases including several homicides, kidnappings, sexual assaults, and other major violent crimes.



***Sergeant Dan Rincon and Sergeant Bernie Hill
discuss case management***

Investigators regularly attended Domestic Violence Action Team meetings which added to the integrity of their cases and assurance that follow-up was being done with Victim Assistance/Advocates and Adult Probation. In 2006, the Domestic Violence Unit experienced a slight decrease in reported cases and maintained a high case clearance rate.

The Domestic Violence Unit continued to engage in education and training efforts. Investigators conducted classes on Domestic Violence Investigations at the Maricopa County Police Academy, POST Academy, patrol briefings, and Supervisor Development Schools.



Personnel Development / Investigative Services Bureau

Special Investigations Section Lieutenant Steve Gesell Lieutenant Matt Roadifer

The Special Investigations Section saw a significant increase in resources in 2006 with the addition of the Conspiracy Unit, consisting of a Sergeant and five Detectives, and a second Lieutenant position to oversee SWAT and Intelligence Unit functions.

Drug Enforcement Unit Sergeant Dennis Gordon

The Drug Enforcement Unit investigates narcotics related crimes with an emphasis on street level neighborhood drug activity.

The Drug Enforcement Unit had a busy year in 2006, with a wide variety of drugs being seized, including marijuana, methamphetamine, cocaine, heroin and ecstasy.



Marijuana seized during an undercover operation.

Notable cases: DEU assisted District One patrol with 2 search warrants related to a marijuana arrest that resulted in the discovery of two large marijuana grow operations. A total of 178 plants were removed.

DEU received a complaint about drug activity in the Vista Del Camino neighborhood. Probable cause was developed for two addresses in the neighborhood and search warrants were served. A total of 5 suspects were arrested and both addresses were in such poor condition that code enforcement and building inspectors responded to the scene. One building was determined to be uninhabitable by code enforcement and the other building had power restricted by building inspectors due to electrical hazards.



Personnel Development / Investigative Services Bureau

Scottsdale/DEA Task Force Group #1 Sergeant Jay Buckler

The DEA/Scottsdale Task Force Group #1 is supervised by a Scottsdale Sergeant and is an enforcement partnership between The Scottsdale Police and The Drug Enforcement Administration. Their charge is to investigate and dismantle major drug trafficking organizations.



An indoor marijuana system is found during a search warrant.

Task Force Group #1 (TF1) is in its fourth year of investigation in the "Operation Good fellows" case. This investigation focused on dismantling a marijuana distribution organization involved in the distribution of over 30 tons of marijuana between 1994 and 2006. The marijuana was transported from the Republic of Mexico to stash houses in Phoenix and Scottsdale. The marijuana was then distributed to states in the Northeast and Midwest. During the 12 year period this organization netted over \$60 million in drug proceeds. The two primary suspects, a Mexican National (successfully extradited from Mexico) residing in Phoenix and an Iraqi National residing in Detroit, have been indicted and held in custody pending trial.

The magnitude of this case and the impact of the investigation resulted in the DEA Administrator awarding TF1 with the DEA Administrator's Enforcement Group Award, in which 400 groups were eligible. The case is still on going and being coordinated between three states including Michigan and California. This case has also resulted in numerous arrests and seizures to include 60 warrants, 25 arrests and 50 firearms.

Criminal Intelligence Unit Sergeant Dean Perna

The Criminal Intelligence Unit is responsible for a wide array of duties including dignitary protection, liquor enforcement, and electronic surveillance.

The Criminal Intelligence Unit made a great deal of progress in the area of electronic surveillance. The unit rolled out the first of many uses for the wireless cameras. Wireless cameras can be set up in the field and monitored using a laptop computer at a command post, and were first used at the New Years block party, and were also used at four tactical incidents. These cameras were used extensively at the Jewish Maccabbi games in August, and gave the command post instant visual coverage of a large event with several thousand people at different locations.



Personnel Development / Investigative Services Bureau

Intelligence Unit personnel also assisted in numerous dignitary protection details for such high ranking officials as President George W. Bush, President George H.W. Bush and Nancy Pelosi, the Speaker of the House.

Conspiracy Unit Sergeant Bob Manning

The Conspiracy Unit was created in July of 2006, and is responsible for investigating organized crime activities including drug conspiracies, gambling, and prostitution.

The newly created Conspiracy Unit played a central role almost immediately after it came into service. Conspiracy Unit personnel spent thirty days with 24 hour coverage of a sensitive wire tap investigation involving the theft of numerous ATM machines at various banks around the Phoenix metropolitan area. This case eventually culminated in the successful arrest and prosecution of a number of suspects for various offenses.

Special Assignments Unit Sergeant Jeff Trillo

The Special Assignments Unit is an element of the SWAT team and is responsible for high risk tactical warrant service, fugitive apprehension, and surveillance operations.

In 2006, SAU participated in 47 SWAT-based events, 37 of which were tactical entries in support of search warrants. SAU also arrested 82 individuals, many of which were high risk felons.

SAU assisted on planning and staffing security measures for the Macabbi Games. The Macabbi Games was an international, weeklong athletic event specific for Jewish youths and 1,500 children were expected to participate. SAU/SWAT personnel took primary responsibility for providing tactical support throughout, which included 9 venues throughout the city.



SWAT Deployment



SWAT Equipment



Personnel Development / Investigative Services Bureau

Personnel Development Division Lt. Marcy Miller

The Personnel Development Division is comprised of the Training Unit, Basic Training and Field Training personnel, Training Facility, and several other programs and strategic initiatives.

The Division prepares and administers promotional processes, coordinates Quarterly Managers Meetings, and ensures the provision of thousands of hours of basic, in-service, and advanced training for department personnel. The Division also provides career development and multimedia technical support to sworn and civilian employees.

Significant achievements of 2006 include the facilitation of two Sergeant Promotional Processes. As part of the Division's commitment to career development, the first-ever Mock Assessment Center was provided for sergeant candidates to prepare them for the promotional process and for a future in supervision. Candidates completed an actual assessment center scenario and were given immediate feedback from internal and external assessors into their performance.

During 2006, the Training Unit hosted top-drawer speakers Lt. Col. Dave Grossman ("The Bullet-Proof Mind") and Dr. Bobby Smith ("Visions of Courage") to foster a survival mindset and to offer motivational and inspirational thoughts to our personnel. The Training Unit continued its partnership with Public Agency Training Council (PATC), hosting thirteen classes throughout the year. Classes covered a wide breadth of subject matter ranging from leadership development to specific investigative classes.

In addition to ensuring our officers attend all AZPOST-mandated firearms training, including annual qualification and decision shoot, the Firearms staff offered numerous specialized shooting courses. For the first time, range staff provided seven sessions of "free range" opportunities where officers could voluntarily practice on their own in the presence of a firearms instructor. In addition, staff provided four open ranges; two handgun fundamentals courses; four AR-15 open ranges; two Bike Unit range sessions; three Plainclothes Survival courses; Patrol Rifle; and quarterly squad ranges, including one focusing on Edged Weapon Awareness. During 2006, Scottsdale Detention Transport Officers became armed, receiving training in two sessions of handgun fundamentals.



(Simulated hostage rescue)



Personnel Development / Investigative Services Bureau



Field Training Officers (FTO's) trained impressive numbers of officers and police aides to meet departmental expansion. To minimize injury and attrition rates among sworn trainees, our expanded Pre-Academy program continued. Officer trainees received coursework to include physical fitness, stress management, ethics, conflict communications, and academy survival tactics. One of our keynote programs within the Pre-Academy is Family Orientation, in which family members of police recruits are invited to join training staff and learn about the impact academy attendance will have on their recruit's home life. This reinforces the Department's commitment to being a family organization.

During 2006, the Department continued its relationship with Arizona Law Enforcement Academy (ALEA), the Maricopa County Basic Training Academy, and Mesa Police Department Training Academy.

2006 FTO Statistics

- ◆ Pre-Academies: 11
- ◆ Post-Academies: 10
- ◆ Police Aide Academies: 4
- ◆ Average Number of Trainees in the System: 42
- ◆ Field Training Officer Selection Processes: 2



Personnel Development / Investigative Services Bureau

Personnel Unit Supervisor Lisa Angelini

The Personnel Unit is responsible for the hiring of all police department employees and volunteers. This includes the coordination of sworn and civilian testing, background investigation and administration of the department Volunteer program.

The year 2006 brought a shift in the number of applicants actively looking for a career in law enforcement versus the number of jobs available, which created a very competitive job market. It was important for us to find and attain qualified applicants for our sworn and civilian positions without sacrificing the quality of our background process or reducing our hiring standards.

The Unit reevaluated our practices and procedures and incorporated many process improvements. In addition, we have shortened the timeframe for completing backgrounds and continue to use a variety of creative methods to hire applicants as quickly as possible.

We tested approximately 718 applicants for sworn and civilian positions and present the following achievements for 2006:

Sworn

- ◆ Held Police Officer testing every month (12 times per year).
- ◆ Researched and administered new Police Officer test and modified testing process to increase applicant pool.
- ◆ Assisted with the planning and successful completion of two Sergeants processes.

Civilian

- ◆ Created a comprehensive testing process to include a physical agility component for Detention Officer and coordinated 10 testing processes throughout the year. We partnered with MCSO to use their Detention academy and opened the applicant pool to those without public safety/detention experience.
- ◆ Partnered with the Communications division and began using the CriteCall test for our Dispatcher testing process. We conducted approximately 12 tests in 2006.
- ◆ Modified the testing process for Police Aide to provide us with a larger applicant pool. We tackled the challenging of filling 13 vacancies within a 3 month time frame.

Other

- ◆ Received approximately **2,400** applications for police department positions, an increase of **600** applications (a **43%** increase over last year).
- ◆ Reviewed **363** background packets; processed **274**, hired **53** sworn and **76** civilian personnel.
- ◆ Implemented some creative marketing and recruiting tools to include:
 - Placing department recruiting flyers in sporting facilities in the Detroit, Michigan area.
 - Advertising in city water bills.
 - Mailed out 1,200 recruitment letters to firefighter applicants (not successful in the fire testing process) encouraging them to think about the exciting opportunities available in law enforcement.
- ◆ Successfully moved from District 2 to the new headquarters building and began utilizing a new and improved employee filing system.



Police Crisis Intervention Services Supervisor Philip Riccio

The primary mission of PCIS is to provide immediate, on-scene crisis intervention services to victims of crime and circumstance.



The PCIS Team – Phil Riccio, Kelly Wills, Tracey Wilkinson, Cyndy Bugnone, Jim Schubert, and Natalie Summit

2006 Highlights

The Scottsdale Police Crisis Intervention Service, the first intervention unit of its kind in the state of Arizona, continues to develop new and creative ways to serve the citizens of our community. Police personnel routinely call on PCIS personnel to respond to situations such as sexual assault, death related issues, emergency mental health concerns, domestic violence, crimes against children, elder issues and family conflicts.

PCIS personnel also provide educational presentations, referred to as “Community Outreach Services”. Topics such as, substance abuse, sexual assault, domestic violence and mental illness are offered to schools, civic groups, human service providers and other public safety organizations.

During the 2006 calendar year, PCIS personnel provided:

- ◆ 5,045 Total Face to Face & Emergency Phone Contacts
- ◆ 810 Domestic Violence Contacts
- ◆ 4,730 Referrals
- ◆ 120 Community Outreach Services

The First Responder Smart Card Program - is designed to assist persons with special needs and provide officers with vital information to intervene in a safer and more effective manner. Smart Card Coordinator Natalie Summit along with a CIT officer provides educational services to families about what to expect when a police officer is dispatched to their home. The actual Smart Card is posted on the refrigerator and contains important information about the special needs person, for any first responder to review. The home address is also entered into CAD so a responding officer is notified that there is a person with special needs in the residence prior to on-





Personnel Development / Investigative Services Bureau

scene arrival. In 2006, the Scottsdale Police Department was the recipient of the "Police Mental Health Awareness Award" for this innovative program.

Crisis Intervention Team (CIT) Officer Program - is designed to provide patrol officers with additional intervention skills, especially in the area of the recognition of mental illness, de-escalation of crisis situations and community resources.

Family to Family Education - co-facilitated by PCIS personnel and sponsored by the Department, this project offers support and guidance to family members with concerns about mental illness. More than 100 people benefited from this important educational program.



Uniformed Services Bureau Deputy Chief Sean Duggan

Bureau wide operational goals were established to ensure USB personnel work toward a common mission while at the same time maintain the unique characteristics of each district and section within bureau. The operational goals also allow USB personnel to more clearly measure and communicate success over time. As a final point, the operational goals serve as the framework for which USB personnel deliver police service to the Scottsdale community.

Uniformed Services Bureau Operational Goals

- Prevent crime and disorder
- Respond promptly to calls for service
Our primary service level item
- Enhance traffic safety
- Develop safer neighborhoods through community partnerships and participation
- Maintain the integrity, quality and effectiveness of policing services

Perhaps the bureau's greatest challenge and accomplishment, was the transition to the Department's new records management system. Uniformed Services Bureau personnel accepted the transitional challenge with a great conviction and continued to do so throughout the year.

Each patrol district and the special operations division experienced their own unique and varied accomplishments this year. Much of their success was due, in large part, to the interlaced working relationships that continue to thrive both within and outside the bureau.

- ◆ District One Patrol
- ◆ District Two Patrol
- ◆ District Three Patrol
- ◆ Special Operations Division





District One Commander Scott Popp



District 1 started the year yet again hosting the New Year's Eve Block Party on Craftsman Court. This year's event drew a crowd of approximately 8,000 revelers. District 1 played host to approximately 100 additional special events over the course of the year, with no significant public safety issues.

Personnel: District 1 saw significant changes in personnel over the course of the year, beginning with the promotion of Commander Sean Duggan to Deputy Chief. Deputy Chief Duggan was promoted in July and took command of the Uniformed Services Bureau. District 1 was turned over to Commander Popp.

Crime Prevention: Officer Kory Sneed continued to carry the torch in District 1. Officer Sneed completed over 30 personal safety presentations, 25 neighborhood or business watch presentations, and conducted two Shred It-Identity Theft Prevention fairs. Officer Sneed continued to manage the Lock Box program. District 1 currently has 210 lock boxes installed at residences, with a total of 399 citywide. We experienced an 8% increase in Neighborhood Watch registrations, with the last count at 151 registered watches. Forty-two (42) of those groups registered for G.A.I.N. night events.



CPO Kory Sneed (right) and CPO Jason Glenn (left) manning the table during Public Safety Day at Chaparral Park

Revitalization: Officers in District 1 continue to support and work with other city departments on the revitalization efforts in the southern part of the city. In February Sgt. Joe Kertesz and Officer Sneed assisted the youth from the STOMP (Scottsdale Teens On a Mission for Progress) program with a clean up detail at 601 N. Hayden Road.

Officers in District 1 issued over 300 Notices of Violation. In conjunction with Code Enforcement, Building Services, and the Fire Department, the abatement process was initiated on three addresses in District 1. One address in particular, 7327 E. Almeria has been a source of blight for the neighborhood for over fifteen years, and a high calls for service address for the police department. Officers also participated in the Neighborhood Door to Door canvasses organized by Assistant City Manager Ed Gawf.



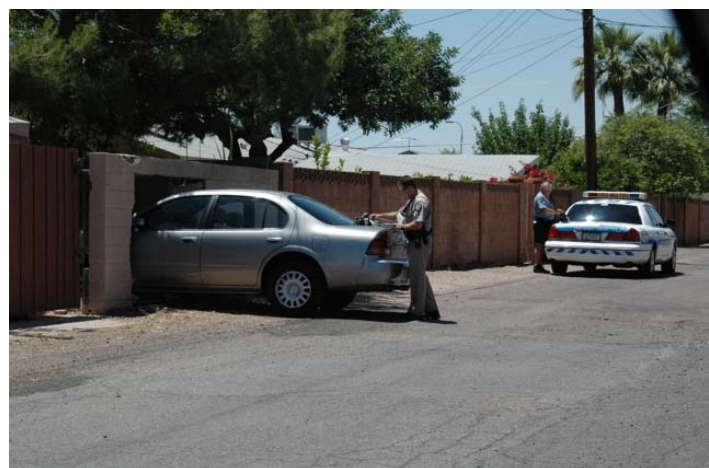
Sgt. Kertesz (fourth in from the right) and Officer Sneed (far right) with STOMP members

Partnerships: District 1 supervisors facilitated a cross border-networking program with their peers in adjoining jurisdictions in an attempt to remove barriers, and to ensure an effective and efficient flow of information during critical incidents. We continued to build bonds with Fashion Square, facilitating a bike school for security personnel, which will allow them to increase the number of officers they are able to deploy on bikes in their parking garages. The District Commander continues to serve on the Board of Directors for Partners for Paiute, and Conexiones. Members of the Downtown units continue to attend the Gallery Association, and the Downtown Merchants association meetings.



Police Aide Kristi Larsen at Indian Bend Wash

Accident Investigation





District Two Commander Burl Haenel



District Two implemented a new communication methodology designed help streamline the flow of information between district personnel, crime prevention staff, crime analysis personnel and the community. Numerous meetings were held with HOA organizations and property owner associations, which resulted in a twenty-five percent increase in public contacts through e-mail and other electronic media.

A partnership was developed with the Board of Directors of the new Islamic Mosque located near 122nd and Via Linda. A security survey of the campus was completed to assist the Board of Directors with their safety concerns.

Traffic related issues continued to be a high priority for the community in 2006. Several action plans were developed to address citizen concerns.

The District was fortunate this year to enhance many aspects of its beat offices. Additional computer hardware was installed in many beat offices, which enabled uniformed personnel to work closer to their assigned beat areas resulting in more timely responses to calls for service.

Lt. Ernie Anderson, Sgt. Scott Smith and PA Coleen Gaba spearheaded the development of the Beat 8 office in the newly completed Water Resources Building at 8000 E. McDonald Drive. This office gives us an additional presence in the southern end of the District, which has been lacking for several years.

A number of Crime Prevention and community activities were hosted by District Two this year, including:

- The Crime Free Multi-Housing Association on behalf of the Scottsdale Police Department held a much needed training pertaining to Landlord/Tenant Law.
- The community overwhelmingly responded to an invitation to participate in four highly interactive self-awareness seminars. These events are designed to educate the community on how to better protect themselves and lessen their chances of becoming a victim.
- Crime prevention training was presented to area hotel security personnel. The training was provided by the Department's Crime Prevention Officers and hosted at the Inn at Pima Resort.
- Safety fairs and presentations were conducted at several large businesses including Care-Mark industries at 96th Street and Shea and the Mayo Clinic at 130th and Shea.

Several Construction projects are underway at the District Two facility. The Communications Division project is nearing completion and move-in should occur by the end of the first quarter 2007. The Investigations Division remodel is well underway with the first phase nearly completed.



Uniformed Services Bureau



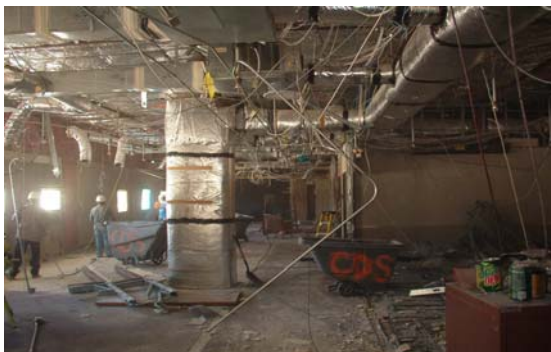
Community members participating in different scenarios with Police employees during the Interactive Self-Awareness seminar.



Police and City employees participated as actors and evaluators during the Interactive Self-Awareness seminar.



**Crime Prevention Officer
Mark Ruffennach**



Demolition begins on Chief's Alley



Former Records Unit being converted to office space for Investigative Services



District Three Commander William Wilton



During 2006, we developed and implemented a number of action plans to focus on reducing crime. Several significant arrests were made by patrol officers while working on these action plans.

Action Plans for 2006

- ◆ Miscellaneous Criminal Damage in McDowell Mountain Ranch
- ◆ Thefts of Copper
- ◆ Auto Thefts and Burglaries from Vehicles in Beat 17
- ◆ Plasma TV Burglaries
- ◆ Open Garage Door Burglaries

Traffic Enforcement Program: A high volume of citizen complaints regarding traffic violations in conjunction with a troubling number of serious or fatal collisions prompted changes in the District's approach to traffic enforcement and education. Statistical data for traffic collisions for a two month period of time was gathered and reviewed. High accident locations by volume per beat were identified for special enforcement details. Using citizen complaint information, police employee observations and historical information, locations were selected for special enforcement. As a result, traffic complaints from citizens decreased in spite of the increased traffic volume on the roadways. Fatal collisions in District 3 decreased 79% from 14 in 2005 to 3 in 2006.

Expansion of the District 3 Facility: The original plans for the District 3 substation allowed for the expansion of the locker rooms on the east side of the building. This expansion was to occur as the staffing level increased. Ground was broken for the expansion in November of this year and it is scheduled to be completed in early 2007. The expansion will result in approximately 740 additional square feet of locker room space.

Community Safety Fairs: Personnel from District 3 hosted or participated in numerous safety fairs during the year. These events gave the public the opportunity to interact with members of the department and take advantage of police services such as car seat installation, child fingerprinting, bike rodeos and VIN etching.

Business Alliance Program: The success of the Apartment Complex Alliance Program in previous years lent itself to the development of the Business Alliance Program. The Business Alliance Program is designed to get business owners and managers together so they can develop working relationships with each other. It gives them the opportunity to share valuable information amongst themselves including the ability to work on any common issues or problems they may have.



Uniformed Services Bureau



VIN Etching vehicles during a safety fair



Meeting Sgt. Chris Coffee and K-9 Striker



Crime Prevention Officer Jason Glenn participated in the annual G.A.I.N. Kick-Off Event



Vehicle stop

Accident on Scottsdale Road





Special Operations Division Commander Barry Vassall



The Special Operations Division is made up of the Detention Section, the Traffic Enforcement Section, the Patrol Enforcement Section 1 and the Patrol Enforcement Section 2. This Division has a compliment of one Commander, three Lieutenants, one Detention Manager, twelve Sergeants, nine Detention Sergeants, sixty four Police Officers, twenty nine Detention Officers, one Police Aide, three Wranglers and a Secretary (124 employees).

Detention Unit Manager Jeff Landrum

The Detention Unit saw many changes this past year. In March of 2006, Detention Manager Glen Olson retired after more than thirty-five years of public service. His vacancy was filled with an "in-house" promotion of Detention Sergeant Jeff Landrum. Detention Sergeant Terry Walker also retired this year.

In December, 2006, seven Detention Transport Officers received training and certification in firearms. These Detention Officers will be armed when transporting prisoners. To date, the Transportation Unit has booked more than 1600 prisoners into Maricopa County jail and completed a total of 2455 prisoner transports.

The District 1 and District 2 City jails processed more than 8,100 arrested persons and housed a total of 1,029 persons on twenty four hour confinements as ordered by the City Court.

Patrol Enforcement Section Lieutenant John Cervantes

Bike Unit Sergeant Mark Brachtl

In 2006, the Bike Unit redefined its mission. Despite the unit staffing being down 30 percent, the sergeant and officers were able to address more serious community based action items in the areas of Neighborhood Beat Projects, including:

- ♦ Greenbelt rapist detail
- ♦ Sherwood Heights burglary details
- ♦ Serial shooter detail
- ♦ Sun King apartment burglary from vehicle detail
- ♦ 3rd Avenue parking garage burglary details
- ♦ Urban Parks
- ♦ Citywide Liquor Enforcement



The Bike Unit also expanded its police cycling training programs and conducted on-going training including several 40 hour "Basic" and "Advanced" police cycling schools and the IPMBA "refresher" class. Police Officers from Scottsdale as well as Officers from Phoenix, Gilbert, Coolidge, Prescott Valley and Flagstaff received training.

Other accomplishments include:

- ◆ Paiute/Minnezonea Neighborhood Spanish Translator/Bike Officer Cycling Patrols
- ◆ Scottsdale/Shea Entertainment Patrols
- ◆ Represented the Department at city sponsored Charitable Events
- ◆ Participated in citywide Special Events



Participating in the CALEA Static Display



Delivering food boxes



Basic and Advanced Police Cycling School and the IPMBA Refresher class

Officers are trained to shoot on and around the bicycle during range exercises.



Officers are given refresher training in rolling dismounts.

Canine Unit Sergeant Chris Coffee

The Canine Unit had another very successful and exciting year. Sergeant J.R. Parrow transferred out of the unit and was replaced by Sergeant Chris Coffee, who successfully tested for the position. Sergeant Coffee and his partner Striker completed both K-9 Patrol and Bomb Detection Certification courses. Officer Dave Alvarado and his new partner Ranger also successfully completed K-9 Patrol and Narcotic Detection Certification courses. Officer Scott Dilullo completed a certification course to become a Master K-9 Trainer.



The K-9 bomb detection teams continued to participate in numerous dignitary protection details including one for President Bush. The K-9 narcotics detection teams assisted in several investigations resulting in the seizure of large amounts of narcotics, currency and assets.

The Canine Unit hosted the 4th Annual Desert Dog K-9 Competition located at the Hohokam Field in Mesa this year (due to the new construction at the Scottsdale Stadium). The event increased to 52 K-9 Teams from all over Maricopa County. Our Canine Unit was awarded second place in the Overall Top Agency category.



(L to R) Officer Travis Kerby & Lex, Officer Chance Lovell & Marco, Officer Dave Alvarado & Ranger, Officer Owen Keefe & Nitro, Officer Scott Dilullo & Spike, and Sergeant Chris Coffee & Striker

HEAT Unit Sergeant Ron Bayne

The High Enforcement Arrest Team, or the HEAT Unit, continues to be a patrol based investigative resource available to both the Patrol Bureau and the Investigative Services Bureau, with the main mission of solving community crime problems. This year there was a change in supervision. Sgt. Dennis Gordon transferred to the Special Investigations Section and Sgt. Ron Bayne took on the role of HEAT Unit supervisor. To better serve the community, five of the unit members have SWAT experience and two members of the unit speak fluent Spanish.

In concert with strategic planning, the HEAT Unit has taken on the additional responsibility of gang enforcement and education issues. In June of 2006, two additional officers were added to the HEAT Unit and have the responsibility of addressing gang related crime and activity.



Mounted Unit Sergeant Tom Hill

The Mounted Unit continued to make patrolling the Downtown Entertainment District their primary mission. In 2006, the unit responded to over 2500 calls for service and administered crowd control in nearly 200 incidents. The unit also attended 55 special events and completed a record number of public demonstrations mostly for youth organizations. In 2006, the Mounted Unit finally saw the long term project of a new barn come to fruition, when members of that unit moved into the newly completed facility in May.



Officer Danny Garcia



New Barn



New Barn Interior

Patrol Support Section Lieutenant Tony Gibson

School Resource Officers Sergeant J.C. Taylor and Sergeant James Dorer

Officers assigned to the two School Resource Units provide law enforcement services and law related education to the schools of the Scottsdale Unified School District and the Cave Creek Unified School District. These Officers act as liaisons between the schools, the community, the department, and various intervention and counseling groups. The School Resource Officers also act as role models and facilitators to help school districts provide a safe and productive educational environment for teaching staff and children of the



community. In 2006, over 31,000 students received the benefit of law related education and mentoring from Police Officers assigned to the schools. .

Volunteers In Policing

Volunteers In Policing (VIP) is staffed by uniformed civilian volunteers who are trained to provide assistance in a variety of service areas related to activities performed by the Uniformed Services Bureau. The Volunteers In Policing, which also the Handicap Parking Enforcement Team, work closely with sworn and civilian personnel. These volunteers are not commissioned as police officers and do not engage in any activity that will subject them to unreasonable and unnecessary hazards.

Traffic Enforcement Section Lieutenant Frank O'Halloran

Photo Enforcement Program Contract Administrator Bruce Kalin

The City of Scottsdale also embarked on an ambitious experiment to install photo enforcement equipment on the 7.8 mile portion of the State Route 101 Freeway that runs through the City of Scottsdale. The experimental phase is completed and an evaluation in progress, with the results due in early 2007.

Traffic Enforcement Units Sergeant Jim Butera and Sergeant Jim Dear

The Traffic Enforcement Section, Motorcycle Squads continue to lead other city, county and state law enforcement agencies in the number of citations written per officer. This section responded to over 360 Scottsdale citizen traffic complaints within the City limits.

Nighttime Aggravated Driving/DUI Unit Sergeant Dave Larson

The Nighttime Aggravated Driving/Driving Under the Influence enforcement squad completed another year filled with notoriety and accolades from the Governor's Office of Highway Safety for their outstanding work in DUI enforcement. The Scottsdale Police Department was the recipient of well over \$100,000 in grants from GOHS because of the dedication we have shown to provide traffic safety. Over 400 impaired drivers were removed from the city streets during the past year. This squad continues to work closely with patrol officers in assisting them with traffic issues, allowing them to respond much quicker to calls for service from citizens.

Vehicular Crimes and Reconstruction Unit Sergeant Rob Rucker

The Vehicular Crimes and Reconstruction Unit (VCRU) continued to provide a full-time Commercial Vehicle Safety Inspector to the citizens of Scottsdale. The detectives from VCRU and other part time Commercial Vehicle Safety Inspectors from this agency participated in four valley truck inspection task forces and eight City of Scottsdale inspection details this year. The result being that hundreds of trucks were cited, raising the level of safety for our motoring public.

VCRU's main purpose is to investigate severe injury and fatal vehicle collisions. The four detectives in the unit were called out to investigate eighteen such collisions this year resulting in eleven deaths. VCRU detectives also provided follow-up investigations for one hundred three Hit and Run collisions and one hundred twelve driving under the influence (DUI) violations that were classified as Aggravated under state law. VCRU detectives continued to provide driving training to police department employees (both defensive driving and emergency driving) throughout the year.



Uniformed Services Bureau



DUI Magnum



Motor Unit



Photo Radar Van



Radar Enforcement



Command Van



How to Reach Us:

Scottsdale Police Department

Police Headquarters
8401 E. Indian School Rd.
Scottsdale, AZ 85251

District I: 3700 N. 75th Street
Scottsdale, AZ 85251

District 2: 9065 E. Via Linda
Scottsdale, AZ 85258

District 3: 20363 N. Pima Rd.
Scottsdale, AZ 85255



In Case of Emergency..... 9 – 1 – 1

(480) 312-5000 Main non-emergency Number
(480) 312-1922 Community Relations

Website: www.ScottsdaleAZ.gov

To share commendations or concerns, you may email the Internal Affairs Unit at: spdia@ScottsdaleAZ.gov

Employment Information

Contact City of Scottsdale Human Resources at (480) 312-2491. You may also call the Police Department 24-hour job hotline at (480) 312-5033 for taped information of current positions available or visit our website at www.ScottsdaleAZ.gov.

Volunteer Information

Contact the Police Department Volunteer Coordinator Office at (480) 312-1930.

The Annual Report is published by the Scottsdale Police Department Planning, Research & Accreditation Division.

EDITOR

Connie Wyckoff
Police Analyst

COVER PHOTO –

Lou Witzeman Public Safety Building provided by Scottsdale Police Department Staff Photographer David Coy



An Internationally Accredited Police Agency since 1994