

**THE LISTED QUALIFYING DEVICES DO NOT REPRESENT AN ENDORSEMENT OR RECOMMENDATION BY THE CITY OF SCOTTSDALE. ALL PRODUCTS REQUIRE WI-FI/INTERNET CONNECTIVITY FOR MONITORING. IT IS IMPORTANT THAT YOU EVALUATE YOUR PERSONAL NEEDS AND GOALS PRIOR TO PURCHASE.**

## HOW TO APPLY

- The quickest and most secure way to submit is online at [ScottsdaleAZ.gov, search “rebates”](https://www.scottsdaleaz.gov/search/rebates)
  - A confirmation email is sent following an online submission. If no confirmation is received within 24 hours and the spam folder was checked, assume the application was not successfully submitted and reapply. Alternatively, this application form may be printed, completed, and mailed to:  
Water Conservation Rebates  
9312 N 94th St  
Scottsdale, AZ 85258
- When a paper application is received, it is entered into the online application system and a confirmation email is sent to the applicant. If there was no city contact after four weeks, call 480-312-5650 to verify the paper application was received.
  - Submitted documentation is not returned.
- If this form is printed, scanned, and emailed to [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov) it is entered into the online application system and a confirmation email is sent to the applicant.
- Regardless of submission type, save the confirmation email as proof of application.

## IMPORTANT INFORMATION

Applications will be accepted starting May 6, 2024 with rebate fund disbursement starting July 1, 2024. Conservation will process complete applications on a first-come, first-serve basis, unless it is past the application deadline or funds are depleted.

- Add [WaterConservation@ScottsdaleAZ.gov](mailto:WaterConservation@ScottsdaleAZ.gov) to your safe senders list.
- Applications are complete when all required information is on an application form and documents are attached, signed, and legible.
- Applications are incomplete if the required information or documentation is missing or illegible. A one-time notification will be sent to the email provided on the application. Upon submission of the missing information, the application is considered complete and eligible for processing.

- Once approved, rebates are applied as a credit to the active water account within two billing cycles. Rebate credits are not applied to closed utility accounts or transferred to a different account. Applicants should verify that all rebates have been approved and applied prior to closing a utility account or transferring an account to a tenant.

## IMPORTANT DATES

- **Monitoring devices purchased before the rebate program begins on May 6, 2024 are ineligible.**
- It is up to the applicant to track dates. The complete application must be submitted between May 6, 2024 and March 31, 2025.
- No extensions.

## RENTAL PROPERTIES

- The applicant must be the current property owner. A tenant or a designated representative, such as a property manager, may apply for a rebate with written permission from the property owner.
- Owners of multiple properties may apply for rebates for each property. However, rebates are property specific and applied as a credit to the active water account associated with the location where the installation occurred. If the owner does not live on-site or is not listed on the active water account, it is the owner's responsibility to coordinate inspections and rebate funds with the tenant(s).

## HOA INFORMATION

- If the HOA pays for the applicant's water bill, the applicant must provide the HOA contact information.
- A HOA may be required to submit a W-9 form. If required, it is the applicant's responsibility to solicit the W-9 form from the HOA.
- The city cannot guarantee reimbursement for the rebate by the HOA, but we will email the HOA the approval.

## TAX INFORMATION & IRS FORM W-9

Applicants receiving more than \$600 for rebates in a calendar year must submit a [W-9 form](#). The W-9 must be received and dated in the same year the rebate credits are issued. An inaccurate or incomplete W-9 may result in an issued rebate being revoked. If a W-9 is required, Scottsdale will send 1099 forms to customers after December 31<sup>st</sup> each year. For more information on rebate credits, contact a tax professional.

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### CHOOSE YOUR QUALIFYING DEVICE TYPE

The applicant is responsible for determining the appropriate device for their property and needs. Check with the manufacturer for any documentation.

1. [Flo Smart Water Monitor and Shutoff by Moen](#)
2. [Flume: Whole Home Water Monitor + Leak Detector](#)
3. [Phyn Smart Water Assistant](#)
4. Phyn Plus Smart Water Assistant + Shutoff: [1st Generation](#) or [2nd Generation](#)
5. [StreamLabs: Home Water Monitor](#)
6. [Stream Labs: Control](#)

### CONSIDERATIONS FOR SMART HOME WATER MONITORS CAPABLE OF AUTO SHUT OFF

- If the chosen Smart Home Water Monitoring device includes an “automatic shut off” component, the applicant/owner is responsible for ensuring the shut off component does not hinder fire sprinklers, irrigation systems, or other water-dependent systems or devices on the property. Any property or landscape damage or loss that results from this device will be the applicant’s/owner’s responsibility and not the responsibility of city of Scottsdale or its representatives.
- Devices that require a plumber and/or require tapping into an existing plumbing system must be downstream of the city’s meter(s) and outside of the meter box.

### IMPORTANT INFORMATION ABOUT CITY INFRASTRUCTURE AND DEVICE INSTALLATION

- Tampering with or damaging a city-owned water meter or water meter box is forbidden.
- Damage incurred to the meter or meter box due to the installation of a device or the device itself is the responsibility of the applicant/owner and subject to cost of damage.
- If the device is placed in the water meter box, the city may require the removal of the device to conduct maintenance activities and is not responsible for any consequences to the device, including the possibility of rendering the device useless.
- Water meter boxes may occasionally contain insects, reptiles, or other small animals. Be cautious when removing the water meter box lid and when working around the meter. Be sure to replace the lid when you are not working on your project.

### DATA SECURITY AND BILLING INFORMATION

- For billing purposes, the only reading accepted for determining water usage and charges is from the water meter owned by Scottsdale Water. Water monitoring devices may provide readings in different units of measurement and conduct their own accuracy testing, which Scottsdale Water does not verify. The city does not guarantee the accuracy or reliability of the data from the rebated devices.
- For data security purposes, if a customer installs a monitoring device on their meter, the city is not responsible for the release of any data to a third-party who might access it.

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**ELIGIBILITY & REBATE AMOUNT**

**Monitoring devices purchased before the rebate program begins on May 6, 2024 are ineligible.**

- Property must receive water services from Scottsdale Water.
- Rebates are limited to one per property.
- All components must be in new condition and not reconditioned/refurbished or purchased after market.
- Rebates are for the device only (installation, parts, tax, shipping etc. are excluded).
  - Cost, up to \$100 per device
- New construction is ineligible.

**REBATE SUBMITTAL REQUIREMENTS**

- a. **An installation photo is required** and must show the smart home water monitor after installation.
- Photos of the boxes/packaging or the product uninstalled do not qualify.

- b. **A screenshot of the home screen of your device's app/portal is required** to show it is active and transmitting data. Submit this with the application.
- Altered or mis represented photos or screenshots will be considered fraudulent, and the rebate will be denied.
- c. **An itemized receipt is required** and must:
- Show a purchase date on or after May 6, 2024
  - List the make and model or SKU
  - Show the cost of each item

**REBATE**

- The rebate is a credit is applied to the active water account within two billing cycles. Rebate credits will stay on the account until depleted. Look for your rebate on your utility billing statement.



[CLICK HERE TO APPLY ONLINE](#)

Apply Between	Rebate Amount	Required Service	Limit per Property	Qualifying Device Type Chosen (1, 2, 3, 4, 5 or 6)	Receipt Included?	Required Photos Included?	Required Screenshot Included?
5/6/2024—3/31/2025	COST, UP TO \$100	WATER	1	#	<input type="checkbox"/> YES & RECEIPT IS ITEMIZED	<input type="checkbox"/> YES	<input type="checkbox"/> YES
NAME ON ACCOUNT				PROPERTY OWNER'S NAME (IF DIFFERENT)			
PROPERTY ADDRESS				ZIP	OWNER'S PHONE		
SCOTTSDALE UTILITY ACCOUNT NUMBER				OWNER'S EMAIL			

**IF YOUR HOA PAYS FOR THE WATER USAGE, PROVIDE THE HOA'S CONTACT INFORMATION**

HOA NAME (IF HOA PAYS UTILITY BILL)		PROPERTY MANAGER OR HOA CONTACT	
MANAGEMENT COMPANY	EMAIL	PHONE	

I HAVE READ AND UNDERSTAND THE PROGRAM DESCRIPTION AND REQUIREMENTS ON PAGES 1 AND 2. I UNDERSTAND PHOTOS MAY BE ACCEPTED IN PLACE OF AN INSPECTION; HOWEVER, I AGREE TO ALLOW ON-SITE INSPECTIONS AS REQUESTED.

SIGNATURE:

DATE:

**DO NOT DUPLICATE AND DISTRIBUTE THIS FORM (5/6/2024, V1)**

APPLICANTS must COMPLY WITH THE CURRENT APPLICATION AT SCOTTSDALEAZ.GOV SEARCH "REBATES"